



HUMAN SERVICES
DEPARTMENT

Susana Martinez, Governor
Sidonie Squier, Secretary
Marilyn Martinez, Acting Director

General Information Memorandum

ISD-GI 13-59

TO: ISD Employees

FROM: *MM* Marilyn Martinez, Acting Director, Income Support Division

RE: FFY 2013 SNAP Performance Report

DATE: November 22, 2013

Attached please find the ninth issue of the Supplemental Nutrition Assistance Program (SNAP) Performance Report for FFY 2013. This report includes all Quality Control (QC) findings received for the review month of October 2012 through June 2013. All errors for October 2012 through June 2013 have been finalized. Along with payment and negative accuracy rates, data included in this report are the recertification, 7-day, and 30-day application processing timeliness. The Performance Goals for the state for FFY 2013 are:

Payment Accuracy of 96% or better
Negative Accuracy Rate of 99%
Expedite application processing timeliness of 98%
30-day application timeliness of 98% or better

Effective October 1, 2012, per IPP 12-08, counties with a payment accuracy rate of 96% or better must review cases at Level 2; all others must review cases at Level 1.

- Level 1 A county office with an error rate above 4.0% is required to complete 35 full reviews per unit per month. **These completed reviews will be recorded on the Secondary Case Review Log and submitted to the Quality Improvement Section via email to HSD.OIS@state.nm.us** by the second working day of the month. If scanning is not an option, logs can be faxed to 505-827-7241.
- Level 2 A county office with an error rate of 4.0% or less is required to complete 25 full reviews per unit per month. The record reviews will not be required to be submitted to the Quality Improvement Section.

Effective March 2007, counties with a timeliness rate below 98% in either 30-day or 7-day application processing will be required to submit a Corrective Action Plan (CAP) to the Regional Operations Manager (ROM). The ROM will take into consideration small offices with a limited number of applications that were processed in a given month when requesting CAPs; however any deficiencies will be addressed. CAPs are due at the end of the month following the last month in a reporting quarter.

Please share this data with staff as appropriate. If there are any questions or comments, please contact Stephanie Valdez, Quality Improvement Section at 827-7708 or e-mail at Stephanie.valdez1@state.nm.us.

Attachment

cc: Shalonda Moore, FNS SW Regional Office

RESCINDED

Quality Improvement Section SNAP Performance Report
Quality Control Finding FFY 2013

1. STATE - Cumulative Payment Error Rates

| | | | |
|----------------------------|------------------|---------------------------|--------------|
| Total Paid | \$223,544 | | |
| Total Dollar Errors | \$10,121 | Total Error Rate % | 4.53% |
| Total Dollar Over | \$4,893 | % Error Rate Over | 2.19% |
| Total Dollar Under | \$1,026 | % Error Rate Under | 0.46% |
| Total Dollar Ineligible | \$4,202 | % Error Rate Ineligible | 1.88% |

| | |
|-----------------------------------|--------------|
| Cumulative Case Error Rate | |
| Total Reviewed | 800 |
| % in Error | 7.25% |

| | | | |
|--------------------------------------|--|-----------------------------|--|
| Agency Error (Dollar Amount): | | Agency % Error Rate: | |
| \$4,416 | | 1.98% | |

| | | | |
|--------------------------------------|--|-----------------------------|--|
| Client Error (Dollar Amount): | | Client % Error Rate: | |
| \$5,705 | | 2.55% | |

| | |
|----------------------|------------|
| Cases Dropped | 82 |
| Correct | 742 |
| Overpaid | 36 |
| Underpaid | 7 |
| Ineligible | 15 |

2. ADMINISTRATIVE OFFICES - Cumulative Payment Error Rates

| HIPAC Counties | | Agency \$ Error | Agency % Error | Client \$ Error | Client % Error | Total \$ Error | Total Paid | County Error Rate | HIPAC Share | State Share |
|-------------------------|---------------|-----------------|----------------|-----------------|----------------|----------------|------------------|-------------------|----------------|---------------|
| 01 | SE Bernalillo | \$0 | | \$0 | | \$0 | \$14,705 | 0.00% | 0.00% | 0.00% |
| 07 | W. Dona Ana | \$0 | 0% | \$389 | 100% | \$389 | \$6,860 | 5.65% | 7.35% | 3.84% |
| 17 | McKinley | \$0 | | \$0 | | \$0 | \$773 | 0.00% | 0.00% | 0.00% |
| 23 | Sandoval | \$0 | 0% | \$736 | 100% | \$736 | \$15,334 | 4.83% | 13.91% | 7.27% |
| 24 | San Juan | \$437 | 100% | \$0 | 0% | \$437 | \$17,331 | 2.85% | 8.26% | 4.32% |
| 26 | Santa Fe | \$216 | 43% | \$284 | 57% | \$500 | \$8,796 | 5.68% | 9.45% | 4.94% |
| 35 | NW Bernalillo | \$0 | 0% | \$747 | 100% | \$747 | \$15,636 | 4.78% | 14.11% | 7.38% |
| 36 | SW Bernalillo | \$438 | 52% | \$402 | 48% | \$840 | \$19,339 | 4.34% | 15.87% | 8.30% |
| 38 | S. Dona Ana | \$524 | 100% | \$0 | 0% | \$524 | \$10,027 | 5.23% | 9.90% | 5.18% |
| 39 | NE Bernalillo | \$581 | 52% | \$528 | 42% | \$1,109 | \$20,737 | 5.40% | 21.16% | 11.07% |
| HIPAC Sub Totals | | \$2,196 | 41% | \$3,097 | 59% | \$5,293 | \$133,348 | 3.97% | 100.00% | 52.30% |

| Non-HIPAC Counties | | Agency \$ Error | Agency % Error | Client \$ Error | Client % Error | Total \$ Error | Total Paid | County Error Rate | Non-HIPAC Share | State Share |
|-----------------------------|------------------|-----------------|----------------|-----------------|----------------|----------------|-----------------|-------------------|-----------------|---------------|
| 03 | Chaves | \$0 | | \$0 | | \$0 | \$7,705 | 0.00% | 0.00% | 0.00% |
| 04 | Colfax/Union | \$93 | 100% | \$0 | 0% | \$93 | \$548 | 16.97% | 1.93% | 0.92% |
| 05 | Curry | \$0 | | \$0 | | \$0 | \$4,411 | 0.00% | 0.00% | 0.00% |
| 08 | Eddy | \$0 | | \$0 | | \$0 | \$2,478 | 0.00% | 0.00% | 0.00% |
| 09 | Grant/Hidalgo | \$54 | 9% | \$526 | 91% | \$580 | \$3,930 | 14.76% | 12.01% | 5.73% |
| 10 | Guadalupe/DeBaca | \$60 | 100% | \$0 | 0% | \$60 | \$319 | 18.81% | 1.24% | 0.59% |
| 13 | Lea | \$0 | | \$288 | 100% | \$288 | \$3,776 | 7.63% | 5.97% | 2.85% |
| 14 | Lincoln | \$0 | | \$0 | | \$0 | \$4,079 | 0.00% | 0.00% | 0.00% |
| 16 | Luna | \$233 | 100% | \$0 | 0% | \$233 | \$4,534 | 5.14% | 4.83% | 2.30% |
| 19 | Otero | \$86 | 100% | \$0 | 0% | \$86 | \$4,993 | 1.72% | 1.78% | 0.85% |
| 20 | Quay | \$0 | | \$0 | | \$0 | \$1,490 | 0.00% | 0.00% | 0.00% |
| 21 | Rio Arriba | \$204 | 50% | \$200 | 50% | \$404 | \$8,381 | 4.82% | 8.37% | 3.99% |
| 22 | Roosevelt | \$0 | | \$0 | | \$0 | \$1,720 | 0.00% | 0.00% | 0.00% |
| 25 | San Miguel | \$480 | 51% | \$466 | 49% | \$946 | \$4,970 | 19.03% | 19.59% | 9.35% |
| 27 | Sierra | \$0 | | \$0 | | \$0 | \$1,034 | 0.00% | 0.00% | 0.00% |
| 28 | Socorro | \$0 | 0% | \$74 | 100% | \$74 | \$1,983 | 3.73% | 1.53% | 0.73% |
| 29 | Taos | \$0 | 0% | \$59 | 100% | \$59 | \$5,270 | 1.12% | 1.22% | 0.58% |
| 30 | Torrance | \$0 | | \$0 | | \$0 | \$3,468 | 0.00% | 0.00% | 0.00% |
| 32 | S. Valencia | \$0 | 0% | \$184 | 100% | \$184 | \$3,241 | 5.68% | 3.81% | 1.82% |
| 33 | Cibola | \$0 | | \$0 | | \$0 | \$2,883 | 0.00% | 0.00% | 0.00% |
| 34 | Eddy/Artesia | \$0 | | \$0 | | \$0 | \$2,115 | 0.00% | 0.00% | 0.00% |
| 37 | E. Dona Ana | \$115 | 36% | \$201 | 64% | \$316 | \$7,440 | 4.25% | 6.55% | 3.12% |
| 42 | N. Valencia | \$895 | 62% | \$549 | 38% | \$1,444 | \$6,957 | 20.76% | 29.91% | 14.27% |
| 49 | NMCAP | \$0 | 0% | \$61 | 100% | \$61 | \$2,471 | 2.47% | 1.26% | 0.60% |
| Non-HIPAC Sub Totals | | \$2,220 | 46% | \$2,608 | 54% | \$4,828 | \$90,196 | 5.35% | 100.0% | 47.70% |

Regional Cumulative SNAP Performance Report
Quality Control Finding FFY2013

3. STATE - Cumulative Payment Error Rates

| | | | |
|----------------------------|------------------|---------------------------|--------------|
| Total Paid | \$223,544 | | |
| Total Dollar Errors | \$10,121 | Total Error Rate % | 4.53% |
| Total Dollar Over | \$4,893 | % Error Rate Over | 2.19% |
| Total Dollar Under | \$1,026 | % Error Rate Under | 0.46% |
| Total Dollar Ineligible | \$4,202 | % Error Rate Ineligible | 1.88% |

Cumulative Case Error Rate

| | |
|-----------------------|-------|
| Total Reviewed | 800 |
| % in Error | 7.25% |

| | |
|--------------------------------------|-----------------------------|
| Agency Error (Dollar Amount): | Agency % Error Rate: |
| \$4,416 | 1.98% |

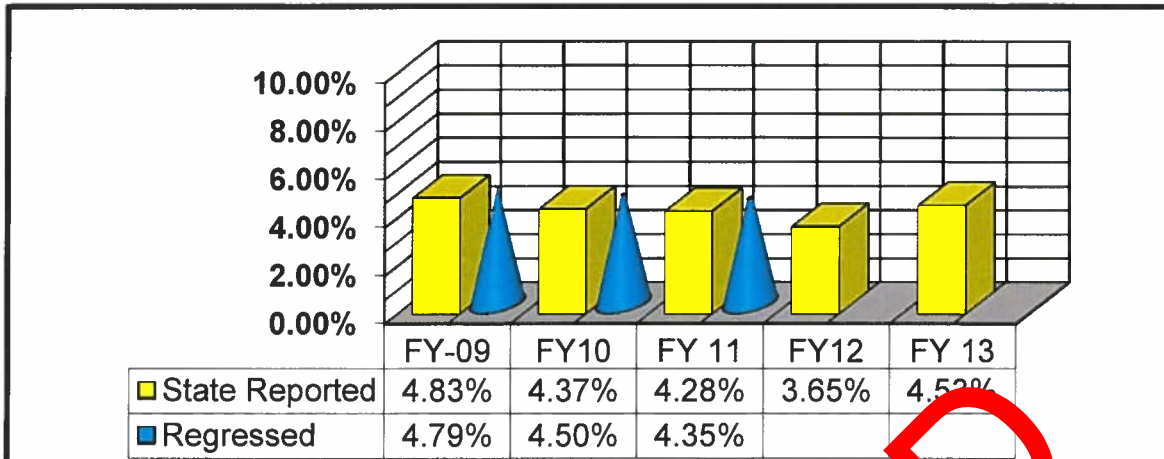
| | |
|----------------------|-----|
| Cases Dropped | 82 |
| Correct | 742 |
| Overpaid | 36 |
| Underpaid | 7 |
| Ineligible | 15 |

| | |
|--------------------------------------|-----------------------------|
| Client Error (Dollar Amount): | Client % Error Rate: |
| \$5,705 | 2.55% |

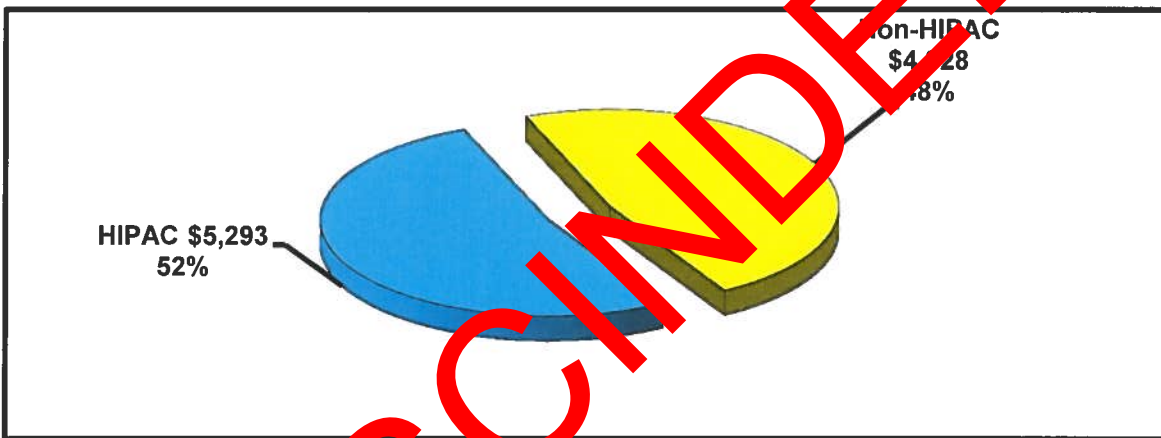
4. REGIONAL - Cumulative Payment Error Rates

| Region | Agency \$ Error | Client \$ Error | Total \$ Error | Total \$ Paid | Count | Error Rate | Region Share | State Share |
|------------------------------|-----------------|-----------------|-----------------|------------------|--------|--------------|----------------|----------------|
| NE Region | | | | | | | | |
| 04 Colfax | \$93 | \$0 | \$93 | \$548 | 16.9% | 4.65% | 0.92% | |
| 21 Rio Arriba | \$204 | \$200 | \$404 | \$8,381 | 4.82% | 13.18% | 3.99% | |
| 25 San Miguel | \$480 | \$466 | \$946 | \$4,970 | 15.23% | 47.25% | 9.35% | |
| 26 Santa Fe | \$216 | \$284 | \$500 | \$8,796 | 5.68% | 24.98% | 4.94% | |
| 29 Taos | \$0 | \$59 | \$59 | \$5,270 | 1.12% | 2.95% | 0.58% | |
| NE Region Totals | \$993 | \$1,009 | \$2,002 | \$27,965 | | 7.16% | 100.00% | 19.78% |
| NW Region | | | | | | | | |
| 17 McKinley | \$0 | \$0 | \$0 | \$6,773 | 0.00% | 0.00% | 0.00% | |
| 23 Sandoval | \$0 | \$736 | \$736 | \$14,811 | 4.83% | 26.28% | 7.27% | |
| 24 San Juan | \$437 | \$0 | \$437 | \$15,331 | 2.85% | 15.60% | 4.32% | |
| 32 S. Valencia | \$0 | \$184 | \$184 | \$3,241 | 5.68% | 6.57% | 1.82% | |
| 33 Cibola | \$0 | \$0 | \$0 | \$2,800 | 0.00% | 0.00% | 0.00% | |
| 42 N. Valencia | \$895 | \$549 | \$1,444 | \$6,957 | 20.76% | 51.55% | 14.27% | |
| NW Region Totals | \$1,332 | \$1,469 | \$2,801 | \$30,419 | | 5.56% | 100.00% | 27.68% |
| SW Region | | | | | | | | |
| 07 W. Dona Ana | \$0 | \$26 | \$26 | \$6,880 | 5.65% | 17.67% | 3.84% | |
| 09 Grant/Hidalgo | \$54 | \$526 | \$580 | \$3,930 | 14.76% | 26.34% | 5.73% | |
| 14 Lincoln | \$0 | \$0 | \$0 | \$4,079 | 0.00% | 0.00% | 0.00% | |
| 16 Luna | \$233 | \$0 | \$233 | \$4,534 | 5.14% | 10.58% | 2.30% | |
| 19 Otero | \$86 | \$0 | \$86 | \$4,993 | 1.72% | 3.91% | 0.85% | |
| 27 Sierra | \$0 | \$0 | \$0 | \$1,034 | 0.00% | 0.00% | 0.00% | |
| 28 Socorro | \$0 | \$74 | \$74 | \$1,983 | 3.73% | 3.36% | 0.73% | |
| 37 E. Dona Ana | \$0 | \$20 | \$20 | \$7,440 | 4.25% | 14.35% | 3.12% | |
| 38 S. Dona Ana | \$52 | \$0 | \$52 | \$10,027 | 5.23% | 23.80% | 5.18% | |
| SW Region Totals | \$1,012 | \$1,190 | \$2,202 | \$44,900 | | 4.90% | 100.00% | 21.76% |
| SE Region | | | | | | | | |
| 03 Chaves | \$0 | \$0 | \$0 | \$7,705 | 0.00% | 0.00% | 0.00% | |
| 05 Curry | \$0 | \$0 | \$0 | \$4,411 | 0.00% | 0.00% | 0.00% | |
| 08 Eddy | \$0 | \$0 | \$0 | \$2,478 | 0.00% | 0.00% | 0.00% | |
| 10 Guadalupe/DeBaca | \$60 | \$0 | \$60 | \$319 | 18.81% | 17.24% | 0.59% | |
| 13 Lea | \$0 | \$288 | \$288 | \$3,776 | 7.63% | 82.76% | 2.85% | |
| 20 Quay | \$0 | \$0 | \$0 | \$1,490 | 0.00% | 0.00% | 0.00% | |
| 22 Roosevelt | \$0 | \$0 | \$0 | \$1,720 | 0.00% | 0.00% | 0.00% | |
| 34 Eddy/Artesia | \$0 | \$0 | \$0 | \$2,115 | 0.00% | 0.00% | 0.00% | |
| SE Region Totals | \$60 | \$288 | \$348 | \$24,014 | | 1.45% | 100.00% | 3.44% |
| Central Region | | | | | | | | |
| 01 SE Bernalillo | \$0 | \$0 | \$0 | \$14,595 | 0.00% | 0.00% | 0.00% | |
| 35 NW Bernalillo | \$0 | \$747 | \$747 | \$15,636 | 4.78% | 27.60% | 7.38% | |
| 36 SW Bernalillo | \$438 | \$402 | \$840 | \$19,339 | 4.34% | 31.03% | 8.30% | |
| 39 NE Bernalillo | \$581 | \$539 | \$1,120 | \$20,737 | 5.40% | 41.37% | 11.07% | |
| 30 Tarrant | \$0 | \$0 | \$0 | \$3,468 | 0.00% | 0.00% | 0.00% | |
| Central Region Totals | \$1,019 | \$1,688 | \$2,707 | \$73,775 | | 3.67% | 100.00% | 26.75% |
| 49 NMCAP | \$0 | \$61 | \$61 | \$2,471 | 2.47% | 100.00% | 0.60% | |
| State Totals | \$4,416 | \$5,705 | \$10,121 | \$223,544 | | 4.53% | 100.00% | 100.00% |

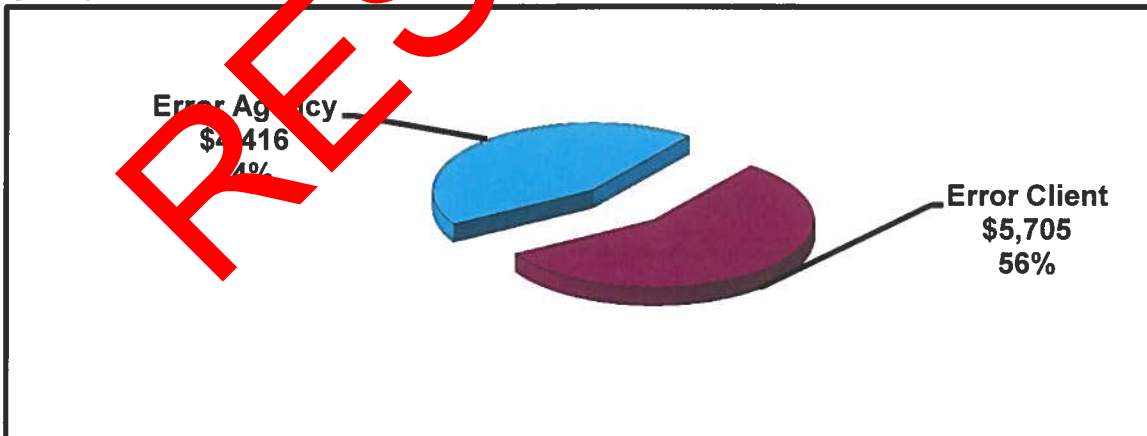
5. STATE SNAP Error Rates- Current FY Compared to Previous FYs



6. HIPAC Dollar Errors - Compared to the Remainder of the State



7. Agency-vs-Client Errors



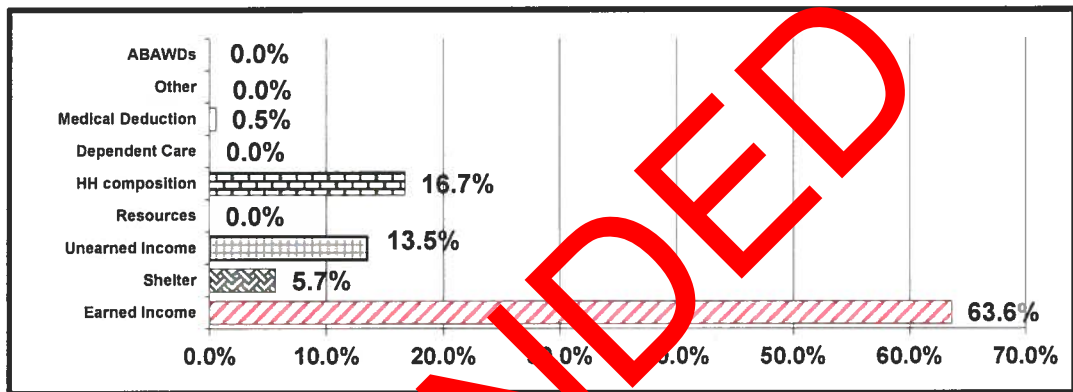
Average Client Error = \$211

Average Agency Error = \$142

8. AGENCY/CLIENT DOLLAR ERROR BREAKDOWN BY GENERAL ELEMENT

| <i>Food Stamps</i> | <i>Agency</i> | <i>Client</i> | <i>% Agency Cause</i> |
|--------------------|---------------|---------------|-----------------------|
| Earned Income | \$1,904 | \$4,530 | 29.6% |
| Shelter | \$393 | \$181 | 68.5% |
| Unearned Income | \$613 | \$753 | 44.9% |
| Resources | \$0 | \$0 | 0.0% |
| HH composition | \$1,452 | \$241 | 85.8% |
| Dependent Care | \$0 | \$0 | 0.0% |
| Medical Deduction | \$54 | \$0 | 100.0% |
| Other | \$0 | \$0 | 0.0% |
| ABAWDs | \$0 | \$0 | 0.0% |

9. SNAP DOLLAR ERROR BREAKDOWN BY GENERAL ELEMENT



10. SNAP DOLLAR ERROR BREAKDOWN BY SPECIFIC ELEMENT

| <i>Percent</i> | <i>Total</i> | <i>Element</i> | <i>Element Description</i> |
|----------------|--------------|----------------|-----------------------------------|
| 61.22% | \$6,196 | 311 | WAGES & SALARIES |
| 9.82% | \$994 | 150 | HOUSEHOLD COMPOSITION |
| 2.95% | \$299 | 363 | SHELTER DEDUCTION |
| 0.00% | \$0 | 211 | BANK ACCOUNTS |
| 2.72% | \$275 | 364 | SUA |
| 2.22% | \$230 | 130 | CITIZENSHIP/NON-CITIZEN STATUS |
| 3.16% | \$320 | 344 | PA/GA GRANT |
| 0.00% | \$0 | 520 | ARITHMETIC COMPUTATION |
| 1.82% | \$184 | 342 | CONTRIBUTIONS |
| 3.78% | \$369 | 333 | SSI BENEFITS |
| 0.00% | \$0 | 334 | UCB BENEFITS |
| 1.82% | \$184 | 331 | RSDI BENEFITS |
| 0.00% | \$0 | 221 | REAL PROPERTY |
| 3.78% | \$383 | 346 | OTHER UEI |
| 3.90% | \$395 | 111 | STUDENT STATUS |
| 0.53% | \$54 | 365 | MEDICAL DEDUCTIONS |
| 0.00% | \$0 | 170 | SOCIAL SECURITY NUMBERS |
| 0.00% | \$0 | 160 | EMPLOYMENT AND TRAINING |
| 0.00% | \$0 | 140 | RESIDENCY |
| 0.00% | \$0 | 335 | WORKERS COMP BENEFITS |
| 0.00% | \$0 | 350 | CHILD SUPPORT AP |
| 0.00% | \$0 | 161 | ABAWDS |
| 0.00% | \$0 | 213 | OTHER LIQUID ASSETS/PERSONAL PROP |
| 0.00% | \$0 | 530 | TRANSITIONAL BEN |
| 2.35% | \$238 | 312 | SELF-EMPLOYMENT INCOME |
| 0.00% | \$0 | 332 | VA BENEFITS |
| 0.00% | \$0 | 347 | UEI--TANF |
| 0.00% | \$0 | 371 | COMBINED GROSS INCOME |
| 0.00% | \$0 | 163 | VOLUNTARY QUIT |
| 0.00% | \$0 | 323 | DEPENDENT CARE |
| 0.00% | \$0 | 225 | COMBINED RESOURCES |

11. STATEWIDE CAUSES OF AGENCY ERROR --- FFY 2013

In this table, general cause for agency error is ranked by the top three error causing areas

- F No action on anticipated or known changes
- M Math or transcription error
- O Other
- P Policy or procedure not applied or not correctly applied
- R No action on reported information
- S ISD2 or CSED systems caused error
- V Inadequate verification
- X Old or invalid data or coding not removed from ISD2

| | ALL Err | EI | HHC | UEI |
|--------------|----------------|----------------|----------------|--------------|
| R | \$0 | \$0 | \$0 | \$0 |
| P | \$4,083 | \$1,806 | \$1,315 | \$515 |
| V | \$0 | \$0 | \$0 | \$0 |
| M | \$0 | \$0 | \$0 | \$0 |
| F | \$0 | \$0 | \$0 | \$0 |
| X | \$0 | \$0 | \$0 | \$0 |
| O | \$0 | \$0 | \$0 | \$0 |
| S | \$0 | \$0 | \$0 | \$0 |
| Total | \$4,083 | \$1,806 | \$1,315 | \$515 |

Agency errors with "policy or procedure not applied or not correctly applied" account for 100% of agency caused dollar errors. Errors in "earned income", "unearned income", and "household composition" elements account for 89% of the agency-caused error rate.

12. DOLLAR ERROR BY: HOUSEHOLD SIZE

| | 1 | 2 | 3 | 4 | 5 | 6+ |
|----|---------|---------|---------|---------|---------|-------|
| \$ | \$1,759 | \$1,745 | \$2,691 | \$1,365 | \$2,248 | \$313 |
| % | 17.4% | 17.2% | 26.6% | 13.5% | 22.2% | 3.1% |

13. AVERAGE HOUSEHOLD SIZE

| | |
|--------------------|-----|
| All Cases | 2.2 |
| Correct Cases | 2.2 |
| Error Cases | 2.8 |
| Client Error Cases | 2.5 |

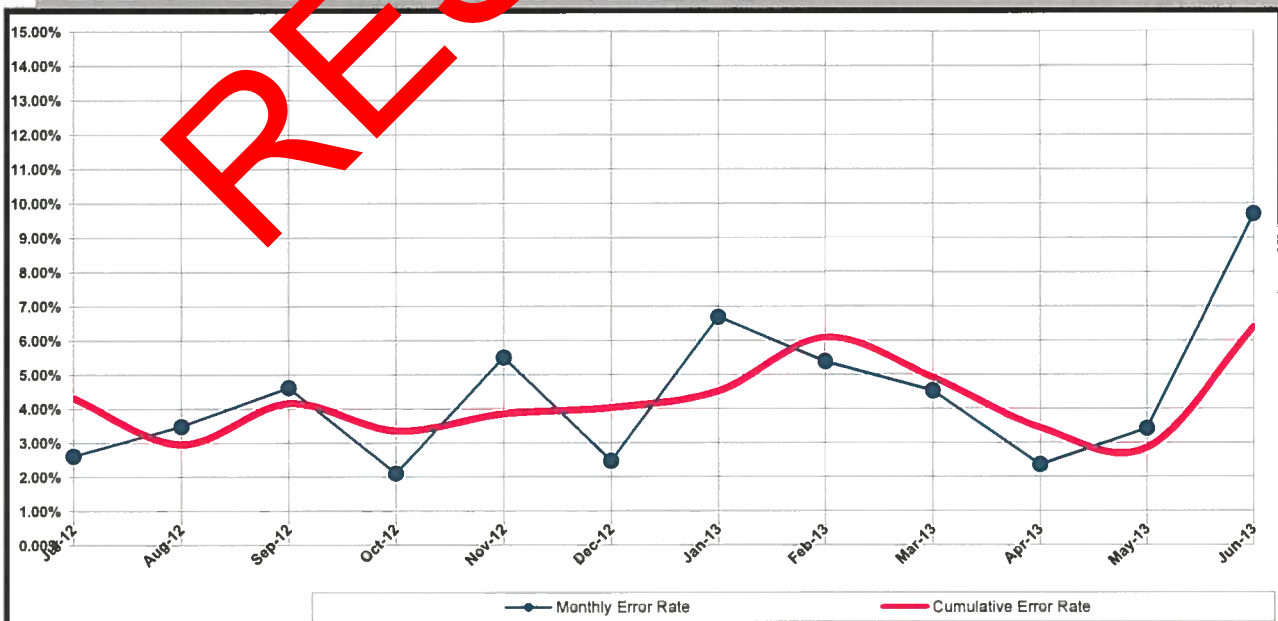
14. DOLLAR ERROR BY: TIME OF OCCURRENCE

| | \$ | % |
|-----------------|---------|-------|
| Approval | \$1,602 | 15.8% |
| Recert | \$3,872 | 38.5% |
| Change | \$1,245 | 12.3% |
| Transitional FS | \$0 | 0.0% |
| Semi Annual | \$3,239 | 31.9% |
| Annual Report | \$73 | 0.7% |

15. CASE ERROR BY: TIME OF OCCURRENCE

| | # | % |
|-----------------|----|-------|
| Approval | 13 | 22.4% |
| Recert | 20 | 34.5% |
| Change | 7 | 12.1% |
| Transitional FS | 0 | 0.0% |
| Semi-Annual | 16 | 27.6% |
| Annual Report | 2 | 3.4% |

16. ERROR RATES BY MONTH AND FFY CUMULATIVE



Regional Cumulative SNAP Performance Report
Quality Control Finding FFY2013 as of 11/22/2013

17. REGIONAL - Cumulative Data Analysis of SNAP Dollars Issued vs. SNAP Dollars in Error 10/12 to 6/13

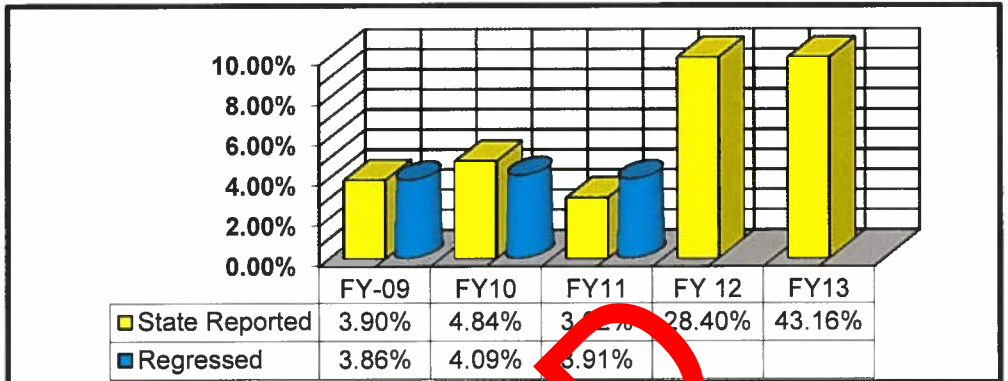
| Northwest Region (I) | Total SNAP \$'s Issued | Region Share of \$'s Issued | State Share \$'s Issued | Total Issued \$'s Reviewed | Total Reviewed \$'s in Error | Region Share \$'s in Error | State Share \$'s in Error |
|------------------------------|------------------------|-----------------------------|-------------------------|----------------------------|------------------------------|----------------------------|---------------------------|
| 17 McKinley | \$27,767,954 | 23.7% | 5.4% | \$6,773 | \$0 | 0.00% | 0.00% |
| 23 Sandoval | \$25,956,165 | 22.2% | 5.1% | \$15,234 | \$736 | 26.28% | 7.27% |
| 24 San Juan | \$31,745,693 | 27.1% | 6.2% | \$15,331 | \$437 | 15.60% | 4.32% |
| 32 S. Valencia | \$7,702,791 | 6.6% | 1.5% | \$3,241 | \$184 | 6.57% | 1.82% |
| 33 Cibola | \$9,461,823 | 8.1% | 1.9% | \$2,883 | \$0 | 0.00% | 0.00% |
| 42 N. Valencia | \$14,485,816 | 12.4% | 2.8% | \$6,957 | \$1,444 | 51.55% | 14.27% |
| Region I Totals | \$117,120,242 | 23.0% | 23.0% | \$50,419 | \$2,801 | 100.00% | 27.68% |
| Northeast Region (II) | | | | | | | |
| 04 Colfax | \$3,522,621 | 5.5% | 0.7% | \$548 | \$93 | 4.6% | 0.92% |
| 21 Rio Arriba | \$16,957,309 | 26.4% | 3.3% | \$8,381 | \$404 | 20.18% | 3.99% |
| 25 San Miguel | \$11,375,459 | 17.7% | 2.2% | \$4,970 | \$946 | 47.25% | 9.35% |
| 26 Santa Fe | \$23,555,349 | 36.7% | 4.6% | \$8,796 | \$569 | 24.98% | 4.94% |
| 29 Taos | \$8,469,743 | 13.8% | 1.7% | \$5,270 | \$99 | 0.00% | 0.58% |
| Region II Totals | \$64,247,409 | 12.6% | 12.6% | \$27,965 | \$1,002 | 100.00% | 19.78% |
| Central Region (III) | | | | | | | |
| 01 SE Bernalillo | \$27,722,358 | 17.1% | 5.4% | \$14,595 | \$0 | 0.00% | 0.00% |
| 35 NW Bernalillo | \$35,978,199 | 22.2% | 7.1% | \$15,636 | \$47 | 27.60% | 7.38% |
| 36 SW Bernalillo | \$45,804,715 | 28.3% | 9.0% | \$19,333 | \$80 | 31.03% | 8.30% |
| 39 NE Bernalillo | \$45,837,053 | 28.3% | 9.0% | \$22,737 | \$1,120 | 41.37% | 11.07% |
| 30 Torrance | \$6,469,743 | 5.9% | 1.3% | \$3,492 | \$0 | 0.00% | 0.00% |
| Region III Totals | \$161,812,068 | 31.8% | 31.8% | \$73,771 | \$1,270 | 100.00% | 26.75% |
| Southeast Region (IV) | | | | | | | |
| 03 Chaves | \$16,823,097 | 29.5% | 3.3% | \$7,705 | \$0 | 0.00% | 0.00% |
| 05 Curry | \$10,748,432 | 18.9% | 2.1% | \$4,411 | \$0 | 0.00% | 0.00% |
| 08 Eddy | \$7,289,666 | 12.8% | 1.4% | \$2,338 | \$0 | 0.00% | 0.00% |
| 10 Guadalupe/DeBaca | \$1,490,325 | 2.3% | 0.3% | \$319 | \$60 | 3.00% | 0.59% |
| 13 Lea | \$11,027,947 | 19.3% | 2.2% | \$5,776 | \$288 | 82.76% | 2.85% |
| 20 Quay | \$2,743,553 | 4.8% | 0.5% | \$1,490 | \$0 | 0.00% | 0.00% |
| 22 Roosevelt | \$3,549,609 | 6.2% | 0.7% | \$1,720 | \$0 | 0.00% | 0.00% |
| 34 Eddy/Artesia | \$3,338,073 | 5.7% | 0.7% | \$2,115 | \$0 | 0.00% | 0.00% |
| Region IV Totals | \$57,010,702 | 11% | 11% | \$24,014 | \$348 | 85.76% | 3.44% |
| Southwest Region (V) | | | | | | | |
| 07 W. Dona Ana | \$23,753,408 | 21.7% | 4.7% | \$6,880 | \$389 | 17.67% | 3.84% |
| 09 Grant/Hidalgo | \$8,536,355 | 8.8% | 1.7% | \$3,930 | \$580 | 26.34% | 5.73% |
| 14 Lincoln | \$4,281,231 | 3.9% | 0.8% | \$4,079 | \$0 | 0.00% | 0.00% |
| 16 Luna | \$9,511,633 | 8.7% | 1.9% | \$4,534 | \$233 | 10.58% | 2.30% |
| 19 Otero | \$10,811,325 | 9.7% | 2.1% | \$4,993 | \$86 | 3.91% | 0.85% |
| 27 Sierra | \$6,179,900 | 5.7% | 1.1% | \$1,034 | \$0 | 0.00% | 0.00% |
| 28 Socorro | \$6,131,600 | 5.6% | 1.2% | \$1,983 | \$74 | 3.36% | 0.73% |
| 37 E. Dona Ana | \$10,827,252 | 16.8% | 3.6% | \$7,440 | \$316 | 14.35% | 3.12% |
| 38 S. Dona Ana | \$22,609,584 | 20.70% | 4.4% | \$10,027 | \$524 | 23.80% | 5.18% |
| Region V Totals | \$109,410,819 | 21.5% | 21.5% | \$44,900 | \$2,202 | 100.00% | 21.76% |
| 49 NM CAP Unit | \$0 | 0.0% | 0.0% | \$2,471 | \$61 | 0.14% | 0.60% |
| State Totals | \$509,606,740 | 100% | 100% | \$223,544 | \$10,121 | 100% | 100% |

FFY 2013 Negative Statewide Error Rates

1. Cumulative Negative Case Error Rate

| | |
|-----------|--------|
| valid | 428 |
| invalid | 325 |
| drop | 12 |
| total | 753 |
| % invalid | 43.16% |

2. State Negative Error Rates



3. REGIONAL - Cumulative Negative Error Rates

| NE Region | | Valid # | Invalid # | Total # | Invalid Rate |
|-------------------------|------------|-----------|-----------|-----------|--------------|
| 04 | Colfax | 8 | 3 | 11 | 27.3% |
| 21 | Rio Arriba | 9 | 9 | 18 | 50.0% |
| 25 | San Miguel | 4 | 2 | 6 | 33.3% |
| 26 | Santa Fe | 31 | 14 | 45 | 31.1% |
| 29 | Taos | 4 | 3 | 7 | 42.9% |
| NE Region Totals | | 56 | 31 | 87 | 35.6% |

| NW Region | | Valid # | Invalid # | Total # | Invalid Rate |
|-------------------------|-------------|-----------|-----------|------------|--------------|
| 01 | McKinley | 8 | 13 | 21 | 61.9% |
| 23 | Sandoval | 18 | 16 | 34 | 47.1% |
| 24 | San Juan | 23 | 22 | 45 | 48.9% |
| 32 | S. Valencia | 5 | 6 | 11 | 54.5% |
| 33 | Tiwa | 4 | 10 | 14 | 71.4% |
| 37 | N. Valencia | 12 | 8 | 20 | 40.0% |
| NW Region Totals | | 70 | 75 | 145 | 51.7% |

| SW Region Totals | | Valid # | Invalid # | Total # | Invalid Rate |
|-------------------------|---------------|---------|-----------|------------|--------------|
| 07 | W. Dona Ana | 16 | 10 | 26 | 38.5% |
| 09 | Grant/Hidalgo | 5 | 9 | 14 | 64.3% |
| 14 | Lincoln | 6 | 8 | 14 | 25.0% |
| 16 | Luna | | 11 | 11 | 55.0% |
| 19 | Otero | 17 | 6 | 23 | 26.1% |
| 27 | Sierra | 4 | 2 | 6 | 33.3% |
| 28 | Socorro | | | 7 | 42.9% |
| 37 | E. Dona Ana | 13 | 12 | 25 | 48.0% |
| 38 | S. Dona Ana | 10 | 8 | 18 | 44.4% |
| SW Region Totals | | | 63 | 147 | 42.9% |

| SE Region | | Valid # | Invalid # | Total # | Invalid Rate |
|-------------------------|--------------|-----------|-----------|------------|--------------|
| 03 | Chaves | 23 | 5 | 28 | 17.9% |
| 05 | Curry | 8 | 10 | 18 | 55.6% |
| 08 | Eddy | 6 | 7 | 13 | 53.8% |
| 10 | Guad/DeBaca | 0 | 0 | 0 | |
| 13 | Lea | 11 | 13 | 24 | 54.2% |
| 20 | Quay | 2 | 2 | 4 | 50.0% |
| 22 | Roosevelt | 6 | 2 | 8 | 25.0% |
| 34 | Eddy/Artesia | 3 | 6 | 9 | 66.7% |
| SE Region Totals | | 59 | 45 | 104 | 43.3% |

| Central Region | | Valid # | Invalid # | Total # | Invalid Rate |
|------------------------------|---------------|------------|------------|------------|--------------|
| 01 | SE Bernalillo | 24 | 16 | 40 | 40.0% |
| 35 | NW Bernalillo | 27 | 29 | 56 | 51.8% |
| 36 | SW Bernalillo | 40 | 22 | 62 | 35.5% |
| 39 | NE Bernalillo | 63 | 41 | 104 | 39.4% |
| 30 | Torrance | 5 | 3 | 8 | 37.5% |
| Central Region Totals | | 159 | 111 | 270 | 41.1% |

| Negative Action Time of Occurrence | | |
|------------------------------------|-----|-------|
| Closure | 257 | 79.1% |
| Denial | 68 | 20.9% |

| Central Unit | | Valid # | Invalid # | Total # | Invalid Rate |
|--------------|-----|---------|-----------|---------|--------------|
| 49 | CAP | 0 | 0 | 0 | |

FFY 2014 Expedite Application Processing Timeliness

| | October 13' | November 13' | December 13' | January 14' | February 14' | March 14' | April 14' | May 14' | June 14' | July 14' | August 14' | September 14' | Yearly Average |
|-----------------------------|---------------|--------------|--------------|-------------|--------------|-----------|-----------|---------|----------|----------|------------|---------------|----------------|
| NE Region | | | | | | | | | | | | | |
| Colfax | 100.0% | | | | | | | | | | | | 100.0% |
| Rio Arriba | 98.5% | | | | | | | | | | | | 98.5% |
| San Miguel | 97.5% | | | | | | | | | | | | 97.5% |
| Santa Fe | 97.9% | | | | | | | | | | | | 97.9% |
| Taos | 97.0% | | | | | | | | | | | | 97.0% |
| NE Region TOTAL | 97.8% | | | | | | | | | | | | 97.8% |
| NW Region | | | | | | | | | | | | | |
| Cibola | 100.0% | | | | | | | | | | | | 100.0% |
| McKinley | 99.5% | | | | | | | | | | | | 99.5% |
| Sandoval | 99.7% | | | | | | | | | | | | 99.7% |
| San Juan | 98.9% | | | | | | | | | | | | 98.9% |
| Valencia South | 100.0% | | | | | | | | | | | | 100.0% |
| Valencia North | 98.9% | | | | | | | | | | | | 98.9% |
| NW Region TOTAL | 99.4% | | | | | | | | | | | | 99.4% |
| SW Region | | | | | | | | | | | | | |
| Dona Ana (West) | 89.5% | | | | | | | | | | | | 89.5% |
| Dona Ana (East) | 90.9% | | | | | | | | | | | | 90.9% |
| Dona Ana (Southern) | 92.1% | | | | | | | | | | | | 92.1% |
| Grant/Hidalgo | 91.3% | | | | | | | | | | | | 91.3% |
| Lincoln | 80.8% | | | | | | | | | | | | 80.8% |
| Luna | 81.3% | | | | | | | | | | | | 81.3% |
| Otero | 75.0% | | | | | | | | | | | | 75.0% |
| Sierra | 100.0% | | | | | | | | | | | | 100.0% |
| Socorro | 94.4% | | | | | | | | | | | | 94.4% |
| SW Region Total | 87.5% | | | | | | | | | | | | 87.5% |
| SE Region | | | | | | | | | | | | | |
| Chaves | 97.2% | | | | | | | | | | | | 97.2% |
| Curry | 90.0% | | | | | | | | | | | | 90.0% |
| Guadalupe | 100.0% | | | | | | | | | | | | 100.0% |
| Eddy | 75.0% | | | | | | | | | | | | 75.0% |
| Eddy (Artesia) | 94.4% | | | | | | | | | | | | 94.4% |
| Lea | 89.1% | | | | | | | | | | | | 89.1% |
| Quay | 100.0% | | | | | | | | | | | | 100.0% |
| Roosevelt | 89.5% | | | | | | | | | | | | 89.5% |
| SE Region Total | 89.2% | | | | | | | | | | | | 89.2% |
| Central Region | | | | | | | | | | | | | |
| Bernalillo (NE) | 98.7% | | | | | | | | | | | | 98.7% |
| Bernalillo (NW) | 97.6% | | | | | | | | | | | | 97.6% |
| Bernalillo (SE) | 98.9% | | | | | | | | | | | | 98.9% |
| Bernalillo (SW) | 98.7% | | | | | | | | | | | | 98.7% |
| Torrance | 100.0% | | | | | | | | | | | | 100.0% |
| Central Region Total | 98.5% | | | | | | | | | | | | 98.5% |
| SPC | 21.7% | | | | | | | | | | | | 21.7% |
| NPC | 33.3% | | | | | | | | | | | | 33.3% |
| Central Unit | na | | | | | | | | | | | | |
| CAP Unit | 100.0% | | | | | | | | | | | | 100.0% |
| STATE TOTAL | 95.4% | | | | | | | | | | | | 95.4% |

RESCINDED

FFY 2014 30-Day Application Processing Timeliness

| | October 13' | November 13' | December 13' | January 14' | February 14' | March 14' | April 14' | May 14' | June 14' | July 14' | August 14' | September 14' | Yearly Average |
|-----------------------------|--------------|--------------|--------------|-------------|--------------|-----------|-----------|---------|----------|----------|------------|---------------|----------------|
| NE Region | | | | | | | | | | | | | |
| Colfax | 100.0% | | | | | | | | | | | | 100.0% |
| Rio Arriba | 95.0% | | | | | | | | | | | | 95.0% |
| San Miguel | 100.0% | | | | | | | | | | | | 100.0% |
| Santa Fe | 100.0% | | | | | | | | | | | | 100.0% |
| Taos | 100.0% | | | | | | | | | | | | 100.0% |
| NE Region TOTAL | 98.7% | | | | | | | | | | | | 98.7% |
| NW Region | | | | | | | | | | | | | |
| Cibola | 99.0% | | | | | | | | | | | | 99.0% |
| McKinley | 98.9% | | | | | | | | | | | | 98.9% |
| Sandoval | 98.4% | | | | | | | | | | | | 98.4% |
| San Juan | 98.2% | | | | | | | | | | | | 98.2% |
| S. Valencia | 97.5% | | | | | | | | | | | | 97.5% |
| N. Valencia | 98.6% | | | | | | | | | | | | 98.6% |
| NW Region TOTAL | 98.5% | | | | | | | | | | | | 98.5% |
| SW Region | | | | | | | | | | | | | |
| Dona Ana (West) | 97.8% | | | | | | | | | | | | 97.8% |
| Dona Ana (East) | 98.6% | | | | | | | | | | | | 98.6% |
| Dona Ana (Southern) | 96.8% | | | | | | | | | | | | 96.8% |
| Grant/Hidalgo | 100.0% | | | | | | | | | | | | 100.0% |
| Lincoln | 100.0% | | | | | | | | | | | | 100.0% |
| Luna | 94.4% | | | | | | | | | | | | 94.4% |
| Otero | 97.6% | | | | | | | | | | | | 97.6% |
| Sierra | 100.0% | | | | | | | | | | | | 100.0% |
| Socorro | 100.0% | | | | | | | | | | | | 100.0% |
| SW Region Total | 98.1% | | | | | | | | | | | | 98.1% |
| SE Region | | | | | | | | | | | | | |
| Chaves | 96.6% | | | | | | | | | | | | 96.6% |
| Curry | 100.0% | | | | | | | | | | | | 100.0% |
| Guadalupe | 100.0% | | | | | | | | | | | | 100.0% |
| Eddy | 98.0% | | | | | | | | | | | | 98.0% |
| Eddy (Artesia) | 100.0% | | | | | | | | | | | | 100.0% |
| Lea | 92.2% | | | | | | | | | | | | 92.2% |
| Quay | 100.0% | | | | | | | | | | | | 100.0% |
| Roosevelt | 91.7% | | | | | | | | | | | | 91.7% |
| SE Region Total | 96.7% | | | | | | | | | | | | 96.7% |
| Central Region | | | | | | | | | | | | | |
| Bernalillo (NE) | 99.2% | | | | | | | | | | | | 99.2% |
| Bernalillo (NW) | 97.8% | | | | | | | | | | | | 97.8% |
| Bernalillo (SE) | 99.2% | | | | | | | | | | | | 99.2% |
| Bernalillo (SW) | 99.8% | | | | | | | | | | | | 99.8% |
| Torrance | 100.0% | | | | | | | | | | | | 100.0% |
| Central Region Total | 99.0% | | | | | | | | | | | | 99.0% |
| Central Off Elig Unit | na | | | | | | | | | | | | 100.0% |
| CAP Unit | 100.0% | | | | | | | | | | | | 100.0% |
| SPC | 100.0% | | | | | | | | | | | | 100.0% |
| NPC | 66.7% | | | | | | | | | | | | 66.7% |
| STATE TOTAL | 98.4% | | | | | | | | | | | | 98.4% |

RESCINDED

| | October 12' | November 12' | December 12' | January 13' | February 13' | March 13' | April 13' | May 13' | June 13' | July 13' | August 13' | September 13' | Yearly Average |
|-----------------------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|----------|------------|---------------|----------------|
| NE Region | | | | | | | | | | | | | |
| Colfax | na | na | na | na | na | na | na | na | na | | | | |
| Rio Arriba | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | | | | 100.0% |
| San Miguel | na | 0.0% | 100.0% | 100.0% | na | 100.0% | na | 100.0% | 100.0% | | | | 87.5% |
| Santa Fe | 66.7% | na | na | 75.0% | 100.0% | 100.0% | 50.0% | 50.0% | 100.0% | | | | 76.5% |
| Taos | na | na | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | | | | 100.0% |
| NE Region TOTAL | 83.3% | 50.0% | 100.0% | 93.8% | 100.0% | 100.0% | 83.3% | 87.5% | 100.0% | | | | 91.7% |
| NW Region | | | | | | | | | | | | | |
| Cibola | na | na | na | na | na | na | 100.0% | na | 0.0% | | | | 50.0% |
| McKinley | 100.0% | 100.0% | na | 100.0% | na | 100.0% | 100.0% | 100.0% | 0.0% | | | | 93.3% |
| Sandoval | 100.0% | 100.0% | 100.0% | 100.0% | 66.7% | 100.0% | 85.7% | 66.7% | na | | | | 88.5% |
| San Juan | 100.0% | 100.0% | 50.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | | | | 94.7% |
| Valencia South | 100.0% | na | na | 100.0% | 100.0% | na | 100.0% | na | 100.0% | | | | 100.0% |
| Valencia North | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | | | | 100.0% |
| NW Region TOTAL | 100.0% | 100.0% | 83.3% | 100.0% | 91.7% | 100.0% | 97.6% | 91.7% | 60.0% | | | | 92.8% |
| SW Region | | | | | | | | | | | | | |
| Dona Ana (West) | 100.0% | 100.0% | 100.0% | 50.0% | na | 100.0% | 100.0% | 100.0% | 100.0% | | | | 90.9% |
| Dona Ana (East) | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | na | 100.0% | 100.0% | 100.0% | | | | 100.0% |
| Dona Ana (Southern) | 100.0% | 100.0% | na | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 75.0% | | | | 94.1% |
| Grant/Hidalgo | na | 100.0% | 100.0% | 100.0% | na | 100.0% | 100.0% | na | 0.0% | | | | 100.0% |
| Lincoln | 100.0% | na | na | na | na | na | na | na | 0.0% | | | | 50.0% |
| Luna | 100.0% | 100.0% | na | 100.0% | 100.0% | na | na | na | 100.0% | | | | 100.0% |
| Otero | 100.0% | 100.0% | na | 100.0% | 100.0% | na | na | 100.0% | 100.0% | | | | 100.0% |
| Sierra | na | na | na | 100.0% | 100.0% | na | 100.0% | na | 100.0% | | | | 100.0% |
| Socorro | na | na | na | na | na | 100.0% | na | 100.0% | na | | | | |
| SW Region Total | 100.0% | 100.0% | 100.0% | 92.9% | 100.0% | 100.0% | 100.0% | 100.0% | 84.4% | | | | 96.0% |
| SE Region | | | | | | | | | | | | | |
| Chaves | 50.0% | 100.0% | 100.0% | 100.0% | na | na | 100.0% | 100.0% | 100.0% | | | | 93.3% |
| Curry | 0.0% | 100.0% | 100.0% | 100.0% | na | na | na | na | 100.0% | | | | 83.3% |
| Guadalupe | na | na | na | na | na | na | na | na | na | | | | |
| Eddy | na | na | 100.0% | na | 100.0% | na | na | na | na | | | | 100.0% |
| Eddy (Artesia) | na | na | 100.0% | na | na | na | 100.0% | na | na | | | | 100.0% |
| Lea | 100.0% | na | 100.0% | na | na | 100.0% | 100.0% | na | 100.0% | | | | 100.0% |
| Quay | na | na | na | na | na | na | na | 100.0% | na | | | | 100.0% |
| Roosevelt | na | 100.0% | na | na | na | na | na | na | na | | | | 100.0% |
| SE Region Total | 60.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | | | | 93.9% |
| Central Region | | | | | | | | | | | | | |
| Bernalillo (NE) | 100.0% | 83.3% | 100.0% | 75.0% | 100.0% | 100.0% | 83.3% | 100.0% | 0.0% | | | | 87.1% |
| Bernalillo (NW) | 100.0% | 100.0% | 50.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | | | | 96.3% |
| Bernalillo (SE) | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 71.4% | 100.0% | 75.0% | 100.0% | | | | 88.5% |
| Bernalillo (SW) | 71.4% | 100.0% | 100.0% | 100.0% | 50.0% | 100.0% | 100.0% | 85.7% | 100.0% | | | | 87.1% |
| Torrance | 100.0% | 100.0% | na | na | na | 100.0% | na | na | na | | | | 100.0% |
| Central Region Total | 87.5% | 96.7% | 87.5% | 93.8% | 87.5% | 94.3% | 95.8% | 90.2% | 75.0% | | | | 89.9% |
| Central Unit | | | | | | | | | | | | | |
| Central Unit | na | na | na | na | na | na | na | na | na | | | | |
| CAP Unit | 100.0% | 100.0% | 100.0% | 100.0% | na | na | 100.0% | 100.0% | 100.0% | | | | 100.0% |
| STATE TOTAL | 89.6% | 95.0% | 93.9% | 93.5% | 94.9% | 94.7% | 94.0% | 90.5% | 89.1% | | | | 92.7% |