



HUMAN SERVICES  
DEPARTMENT

Susana Martinez, Governor  
Sidonie Squier, Secretary  
Marilyn Martinez, Acting Director

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## General Information Memorandum

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ISD-GI 13-64

TO: ISD Employees

FROM: <sup>OTS</sup> Marilyn Martinez, Acting Director, Income Support Division

RE: FFY 2013 SNAP Performance Report

DATE: December 23, 2013

Attached please find the tenth issue of the Supplemental Nutrition Assistance Program (SNAP) Performance Report for FFY 2013. This report includes all Quality Control (QC) findings received for the review month of October 2012 through July 2013. All errors for October 2012 through July 2013 have been finalized. Along with payment and negative accuracy rates, data included in this report is the recertification timeliness. The Performance Goals for the state for FFY 2013 are:

Payment Accuracy of 96% or better  
Negative Accuracy Rate of 99%  
Expedite application processing timeliness of 98%  
30-day application timeliness of 98% or better

**Effective October 1, 2012, per IPP 12-08, counties with a payment accuracy rate of 96% or better must review cases at Level 2; all others must review cases at Level 1.**

- **Level 1** A county office with an error rate above **4.0%** is required to complete 35 full reviews per unit per month. **These completed reviews will be recorded on the Secondary Case Review Log and submitted to the Quality Improvement Section via email to [HSD.QIS@state.nm.us](mailto:HSD.QIS@state.nm.us)** by the second working day of the month. If scanning is not an option, logs can be faxed to 505-827-7241.
- **Level 2** A county office with an error rate of **4.0% or less** is required to complete 25 full reviews per unit per month. The record reviews will not be required to be submitted to the Quality Improvement Section.

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**Effective March 2007**, counties with a timeliness rate below 98% in either 30-day or 7-day application processing will be required to submit a Corrective Action Plan (CAP) to the Regional Operations Manager (ROM). The ROM will take into consideration small offices with a limited number of applications that were processed in a given month when requesting CAPs; however any deficiencies will be addressed. CAPs are due at the end of the month following the last month in a reporting quarter.

Please share this data with staff as appropriate. If there are any questions or comments, please contact Stephanie Valdez, Quality Improvement Section at 827-7708 or e-mail at [Stephanie.valdez1@state.nm.us](mailto:Stephanie.valdez1@state.nm.us).

Attachment

cc: Shalonda Moore, FNS SW Regional Office

**RESCINDED**

**Quality Improvement Section SNAP Performance Report**  
**Quality Control Finding FFY 2013**

**1. STATE - Cumulative Payment Error Rates**

<b>Total Paid</b>	<b>\$249,569</b>		
<b>Total Dollar Errors</b>	<b>\$11,821</b>	<b>Total Error Rate %</b>	<b>4.74%</b>
Total Dollar Over	\$5,442	% Error Rate Over	2.18%
Total Dollar Under	\$1,334	% Error Rate Under	0.53%
Total Dollar Ineligible	\$5,045	% Error Rate Ineligible	2.02%

<b>Cumulative Case Error Rate</b>	
<b>Total Reviewed</b>	893
<b>% in Error</b>	7.39%

<b>Agency Error (Dollar Amount):</b>		<b>Agency % Error Rate:</b>	
<b>\$5,114</b>		<b>2.05%</b>	

<b>Cases Dropped</b>	87
<b>Correct</b>	827
<b>Overpaid</b>	40
<b>Underpaid</b>	8
<b>Ineligible</b>	18

<b>Client Error (Dollar Amount):</b>		<b>Client % Error Rate:</b>	
<b>\$6,707</b>		<b>2.69%</b>	

**2. ADMINISTRATIVE OFFICES - Cumulative Payment Error Rates**

HIPAC Counties		Agency \$ Error	Agency % Error	Client \$ Error	Client % Error	Total \$ Error	Total Paid	County Error Rate	HIPAC Share	State Share
01	SE Bernalillo	\$0	0%	\$71	100%	\$71	\$14,200	0.50%	1.07%	0.60%
07	W.Dona Ana	\$0	0%	\$389	100%	\$389	\$9,910	3.92%	5.89%	3.29%
17	McKinley	\$0	0%	\$0	0%	\$0	\$0	0.00%	0.00%	0.00%
23	Sandoval	\$0	0%	\$903	100%	\$903	\$16,860	5.58%	13.67%	7.64%
24	San Juan	\$437	100%	\$0	0%	\$437	\$18,531	2.35%	6.62%	3.70%
26	Santa Fe	\$383	57%	\$284	43%	\$667	\$8,720	6.86%	10.10%	5.64%
35	NW Bernalillo	\$0	0%	\$1,511	100%	\$1,511	\$17,450	8.66%	22.87%	12.78%
36	SW Bernalillo	\$438	52%	\$402	48%	\$840	\$21,372	3.93%	12.72%	7.11%
38	S. Dona Ana	\$668	100%	\$0	0%	\$668	\$10,384	6.43%	10.11%	5.65%
39	NE Bernalillo	\$581	52%	\$539	49%	\$1,120	\$23,224	4.82%	16.95%	9.47%
<b>HIPAC Sub Totals</b>		<b>\$2,507</b>	<b>38%</b>	<b>\$3,099</b>	<b>62%</b>	<b>\$6,606</b>	<b>\$149,927</b>	<b>4.41%</b>	<b>100.00%</b>	<b>55.88%</b>

Non-HIPAC Counties		Agency \$ Error	Agency % Error	Client \$ Error	Client % Error	Total \$ Error	Total Paid	County Error Rate	Non-HIPAC Share	State Share
03	Chaves	\$0	0%	\$0	0%	\$0	\$7,798	0.00%	0.00%	0.00%
04	Cofax/Union	\$93	100%	\$0	0%	\$93	\$748	12.43%	1.78%	0.79%
05	Curry	\$0	0%	\$0	0%	\$0	\$4,953	0.00%	0.00%	0.00%
08	Eddy	\$0	0%	\$0	0%	\$0	\$2,760	0.00%	0.00%	0.00%
09	Grant/Hidalgo	\$54	9%	\$526	91%	\$580	\$4,297	13.50%	11.12%	4.91%
10	Guadalupe/DeBaca	\$60	100%	\$0	0%	\$60	\$319	18.81%	1.15%	0.51%
13	Lea	\$0	0%	\$288	100%	\$288	\$4,553	6.33%	5.52%	2.44%
14	Lincoln	\$0	0%	\$0	0%	\$0	\$4,079	0.00%	0.00%	0.00%
16	Luna	\$233	100%	\$0	0%	\$233	\$4,534	5.14%	4.47%	1.97%
19	Otero	\$86	100%	\$0	0%	\$86	\$4,993	1.72%	1.65%	0.73%
20	Quay	\$0	0%	\$0	0%	\$0	\$1,490	0.00%	0.00%	0.00%
21	Rio Arriba	\$512	72%	\$200	28%	\$712	\$9,817	7.25%	13.65%	6.02%
22	Roosevelt	\$0	0%	\$0	0%	\$0	\$1,720	0.00%	0.00%	0.00%
25	San Miguel	\$480	51%	\$466	49%	\$946	\$5,695	16.61%	18.14%	8.00%
27	Sierra	\$0	0%	\$0	0%	\$0	\$1,753	0.00%	0.00%	0.00%
28	Socorro	\$0	0%	\$74	100%	\$74	\$1,983	3.73%	1.42%	0.63%
29	Taos	\$0	0%	\$59	100%	\$59	\$5,836	1.01%	1.13%	0.50%
30	Torrance	\$0	0%	\$0	0%	\$0	\$3,910	0.00%	0.00%	0.00%
32	S. Valencia	\$0	0%	\$184	100%	\$184	\$3,257	5.65%	3.53%	1.56%
33	Cibola	\$0	0%	\$0	0%	\$0	\$2,993	0.00%	0.00%	0.00%
34	Eddy/Artesia	\$0	0%	\$0	0%	\$0	\$2,115	0.00%	0.00%	0.00%
37	E. Dona Ana	\$115	36%	\$201	64%	\$316	\$10,077	3.14%	6.06%	2.67%
42	N. Valencia	\$895	62%	\$549	38%	\$1,444	\$6,973	20.71%	27.69%	12.22%
49	NMCAP	\$79	56%	\$61	44%	\$140	\$2,989	4.68%	2.68%	1.18%
<b>Non-HIPAC Sub Totals</b>		<b>\$2,607</b>	<b>50%</b>	<b>\$2,608</b>	<b>50%</b>	<b>\$5,215</b>	<b>\$99,642</b>	<b>5.23%</b>	<b>100.0%</b>	<b>44.12%</b>

**Regional Cumulative SNAP Performance Report**  
**Quality Control Finding FFY2013**

**3. STATE - Cumulative Payment Error Rates**

<b>Total Paid</b>	<b>\$249,569</b>		
<b>Total Dollar Errors</b>	<b>\$11,821</b>	<b>Total Error Rate %</b>	<b>4.74%</b>
Total Dollar Over	\$5,442	% Error Rate Over	2.18%
Total Dollar Under	\$1,334	% Error Rate Under	0.53%
Total Dollar Ineligible	\$5,045	% Error Rate Ineligible	2.02%

**Cumulative Case Error Rate**

<b>Total Reviewed</b>	893
<b>% in Error</b>	7.39%

<b>Agency Error (Dollar Amount):</b>	<b>Agency % Error Rate:</b>
<b>\$5,114</b>	<b>2.05%</b>

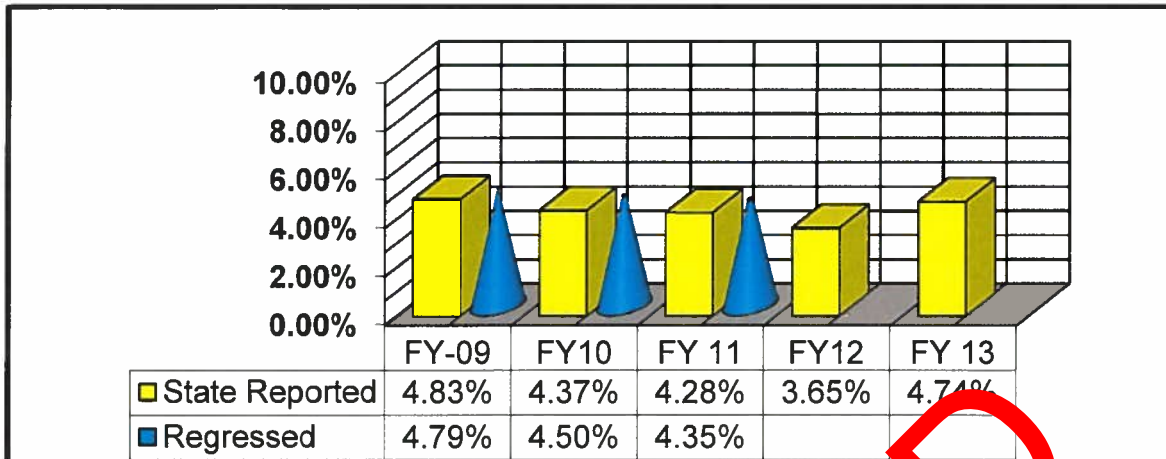
<b>Cases Dropped</b>	87
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<b>Client Error (Dollar Amount):</b>	<b>Client % Error Rate:</b>
<b>\$6,707</b>	<b>2.69%</b>

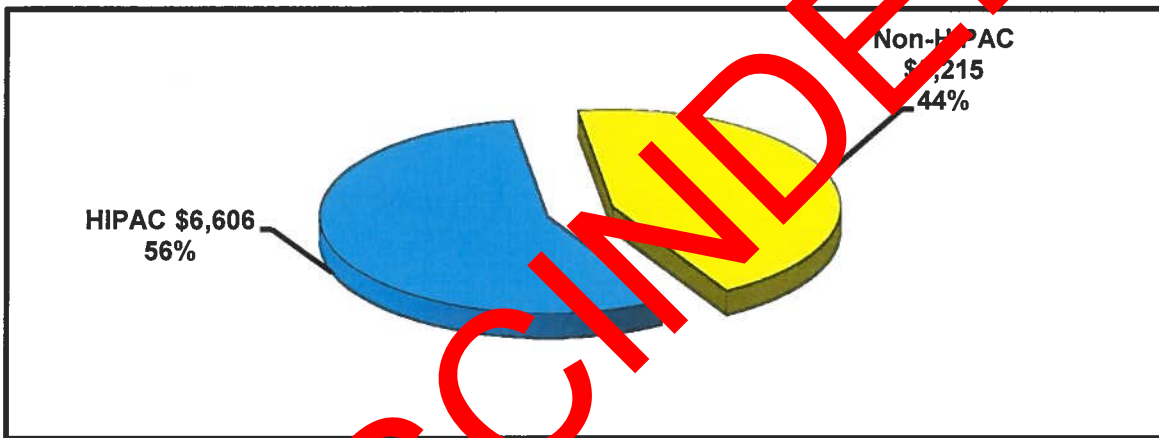
**4. REGIONAL - Cumulative Payment Error Rates**

Region	Agency \$ Error	Client \$ Error	Total \$ Error	Total \$ Paid	Count	Error Rate	Region Share	State Share
<b>NE Region</b>								
04 Colfax	\$93	\$0	\$93	\$748	12.4%	12.4%	3.75%	0.79%
21 Rio Arriba	\$512	\$200	\$712	\$9,817	7.25%	7.25%	23.74%	6.02%
25 San Miguel	\$480	\$466	\$946	\$5,695	16.6%	16.6%	38.19%	8.00%
26 Santa Fe	\$383	\$284	\$667	\$9,720	6.86%	6.86%	26.93%	5.64%
29 Taos	\$0	\$59	\$59	\$5,836	1.01%	1.01%	2.38%	0.50%
<b>NE Region Totals</b>	<b>\$1,468</b>	<b>\$1,009</b>	<b>\$2,477</b>	<b>\$31,816</b>	<b>7.79%</b>	<b>7.79%</b>	<b>100.00%</b>	<b>20.95%</b>
<b>NW Region</b>								
17 McKinley	\$0	\$0	\$0	\$8,166	0.00%	0.00%	0.00%	0.00%
23 Sandoval	\$0	\$903	\$903	\$14,822	5.58%	5.58%	30.42%	7.64%
24 San Juan	\$437	\$0	\$437	\$18,631	2.35%	2.35%	14.72%	3.70%
32 S. Valencia	\$0	\$184	\$184	\$3,257	5.65%	5.65%	6.20%	1.56%
33 Cibola	\$0	\$0	\$0	\$2,938	0.00%	0.00%	0.00%	0.00%
42 N. Valencia	\$895	\$549	\$1,444	\$6,973	20.71%	20.71%	48.65%	12.22%
<b>NW Region Totals</b>	<b>\$1,332</b>	<b>\$1,636</b>	<b>\$2,968</b>	<b>\$37,206</b>	<b>5.28%</b>	<b>5.28%</b>	<b>100.00%</b>	<b>25.11%</b>
<b>SW Region</b>								
07 W. Dona Ana	\$0	\$389	\$389	\$9,914	3.92%	3.92%	16.58%	3.29%
09 Grant/Hidalgo	\$54	\$526	\$580	\$4,297	13.50%	13.50%	24.72%	4.91%
14 Lincoln	\$0	\$0	\$0	\$4,079	0.00%	0.00%	0.00%	0.00%
16 Luna	\$233	\$233	\$466	\$4,534	5.14%	5.14%	9.93%	1.97%
19 Otero	\$86	\$0	\$86	\$4,993	1.72%	1.72%	3.67%	0.73%
27 Sierra	\$0	\$0	\$0	\$1,753	0.00%	0.00%	0.00%	0.00%
28 Socorro	\$0	\$74	\$74	\$1,983	3.73%	3.73%	3.15%	0.63%
37 E. Dona Ana	\$0	\$20	\$20	\$10,077	3.14%	3.14%	13.47%	2.67%
38 S. Dona Ana	\$668	\$0	\$668	\$10,384	6.43%	6.43%	28.47%	5.65%
<b>SW Region Totals</b>	<b>\$1,156</b>	<b>\$1,190</b>	<b>\$2,346</b>	<b>\$52,014</b>	<b>4.51%</b>	<b>4.51%</b>	<b>100.00%</b>	<b>19.85%</b>
<b>SE Region</b>								
03 Chaves	\$0	\$0	\$0	\$7,798	0.00%	0.00%	0.00%	0.00%
05 Curry	\$0	\$0	\$0	\$4,953	0.00%	0.00%	0.00%	0.00%
08 Eddy	\$0	\$0	\$0	\$2,760	0.00%	0.00%	0.00%	0.00%
10 Guadalupe/DeBaca	\$60	\$0	\$60	\$319	18.81%	18.81%	17.24%	0.51%
13 Lea	\$0	\$288	\$288	\$4,553	6.33%	6.33%	82.76%	2.44%
20 Quay	\$0	\$0	\$0	\$1,490	0.00%	0.00%	0.00%	0.00%
22 Roosevelt	\$0	\$0	\$0	\$1,720	0.00%	0.00%	0.00%	0.00%
34 Eddy/Artesia	\$0	\$0	\$0	\$2,115	0.00%	0.00%	0.00%	0.00%
<b>SE Region Totals</b>	<b>\$60</b>	<b>\$288</b>	<b>\$348</b>	<b>\$25,708</b>	<b>1.35%</b>	<b>1.35%</b>	<b>100.00%</b>	<b>2.94%</b>
<b>Central Region</b>								
01 SE Bernalillo	\$0	\$71	\$71	\$14,880	0.48%	0.48%	2.00%	0.60%
35 NW Bernalillo	\$0	\$1,511	\$1,511	\$17,450	8.66%	8.66%	42.66%	12.78%
36 SW Bernalillo	\$438	\$402	\$840	\$21,372	3.93%	3.93%	23.72%	7.11%
39 NE Bernalillo	\$581	\$539	\$1,120	\$23,224	4.82%	4.82%	31.62%	9.47%
30 Torrance	\$0	\$0	\$0	\$3,910	0.00%	0.00%	0.00%	0.00%
<b>Central Region Totals</b>	<b>\$1,019</b>	<b>\$2,523</b>	<b>\$3,542</b>	<b>\$80,836</b>	<b>4.38%</b>	<b>4.38%</b>	<b>100.00%</b>	<b>29.96%</b>
49 NMCPAP	\$79	\$61	\$140	\$2,989	4.68%	4.68%	100.00%	1.18%
<b>State Totals</b>	<b>\$5,114</b>	<b>\$6,707</b>	<b>\$11,821</b>	<b>\$249,569</b>	<b>4.74%</b>	<b>4.74%</b>	<b>100.00%</b>	<b>100.00%</b>

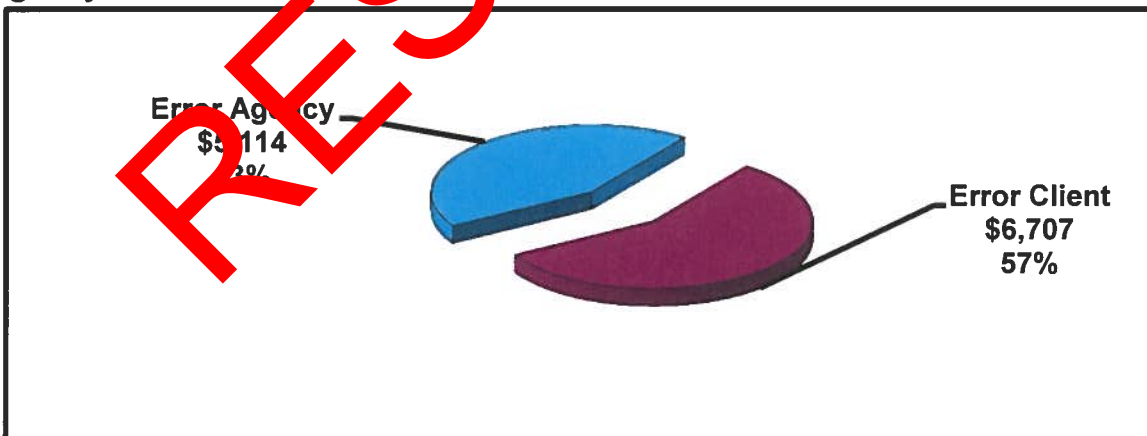
**5. STATE SNAP Error Rates- Current FY Compared to Previous FYs**



**6. HIPAC Dollar Errors - Compared to the Remainder of the State**



**7. Agency-vs-Client Errors**



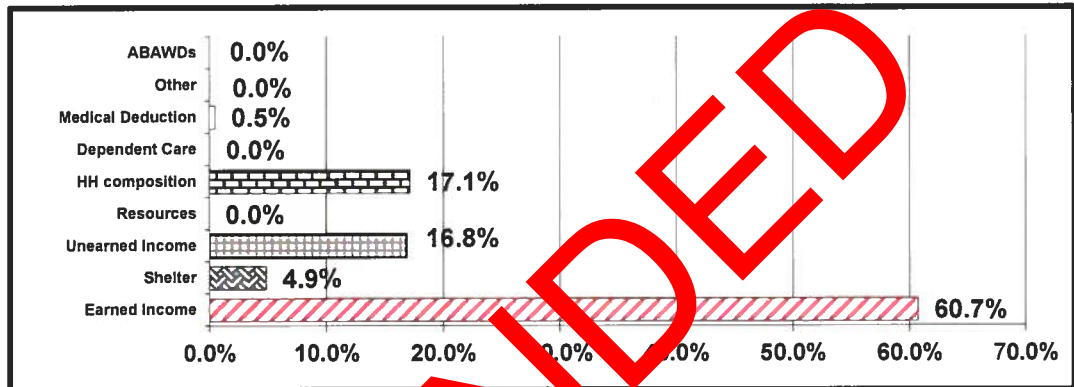
**Average Client Error = \$216**

**Average Agency Error = \$146**

**8. AGENCY/CLIENT DOLLAR ERROR BREAKDOWN BY GENERAL ELEMENT**

<i>Food Stamps</i>	<i>Agency</i>	<i>Client</i>	<i>% Agency Cause</i>
Earned Income	\$2,048	\$5,127	28.5%
Shelter	\$393	\$181	68.5%
Unearned Income	\$1,000	\$991	50.2%
Resources	\$0	\$0	0.0%
HH composition	\$1,619	\$408	79.9%
Dependent Care	\$0	\$0	0.0%
Medical Deduction	\$54	\$0	100.0%
Other	\$0	\$0	0.0%
ABAWDs	\$0	\$0	0.0%

**9. SNAP DOLLAR ERROR BREAKDOWN BY GENERAL ELEMENT**



**10. SNAP DOLLAR ERROR BREAKDOWN BY SPECIFIC ELEMENT**

<i>Percent</i>	<i>Total</i>	<i>Element</i>	<i>Element Discription</i>
58.68%	\$8,937	311	WAGES & SALARIES
9.82%	\$1,161	150	HOUSEHOLD COMPOSITION
2.53%	\$299	363	SHELTER DEDUCTION
0.00%	\$0	211	BANK ACCOUNTS
2.33%	\$275	364	SUA
1.95%	\$230	130	CITIZENSHIP/NON-CITIZEN STATUS
2.71%	\$320	344	PA/GA GRANT
0.00%	\$0	520	ARITHMETIC COMPUTATION
1.56%	\$184	342	CONTRIBUTIONS
3.75%	\$448	333	SSI BENEFITS
0.00%	\$0	334	UCB BENEFITS
6.18%	\$730	331	RSDI BENEFITS
0.00%	\$0	221	REAL PROPERTY
3.24%	\$383	346	OTHER UEI
4.75%	\$562	111	STUDENT STATUS
0.46%	\$54	365	MEDICAL DEDUCTIONS
0.00%	\$0	170	SOCIAL SECURITY NUMBERS
0.00%	\$0	160	EMPLOYMENT AND TRAINING
0.00%	\$0	140	RESIDENCY
0.00%	\$0	335	WORKERS COMP BENEFITS
0.00%	\$0	350	CHILD SUPPORT AP
0.00%	\$0	161	ABAWDS
0.00%	\$0	213	OTHER LIQUID ASSETS/PERSONAL PROP
0.00%	\$0	530	TRANSITIONAL BEN
2.01%	\$238	312	SELF-EMPLOYMENT INCOME
0.00%	\$0	332	VA BENEFITS
0.00%	\$0	347	UEI--TANF
0.00%	\$0	371	COMBINED GROSS INCOME
0.00%	\$0	163	VOLUNTARY QUIT
0.00%	\$0	323	DEPENDENT CARE
0.00%	\$0	225	COMBINED RESOURCES

### 11. STATEWIDE CAUSES OF AGENCY ERROR --- FFY 2013

In this table, general cause for agency error is ranked by the top three error causing areas

- F No action on anticipated or known changes
- M Math or transcription error
- O Other
- P Policy or procedure not applied or not correctly applied
- R No action on reported information
- S ISD2 or CSED systems caused error
- V Inadequate verification
- X Old or invalid data or coding not removed from ISD2

	ALL Err	EI	HHC	UEI
R	\$79	\$0	\$0	\$79
P	\$4,702	\$1,950	\$1,482	\$823
V	\$0	\$0	\$0	\$0
M	\$0	\$0	\$0	\$0
F	\$0	\$0	\$0	\$0
X	\$0	\$0	\$0	\$0
O	\$0	\$0	\$0	\$0
S	\$0	\$0	\$0	\$0
<b>Total</b>	<b>\$4,781</b>	<b>\$1,950</b>	<b>\$1,482</b>	<b>\$902</b>

**Agency errors with "policy or procedure not applied or not correctly applied" account for 100% of agency caused dollar errors. Errors in "earned income", "unearned income", and "household composition" elements account for 91% of the agency-caused error rate.**

### 12. DOLLAR ERROR BY: HOUSEHOLD SIZE

	1	2	3	4	5	6+
\$	\$1,909	\$2,625	\$3,361	\$1,365	\$2,248	\$313
%	16.1%	22.2%	28.4%	11.5%	19.0%	2.6%

### 13. AVERAGE HOUSEHOLD SIZE

All Cases	2.2
Correct Cases	2.2
Error Cases	2.7
Client Error Cases	2.5

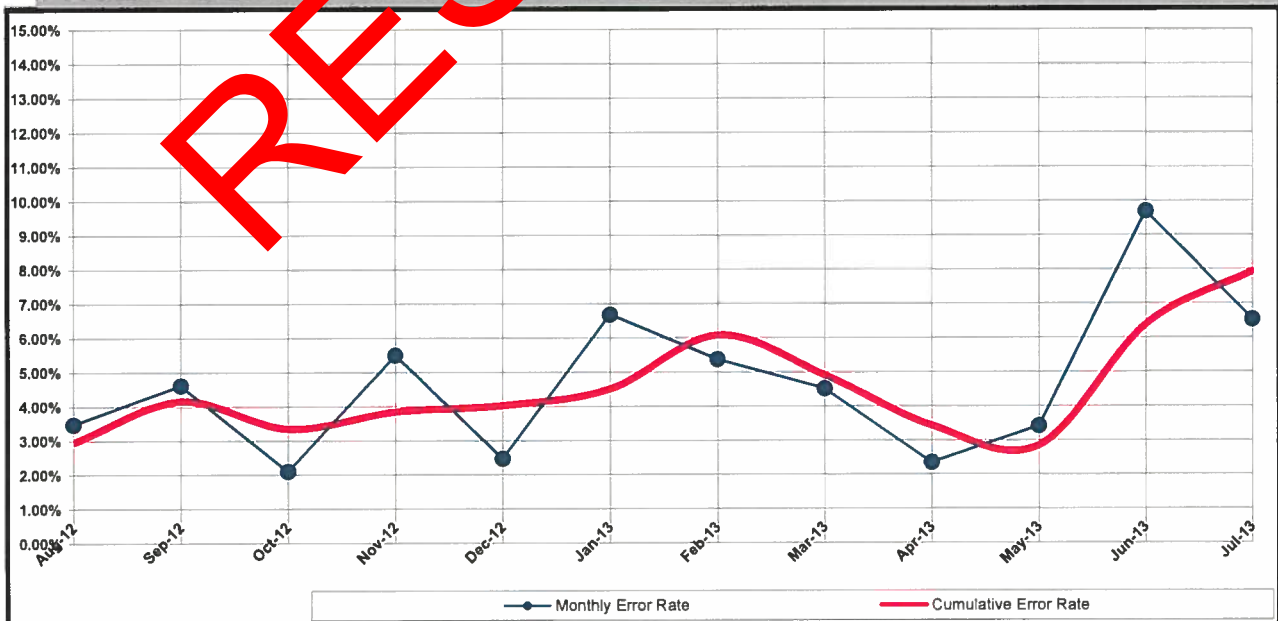
### 14. DOLLAR ERROR BY: TIME OF OCCURRENCE

	\$	%
Approval	\$2,077	17.6%
Recert	\$4,621	39.5%
Change	\$1,245	10.6%
Transitional FS	\$0	0.0%
Semi Annual	\$3,767	31.3%
Annual Report	\$73	1.5%

### 15. CASE ERROR BY: TIME OF OCCURRENCE

	#	%
Approval	15	22.7%
Recert	23	34.8%
Change	7	10.6%
Transitional FS	0	0.0%
Semi-Annual	19	28.8%
Annual Report	2	3.0%

### 16. ERROR RATES BY MONTH AND FY CUMULATIVE

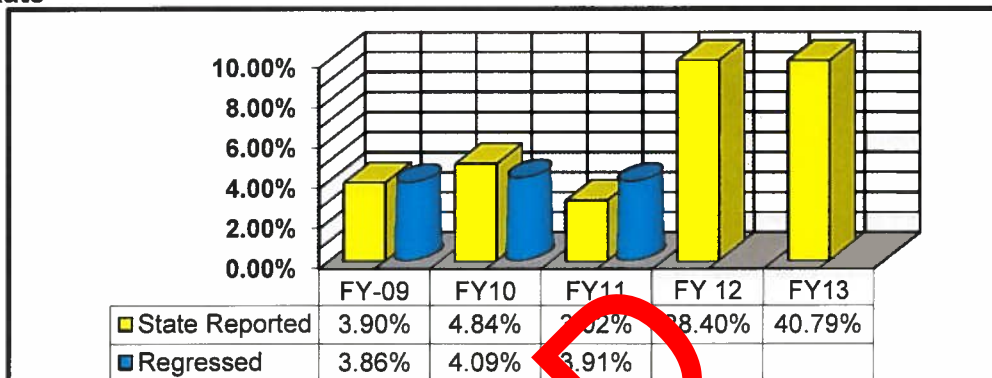


# FFY 2013 Negative Statewide Error Rates

## 1. Cumulative Negative Case Error Rate

valid	495
invalid	341
drop	14
total	836
% invalid	40.79%

## 2. State Negative Error Rates



## 3. REGIONAL - Cumulative Negative Error Rates

		Valid	Invalid	Total	Invalid
		#	#	#	Rate
<b>NE Region</b>					
04	Colfax	8	3	11	27.3%
21	Rio Arriba	9	9	18	50.0%
25	San Miguel	4	2	6	33.3%
26	Santa Fe	37	14	51	27.5%
29	Taos	6	3	9	33.3%
<b>NE Region Totals</b>		<b>64</b>	<b>31</b>	<b>95</b>	<b>32.6%</b>

		Valid	Invalid	Total	Invalid
		#	#	#	Rate
<b>NW Region</b>					
07	McMurry	10	14	24	58.3%
23	Sandoval	19	16	35	45.7%
25	San Juan	25	22	47	46.8%
32	S. Valencia	7	6	13	46.2%
33	Socorro	6	10	16	62.5%
	N. Valencia	14	9	23	39.1%
<b>NW Region Totals</b>		<b>81</b>	<b>77</b>	<b>158</b>	<b>48.7%</b>

		Valid	Invalid	Total	Invalid
		#	#	#	Rate
<b>SW Region Totals</b>					
07	W. Dona Ana	21	11	32	34.4%
09	Grant/Hidalgo	6	9	15	60.0%
14	Lincoln	7	2	9	22.2%
16	Luna	9	11	20	55.0%
19	Otero	21	6	27	22.2%
27	Sierra	5	2	7	28.6%
28	Socorro	5	2	7	42.9%
37	E. Dona Ana	13	13	26	50.0%
38	S. Dona Ana	11	9	20	45.0%
<b>SW Region Totals</b>		<b>97</b>	<b>66</b>	<b>163</b>	<b>40.5%</b>

		Valid	Invalid	Total	Invalid
		#	#	#	Rate
<b>SE Region</b>					
03	Chaves	26	5	31	16.1%
05	Curry	10	10	20	50.0%
08	Eddy	7	7	14	50.0%
10	Guad/DeBaca	0	0	0	
13	Lea	14	13	27	48.1%
20	Quay	2	2	4	50.0%
22	Roosevelt	6	2	8	25.0%
34	Eddy/Artesia	3	6	9	66.7%
<b>SW Region Totals</b>		<b>68</b>	<b>45</b>	<b>113</b>	<b>39.8%</b>

		Valid	Invalid	Total	Invalid
		#	#	#	Rate
<b>Central Region</b>					
01	SE Bernalillo	28	16	44	36.4%
35	NW Bernalillo	32	31	63	49.2%
36	SW Bernalillo	45	26	71	36.6%
39	NE Bernalillo	73	45	118	38.1%
30	Torrance	7	4	11	36.4%
<b>Central Region Totals</b>		<b>185</b>	<b>122</b>	<b>307</b>	<b>39.7%</b>

### Negative Action Time of Occurrence

Closure	262	76.8%
Denial	79	23.2%

		Valid	Invalid	Total	Invalid
		#	#	#	Rate
<b>Central Unit</b>					
49	CAP	0	0	0	



	October 12'	November 12'	December 12'	January 13'	February 13'	March 13'	April 13'	May 13'	June 13'	July 13'	August 13'	September 13'	Yearly Average
<b>NE Region</b>													
Colfax	na	na	na	na	na	na	na	na	na	100.0%			100.0%
Rio Arriba	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%		100.0%
San Miguel	na	0.0%	100.0%	100.0%	na	100.0%	na	100.0%	100.0%	100.0%			90.9%
Santa Fe	66.7%	na	na	75.0%	100.0%	100.0%	50.0%	50.0%	100.0%	100.0%			78.9%
Taos	na	na	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	na			100.0%
<b>NE Region TOTAL</b>	<b>83.3%</b>	<b>50.0%</b>	<b>100.0%</b>	<b>93.8%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>83.3%</b>	<b>87.5%</b>	<b>100.0%</b>	<b>100.0%</b>			<b>92.6%</b>
<b>NW Region</b>													
Cibola	na	na	na	na	na	na	100.0%	na	0.0%	na			50.0%
McKinley	100.0%	100.0%	na	100.0%	na	100.0%	100.0%	100.0%	0.0%	na			93.3%
Sandoval	100.0%	100.0%	100.0%	100.0%	66.7%	100.0%	85.7%	66.7%	na	0.0%			85.2%
San Juan	100.0%	100.0%	50.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%			95.7%
Valencia South	100.0%	na	na	100.0%	100.0%	na	100.0%	na	100.0%	100.0%			100.0%
Valencia North	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%			100.0%
<b>NW Region TOTAL</b>	<b>100.0%</b>	<b>100.0%</b>	<b>83.3%</b>	<b>100.0%</b>	<b>91.7%</b>	<b>100.0%</b>	<b>97.6%</b>	<b>91.7%</b>	<b>60.0%</b>	<b>5.0%</b>			<b>92.2%</b>
<b>SW Region</b>													
Dona Ana (West)	100.0%	100.0%	100.0%	50.0%	na	100.0%	100.0%	100.0%	100.0%	100.0%			94.1%
Dona Ana (East)	100.0%	100.0%	100.0%	100.0%	100.0%	na	100.0%	100.0%	100.0%	66.7%			93.8%
Dona Ana (Southern)	100.0%	100.0%	na	100.0%	100.0%	100.0%	100.0%	100.0%	75.0%	100.0%			94.4%
Grant/Hidalgo	na	100.0%	100.0%	100.0%	na	100.0%	100.0%	na	100.0%	na			100.0%
Lincoln	100.0%	na	na	na	na	na	na	na	0.0%	na			50.0%
Luna	100.0%	100.0%	na	100.0%	100.0%	na	na	na	100.0%	na			100.0%
Otero	100.0%	100.0%	na	100.0%	100.0%	na	na	100.0%	100.0%	na			100.0%
Sierra	na	na	na	100.0%	100.0%	na	100.0%	na	100.0%	na			100.0%
Socorro	na	na	na	na	na	100.0%	na	100.0%	na	na			100.0%
<b>SW Region Total</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>92.9%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>84.4%</b>	<b>88.9%</b>			<b>95.3%</b>
<b>SE Region</b>													
Chaves	50.0%	100.0%	100.0%	100.0%	na	na	100.0%	100.0%	100.0%	100.0%			93.8%
Curry	0.0%	100.0%	100.0%	100.0%	na	na	na	na	100.0%	100.0%			85.7%
Guadalupe	na	na	na	na	na	na	na	na	na	na			
Eddy	na	na	100.0%	na	100.0%	na	na	na	na	100.0%			100.0%
Eddy (Artesia)	na	na	100.0%	na	na	na	100.0%	na	na	na			100.0%
Lea	100.0%	na	100.0%	na	na	100.0%	100.0%	na	100.0%	na			100.0%
Quay	na	na	na	na	na	na	na	100.0%	na	na			100.0%
Roosevelt	na	100.0%	na	na	na	na	na	na	na	na			100.0%
<b>SE Region Total</b>	<b>60.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>			<b>94.6%</b>
<b>Central Region</b>													
Bernalillo (NE)	100.0%	83.3%	100.0%	75.0%	100.0%	100.0%	83.3%	100.0%	0.0%	100.0%			87.9%
Bernalillo (NW)	100.0%	100.0%	50.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%			96.7%
Bernalillo (SE)	100.0%	100.0%	100.0%	100.0%	100.0%	71.4%	100.0%	75.0%	100.0%	100.0%			89.7%
Bernalillo (SW)	71.4%	100.0%	100.0%	100.0%	50.0%	100.0%	100.0%	85.7%	100.0%	66.7%			85.3%
Torrance	100.0%	100.0%	na	na	na	100.0%	na	na	na	na			100.0%
<b>Central Region Total</b>	<b>87.5%</b>	<b>96.7%</b>	<b>87.5%</b>	<b>93.8%</b>	<b>87.5%</b>	<b>94.3%</b>	<b>95.8%</b>	<b>90.2%</b>	<b>75.0%</b>	<b>91.7%</b>			<b>90.0%</b>
<b>Central Unit</b>													
Central Unit	na	na	na	na	na	na	na	na	na	na			
CAP Unit	100.0%	100.0%	100.0%	100.0%	na	na	100.0%	100.0%	100.0%	na			100.0%
<b>STATE TOTAL</b>	<b>89.6%</b>	<b>95.0%</b>	<b>93.9%</b>	<b>93.5%</b>	<b>94.9%</b>	<b>94.7%</b>	<b>94.0%</b>	<b>90.5%</b>	<b>89.1%</b>	<b>92.5%</b>			<b>92.7%</b>