



HUMAN SERVICES
DEPARTMENT

Susana Martinez, Governor
Brent Earnest, Secretary-Designee
Marilyn Martinez, Acting Director

General Information Memorandum

ISD – GI – 15-04

To: ISD Employees

From: *MM* Marilyn Martinez, Acting Director, Income Support Division

RE: Required Poster; Notice of EBT vendor change and EBT outage

Date: January 22, 2015

In order to notify NM SNAP & CASH recipients of an upcoming EBT vendor change and outage on February 21, 2015, beginning at 10:00 p.m. to Sunday February 22, 2015, at 7:00 a.m., posters have been mailed out and must be posted in a prominent location in the lobby and other customer areas in your offices. Important information contained in the poster is:

- Notice of EBT vendor change and EBT outage February 21, 2015, at 10:00 p.m. to Sunday, February 22, 2015, at 7:00 a.m.
- Notice of new EBT recipient website: www.ebtEdge.com

If you have any questions regarding this GI, please contact John Garcia, Customer Service Center Staff Manager, at 505-883-2036, or at JohnA.Garcia@state.nm.us.