



HUMAN SERVICES
DEPARTMENT

Susana Martinez, Governor
Brent Earnest, Secretary
Sean Pearson, Deputy Secretary

General Information Memorandum

ISD-GI 17-11

TO: ISD Employees

FROM: Sean Pearson, Deputy Secretary, Human Services Department 

RE: FFY 2017 SNAP Performance Report REVISED

DATE: April 20, 2017

Attached please find the revised first issue of the Supplemental Nutrition Assistance Program (SNAP) Performance Report for FFY 2017. This report includes all Quality Control (QC) findings received for the review month of October 2016. Along with payment and negative accuracy rates, data included in this report is the recertification, SNAP Expedite and Non-Expedite application processing timeliness. The Performance Goals for the state for FFY 2017 are:

Cumulative Payment Error Rate of 6% or better (Payment Accuracy 94%)
Cumulative Negative Error Rate of 1% (Case and Procedural Error Rate (CAPER) of 99%)
Expedite and Non-Expedite application processing timeliness of 95%

Effective April 1, 2017, in order to assist in meeting Performance Goals for Payment Accuracy (94%), Case Action and Procedural Error Rate (CAPER) (99%), and Application Processing Timeliness (95%), all counties must complete **20** pre-disposition SNAP new application reviews, **15** pre-disposition SNAP renewals (recertifications and/or interim reports), and **5** pre-disposition SNAP denials per line manager. Cases should be pulled from the Second Party Review alerts in ASPEN. The office reviews must be completed by the last working day of the month.

Tracking should be entered on the separate Tracking Log spreadsheet on the QIS shared drive. The Tracking Log must be completed by the second business day of the next month.

The County Director and the Quality Improvement Section (QIS) will monitor to ensure that all required reviews are done monthly. Staff from QIS will review a sample of these reviews each month.

If Line Managers are found to be non-compliant with mandatory Office Reviews, **County Directors**, will be required to review a minimum 5 cases per Line Manager prior to the last working day of the month.

If there are any questions or comments, please contact Carolyn Craven of the Quality Assessment Bureau at 827-7224 or e-mail at Carolyn.Craven@state.nm.us.

Attachment

Quality Improvement Section SNAP Performance Report Quality Control Finding FFY 2017

1. STATE Cumulative Payment Error Rates

Total Paid	\$20,766		
Total Dollar Errors	\$1,570	Total Error Rate %	7.56%
Total Dollar Over	\$632	% Error Rate Over	3.04%
Total Dollar Under	\$352	% Error Rate Under	1.70%
Total Dollar Ineligible	\$586	% Error Rate Ineligible	2.82%

Cumulative Case Error Rate

Total Reviewed	79
% In Error	16.5%

Cases Dropped	19
Correct	66
Overpaid	8
Underpaid	2
Ineligible	3

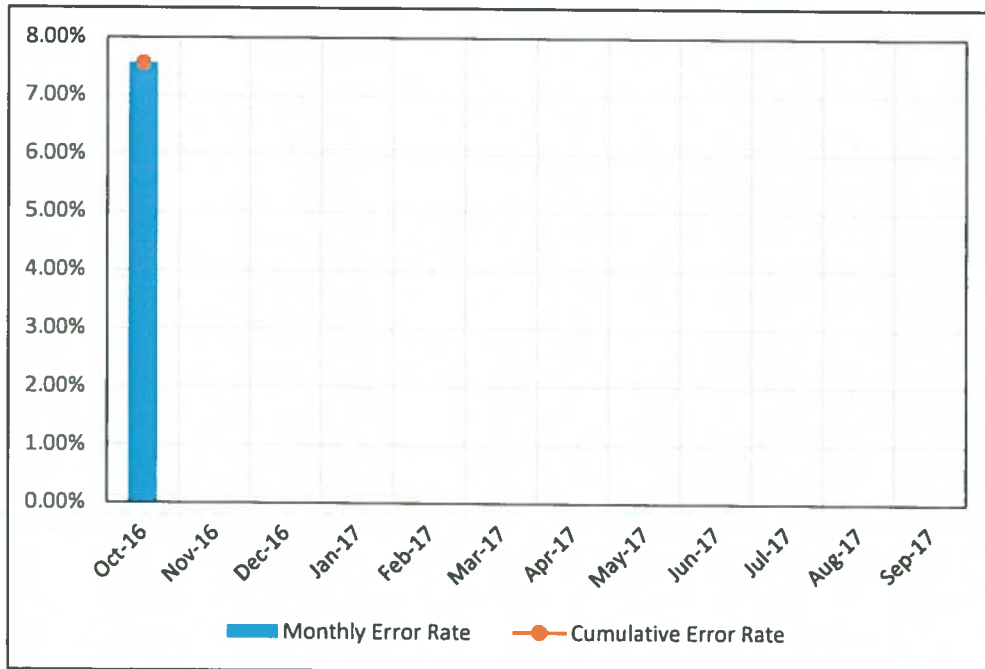
Agency Error Dollar Amount	Agency % Error Rate:
\$791	3.81%

Recipient Error (Dollar Amount)	Recipient % Error Rate
\$779	3.75%

2. Dollar Error By Time of Occurrence

	\$	%
Approval	\$1,384	88.2%
Recertification	\$186	11.8%

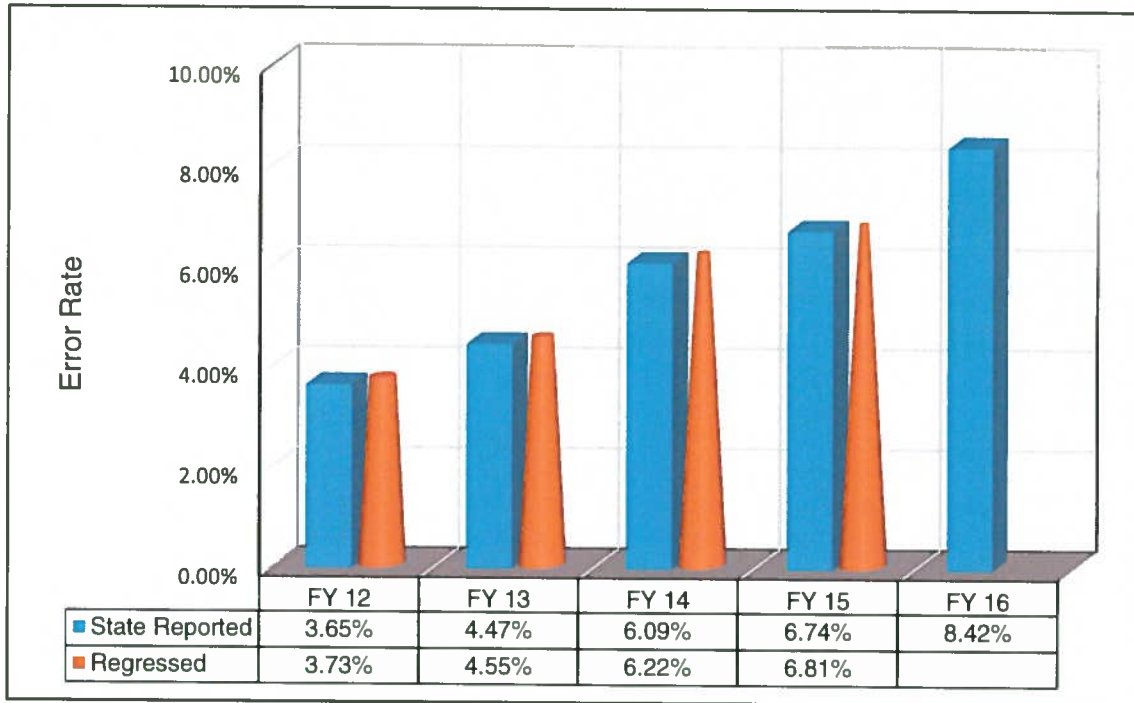
3. Error Rates By: Month and FFY Cumulative



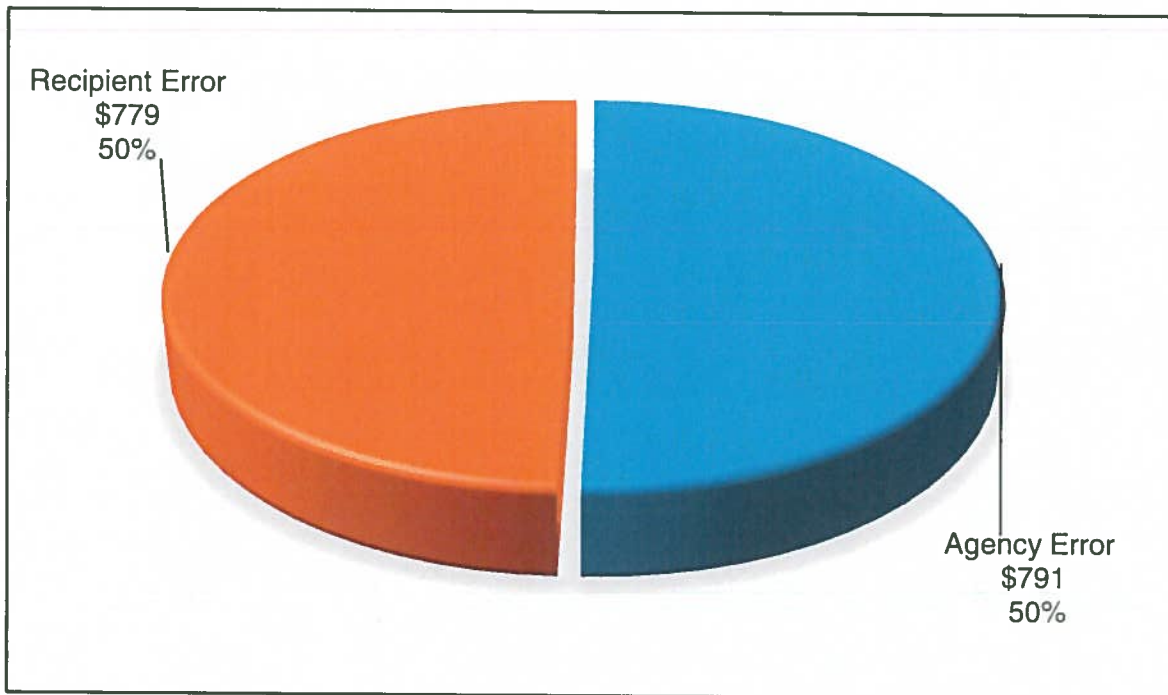
4. Regional Cumulative Payment Error Rates

		Cumulative						County Error Rate
		Agency \$ Error	Recipient \$ Error	Total \$ Error	Total \$ Paid	County Error Rate	State Share	Current Month
NE Region								
04	Cofax	\$0	\$0	\$0	\$226	0.00%	0.00%	0.00%
10	Guadalupe/De Baca	\$0	\$0	\$0	\$143	0.00%	0.00%	0.00%
20	Quay	\$0	\$0	\$0	\$0	0.00%	0.00%	0.00%
21	Rio Arriba	\$0	\$125	\$125	\$2,077	6.02%	7.96%	6.02%
23	Sandoval	\$0	\$0	\$0	\$1,190	0.00%	0.00%	0.00%
25	San Miguel	\$194	\$0	\$194	\$551	35.21%	12.36%	35.21%
26	Santa Fe	\$0	\$267	\$267	\$461	57.92%	17.01%	57.92%
29	Taos	\$0	\$0	\$0	\$168	0.00%	0.00%	0.00%
NE Region Totals		\$194	\$392	\$586	\$4,816	12.17%	37.32%	12.17%
NW Region								
17	McKinley	\$277	\$0	\$277	\$1,770	15.65%	17.64%	15.65%
24	San Juan	\$135	\$169	\$304	\$2,210	13.76%	19.36%	13.76%
27	Sierra	\$0	\$0	\$0	\$0	0.00%	0.00%	0.00%
28	Socorro	\$0	\$0	\$0	\$194	0.00%	0.00%	0.00%
32	S. Valencia	\$0	\$0	\$0	\$0	0.00%	0.00%	0.00%
33	Cibola	\$0	\$0	\$0	\$0	0.00%	0.00%	0.00%
42	N. Valencia	\$0	\$0	\$0	\$318	0.00%	0.00%	0.00%
NW Region Totals		\$412	\$169	\$581	\$4,492	12.93%	37.01%	12.93%
SW Region								
07	W. Dona Ana	\$0	\$159	\$159	\$960	16.56%	10.13%	16.56%
09	Grant	\$0	\$0	\$0	\$0	0.00%	0.00%	0.00%
16	Luna	\$0	\$0	\$0	\$71	0.00%	0.00%	0.00%
19	Otero	\$0	\$0	\$0	\$633	0.00%	0.00%	0.00%
37	E. Dona Ana	\$0	\$0	\$0	\$748	0.00%	0.00%	0.00%
38	S. Dona Ana	\$45	\$0	\$45	\$435	10.34%	2.87%	10.34%
SW Region Totals		\$45	\$159	\$204	\$2,847	7.17%	12.99%	7.17%
SE Region								
03	Chaves	\$0	\$0	\$0	\$84	0.00%	0.00%	0.00%
05	Curry	\$0	\$0	\$0	\$0	0.00%	0.00%	0.00%
08	Eddy	\$0	\$0	\$0	\$23	0.00%	0.00%	0.00%
13	Lea	\$0	\$0	\$0	\$296	0.00%	0.00%	0.00%
14	Lincoln	\$0	\$0	\$0	\$0	0.00%	0.00%	0.00%
22	Roosevelt	\$0	\$0	\$0	\$435	0.00%	0.00%	0.00%
34	Eddy/Artesia	\$0	\$0	\$0	\$791	0.00%	0.00%	0.00%
SE Region Totals		\$0	\$0	\$0	\$1,629	0.00%	0.00%	0.00%
Central Region								
01	SE Bernalillo	\$59	\$59	\$118	\$1,538	7.67%	7.52%	7.67%
35	NW Bernalillo	\$0	\$0	\$0	\$1,091	0.00%	0.00%	0.00%
36	SW Bernalillo	\$81	\$0	\$81	\$3,198	2.53%	5.16%	2.53%
39	NE Bernalillo	\$0	\$0	\$0	\$945	0.00%	0.00%	0.00%
30	Torrance	\$0	\$0	\$0	\$210	0.00%	0.00%	0.00%
Central Region Totals		\$140	\$59	\$199	\$6,982	2.85%	12.68%	2.85%
State Totals		\$791	\$779	\$1,570	\$20,766	7.56%	100.00%	

5. STATE SNAP Error Rates - Current FY Compared to Previous FYs



6. Agency-vs-Recipient Error



Average Recipient Error: \$130

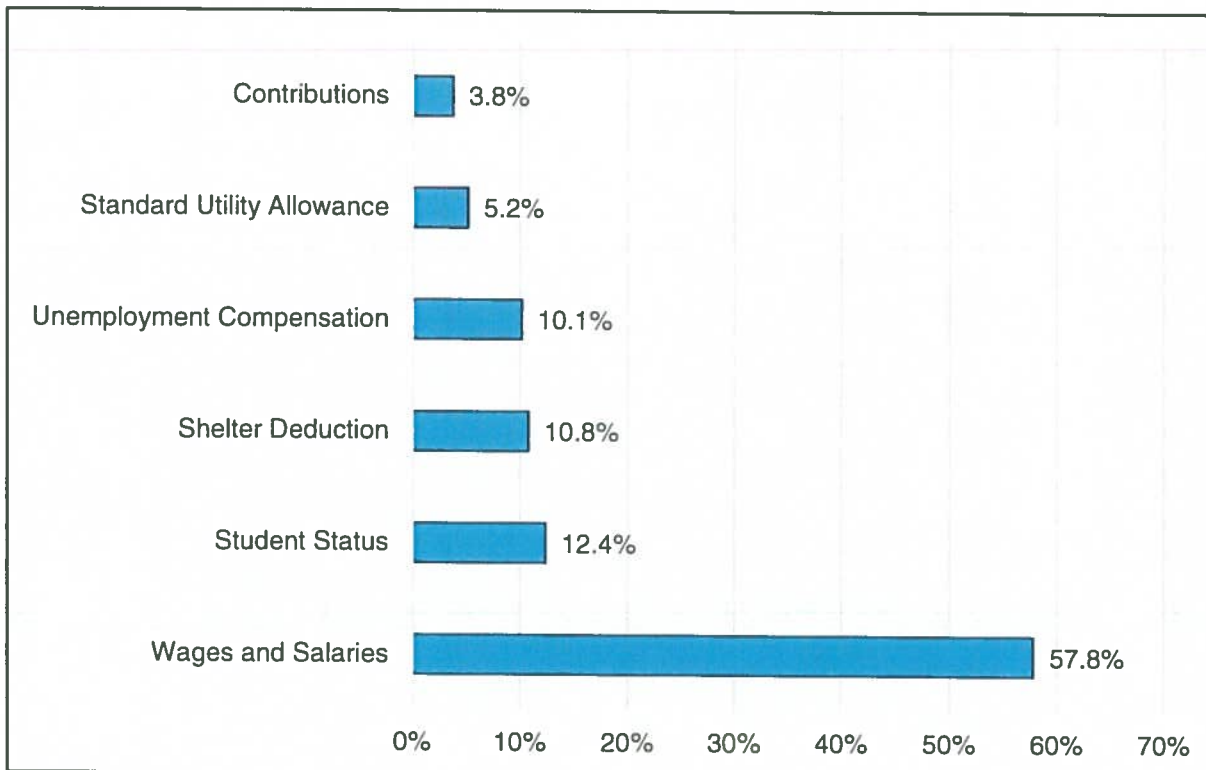
Average Agency Error: \$111

7. Agency/Recipient Dollar Error Breakdown By General Element

Error Cause	Agency	Recipient	% Agency
311 - Wages and Salaries	\$457	\$451	50.3%
342 - Contributions	\$59	\$0	100.0%
334 - Unemployment Compensation	\$0	\$159	0.0%
363 - Shelter Deduction	\$0	\$169	0.0%
111 - Student Status	\$194	\$0	100.0%
364 - Standard Utility Allowance	\$81	\$0	100.0%

8. SNAP Dollar Error Breakdown By General Element

	Error Dollars	%
Wages and Salaries	\$908	57.8%
Student Status	\$194	12.4%
Shelter Deduction	\$169	10.8%
Unemployment Compensation	\$159	10.1%
Standard Utility Allowance	\$81	5.2%
Contributions	\$59	3.8%
Total	\$1,570	100.0%



FFY 2017 Negative Statewide Error Rates

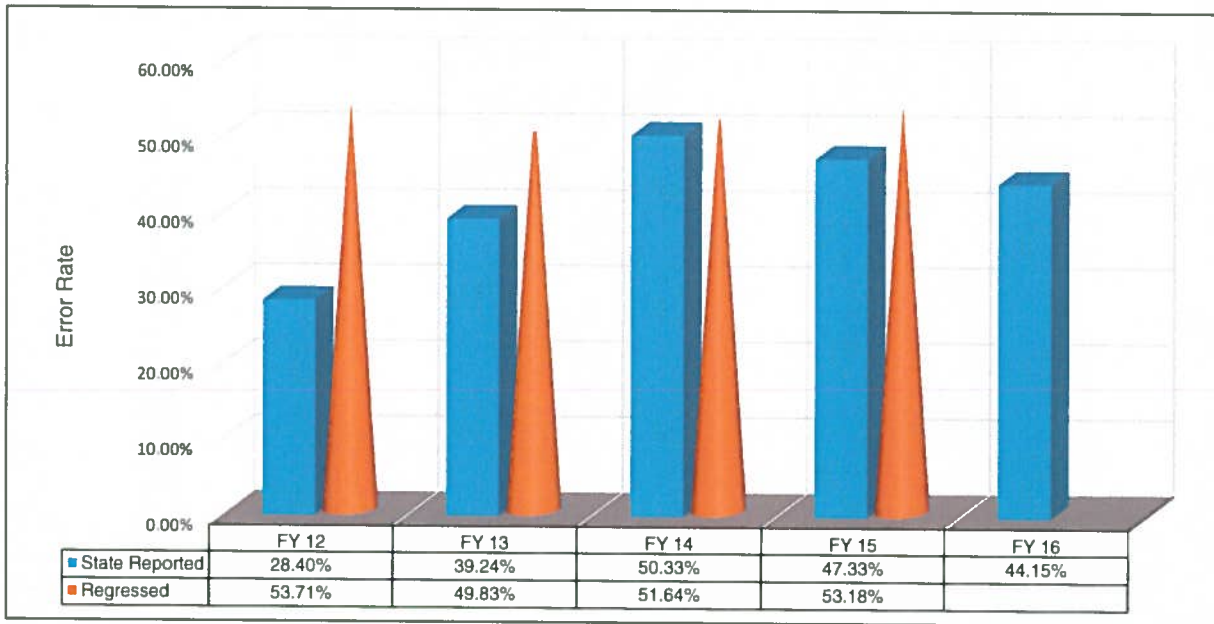
1. Cumulative Negative Case Error Rate

Valid	31
Invalid	31
Invalid Error	17
Invalid Notice	14
Drop	13
Total Sample	75
% Invalid Notice	18.7%
% Invalid Error	22.7%
% Invalid Total	41.3%

2. Negative Action Time of Occurrence

Closure	15	48.4%
Denial	16	51.6%

3. State Negative Error Rates



4. Negative Case Element Ranking

Error Elements	Denials		Closures		Invalid	% of Total
Notices	7	22.6%	7	22.6%	14	45.2%
Application	5	16.1%	0	0.0%	5	16.1%
Verification	2	6.5%	1	3.2%	3	9.7%
Combined Gross Income	2	6.5%	1	3.2%	3	9.7%
Wages and Salaries	0	0.0%	2	6.5%	2	6.5%
Action Type	0	0.0%	1	3.2%	1	3.2%
Joint TANF/SNAP Processing and Reporting	0	0.0%	1	3.2%	1	3.2%
Combined Net Income	0	0.0%	1	3.2%	1	3.2%
Child Support Payments Received from Absent Parent	0	0.0%	1	3.2%	1	3.2%

5. Regional Cumulative Negative Error Rates

	Valid	Invalid	Total	Invalid %
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NE Region

04	Colfax	0	0	0	0.0%
10	Guadalupe/De Baca	0	1	1	100.0%
20	Quay	0	0	0	0.0%
21	Rio Arriba	0	2	2	100.0%
23	Sandoval	4	1	5	20.0%
25	San Miguel	1	1	2	50.0%
26	Santa Fe	1	0	1	0.0%
29	Taos	0	1	1	100.0%
NE Region Totals		6	6	12	50.0%

NW Region

17	McKinley	3	2	5	40.0%
24	San Juan	2	1	3	33.3%
27	Sierra	0	0	0	0.0%
28	Socorro	0	0	0	0.0%
32	S. Valencia	0	0	0	0.0%
33	Cibola	2	0	2	0.0%
42	N. Valencia	3	1	4	25.0%
NW Region Totals		10	4	14	28.6%

SW Region

07	W. Dona Ana	1	1	2	50.0%
09	Grant	1	3	4	75.0%
16	Luna	0	0	0	0.0%
19	Otero	1	0	1	0.0%
37	E. Dona Ana	5	1	6	16.7%
38	S. Dona Ana	1	0	1	0.0%
SW Region Totals		9	5	14	35.7%

SE Region

03	Chaves	2	2	4	50.0%
05	Curry	1	0	1	0.0%
08	Eddy	2	0	2	0.0%
13	Lea	1	0	1	0.0%
14	Lincoln	0	0	0	0.0%
22	Roosevelt	0	1	1	100.0%
34	Eddy/Artesia	1	1	2	50.0%
SE Region Totals		7	4	11	36.4%

Central Region

01	SE Bernalillo	3	1	4	25.0%
35	NW Bernalillo	2	2	4	50.0%
36	SW Bernalillo	4	4	8	50.0%
39	NE Bernalillo	2	4	6	66.7%
30	Torrance	1	1	2	50.0%
Central Region Totals		12	12	24	50.0%

State Totals		44	31	75	41.3%
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FFY 2017 SNAP
Non Expedite Application Processing Timeliness

	October 16'	November 16'	December 16'	January 17'	February 17'	March 17'	April 17'	May 17'	June 17'	July 17'	August 17'	September 17'	Avg. Cumulative
NW Region 1													
Cibola	93.5%	94.7%	93.4%	94.7%									94.1%
McKinley	90.9%	95.3%	92.9%	94.4%									93.4%
San Juan	88.2%	86.3%	86.8%	88.0%									87.3%
Sierra	98.6%	100.0%	100.0%	100.0%									99.7%
Socorro	95.4%	97.1%	98.1%	100.0%									97.7%
Valencia North	90.9%	94.3%	89.4%	91.2%									91.5%
Valencia South	100.0%	100.0%											100.0%
NW Region 1 Total	91.4%	93.0%	91.4%	92.9%									92.2%
NE Region 2													
Colfax	97.4%	98.6%	97.7%	97.9%									97.9%
Guadalupe	100.0%	89.3%	100.0%	100.0%									97.3%
Quay	90.9%	91.7%	90.2%	100.0%									93.2%
Rio Arriba	97.7%	92.9%	96.2%	96.8%									95.9%
San Miguel	97.5%	97.8%	97.8%	95.8%									97.2%
Sandoval	93.0%	98.6%	95.9%	97.0%									96.1%
Santa Fe	88.7%	96.1%	96.5%	94.7%									94.0%
Taos	91.7%	96.6%	96.4%	95.1%									95.0%
NE Region 2 Total	93.1%	96.2%	96.3%	96.3%									95.5%
Central Region 3													
NE Bernalillo	79.9%	90.6%	85.6%	85.7%									85.5%
NW Bernalillo	90.1%	91.3%	94.2%	88.2%									91.0%
SE Bernalillo	89.6%	93.8%	91.6%	85.6%									90.2%
SW Bernalillo	90.9%	95.4%	93.1%	88.7%									92.0%
Torrance	84.4%	83.1%	95.4%	93.4%									89.1%
Cen. Region 3 Total	87.5%	92.4%	91.1%	87.4%									89.6%
SE Region 4													
Chaves	94.8%	95.0%	98.4%	97.3%									96.4%
Curry	90.3%	98.1%	94.1%	93.1%									93.9%
Eddy Artesia	92.1%	86.5%	94.8%	92.9%									91.6%
Eddy Carlsbad	79.5%	94.8%	92.0%	90.9%									89.3%
Lea	89.6%	94.0%	93.6%	87.1%									91.1%
Lincoln	94.2%	98.7%	100.0%	98.4%									97.8%
Roosevelt	100.0%	94.3%	100.0%	97.8%									98.0%
SE Region 4 Total	91.4%	95.0%	95.9%	93.9%									94.1%
SW Region 5													
East Dona Ana	92.7%	95.0%	98.3%	98.6%									96.2%
Grant	96.3%	98.8%	97.8%	98.9%									98.0%
Luna	89.7%	97.8%	95.7%	94.7%									94.5%
Otero	91.6%	92.4%	97.1%	96.3%									94.4%
South Dona Ana	93.6%	92.9%	99.2%	98.9%									96.2%
West Dona Ana	95.9%	93.4%	96.7%	96.9%									95.7%
SW Region 5 Total	93.6%	94.2%	97.6%	97.4%									95.7%
STATE TOTAL	91.0%	93.9%	94.0%	93.2%									93.0%

*Beginning June 2016, DHG impacted cases are included

January 2017 Non Expedite Timeliness

<i>Timeliness Including Total Cases</i>	<i>January 2017</i>	<i>*Cases Impacted by Court Order</i>	<i>January 2017</i>	<i>Timeliness excluding Cases Impacted by DHG Court Ord.</i>	<i>January 2017</i>
NW Region 1		NW Region 1		NW Region 1	
Cibola	94.7%	Cibola	0.0%	Cibola	94.7%
McKinley	94.4%	McKinley	0.0%	McKinley	94.4%
San Juan	88.0%	San Juan	0.0%	San Juan	88.0%
Sierra	100.0%	Sierra	0.0%	Sierra	100.0%
Socorro	100.0%	Socorro	0.0%	Socorro	100.0%
Valencia North	91.2%	Valencia North	0.0%	Valencia North	91.2%
Valencia South	0.0%	Valencia South	0.0%	Valencia South	0.0%
NW Region 1 Total	92.9%	NW Region 1 Total	0.0%	NW Region 1 Total	92.9%
NE Region 2		NE Region 2		NE Region 2	
Colfax	97.9%	Colfax	2.1%	Colfax	100.0%
Guadalupe	100.0%	Guadalupe	0.0%	Guadalupe	100.0%
Quay	100.0%	Quay	0.0%	Quay	100.0%
Rio Arriba	96.8%	Rio Arriba	0.0%	Rio Arriba	96.8%
San Miguel	95.8%	San Miguel	0.0%	San Miguel	95.8%
Sandoval	97.0%	Sandoval	0.0%	Sandoval	97.0%
Santa Fe	94.7%	Santa Fe	0.0%	Santa Fe	94.7%
Taos	95.1%	Taos	0.0%	Taos	95.1%
NE Region 2 Total	96.3%	NE Region 2 Total	0.1%	NE Region 2 Total	96.4%
Central Region 3		Central Region 3		Central Region 3	
NE Bernalillo	85.7%	NE Bernalillo	1.0%	NE Bernalillo	86.7%
NW Bernalillo	88.2%	NW Bernalillo	0.4%	NW Bernalillo	88.6%
SE Bernalillo	85.6%	SE Bernalillo	0.3%	SE Bernalillo	85.9%
SW Bernalillo	88.7%	SW Bernalillo	1.7%	SW Bernalillo	90.4%
Torrance	93.4%	Torrance	1.0%	Torrance	94.4%
Cent. Region 3 Total	87.4%	Cent. Region 3 Total	0.9%	Cent. Region 3 Total	88.3%
SE Region 4		SE Region 4		SE Region 4	
Chaves	97.3%	Chaves	1.1%	Chaves	98.4%
Curry	93.1%	Curry	1.9%	Curry	95.0%
Eddy Artesia	92.9%	Eddy Artesia	4.6%	Eddy Artesia	97.5%
Eddy Carlsbad	90.9%	Eddy Carlsbad	-0.1%	Eddy Carlsbad	90.8%
Lea	87.1%	Lea	0.0%	Lea	87.1%
Lincoln	98.4%	Lincoln	0.0%	Lincoln	98.4%
Roosevelt	97.8%	Roosevelt	0.0%	Roosevelt	97.8%
SE Region 4 Total	93.9%	SE Region 4 Total	0.8%	SE Region 4 Total	94.7%
SW Region 5		SW Region 5		SW Region 5	
East Dona Ana	98.6%	East Dona Ana	0.0%	East Dona Ana	98.6%
Grant	98.9%	Grant	0.0%	Grant	98.9%
Luna	94.7%	Luna	1.2%	Luna	95.9%
Otero	96.3%	Otero	0.5%	Otero	96.8%
South Dona Ana	98.9%	South Dona Ana	0.0%	South Dona Ana	98.9%
West Dona Ana	96.9%	West Dona Ana	0.0%	West Dona Ana	96.9%
SW Region 5 Total	97.4%	SW Region 5 Total	0.2%	SW Region 5 Total	97.6%
STATE TOTAL	93.2%	STATE TOTAL	0.4%	STATE TOTAL	93.6%

*Retro-active months due to court order-cases processed back to date suspended.

FFY 2017 SNAP
Expedite Application Processing Timeliness

	October 16'	November 16'	December 16'	January 17'	February 17'	March 17'	April 17'	May 17'	June 17'	July 17'	August 17'	September 17'	Avg. Cumulative
NW Region 1													
Cibola	97.7%	98.2%	97.7%	94.4%									97.0%
McKinley	97.8%	95.1%	92.8%	95.8%									95.4%
San Juan	95.3%	85.8%	86.8%	86.1%									88.5%
Sierra	96.3%	100.0%	100.0%	97.6%									98.5%
Socorro	97.8%	96.6%	95.8%	97.4%									96.9%
Valencia North	98.5%	94.6%	94.7%	95.0%									95.7%
Valencia South	100.0%	100.0%		100.0%									100.0%
NW Region 1 Total	96.9%	92.8%	91.9%	92.0%									93.4%
NE Region 2													
Colfax	100.0%	100.0%	97.6%	100.0%									99.4%
Guadalupe	100.0%	100.0%	100.0%	100.0%									100.0%
Quay	100.0%	98.3%	98.0%	100.0%									99.1%
Rio Arriba	98.3%	95.5%	97.7%	95.3%									96.7%
San Miguel	99.0%	99.3%	97.8%	98.7%									98.7%
Sandoval	96.5%	97.1%	98.0%	97.5%									97.3%
Santa Fe	97.6%	95.3%	95.7%	96.8%									96.4%
Taos	96.8%	98.6%	95.1%	95.4%									96.5%
NE Region 2 Total	97.7%	96.8%	97.0%	97.0%									97.1%
Central Region 3													
NE Bernalillo	90.9%	63.3%	86.9%	62.9%									76.0%
NW Bernalillo	96.7%	93.0%	75.5%	47.0%									78.1%
SE Bernalillo	94.1%	93.3%	86.3%	84.2%									89.5%
SW Bernalillo	92.3%	76.8%	72.0%	54.9%									74.0%
Torrance	88.5%	92.8%	94.5%	94.7%									92.6%
Cen. Region 3 Total	93.4%	81.3%	81.2%	60.8%									79.2%
SE Region 4													
Chaves	98.8%	97.3%	98.1%	97.6%									98.0%
Curry	98.3%	97.3%	97.3%	78.2%									92.8%
Eddy Artesia	95.8%	98.6%	100.0%	96.8%									97.8%
Eddy Carlsbad	93.8%	94.1%	95.0%	95.8%									94.7%
Lea	97.8%	92.7%	96.8%	89.3%									94.2%
Lincoln	98.3%	97.5%	98.6%	98.6%									98.3%
Roosevelt	96.8%	91.5%	98.3%	94.8%									95.4%
SE Region 4 Total	97.3%	95.5%	97.3%	91.8%									95.5%
SW Region 5													
East Dona Ana	97.8%	95.1%	91.3%	97.8%									95.5%
Grant	96.7%	99.3%	98.0%	96.5%									97.6%
Luna	98.9%	98.6%	98.8%	99.3%									98.9%
Otero	96.7%	95.6%	93.8%	95.8%									95.5%
South Dona Ana	97.5%	95.4%	97.0%	96.7%									96.7%
West Dona Ana	94.7%	97.0%	95.8%	97.3%									96.2%
SW Region 5 Total	96.7%	96.7%	95.4%	97.2%									96.5%
STATE TOTAL	95.9%	90.8%	90.8%	82.7%									90.1%

*Beginning June 2016, DHG impacted cases are included

January 2017 Expedite Timeliness

<i>Timeliness Including Total Cases</i>	<i>January 2017</i>	<i>*Cases Impacted by Court Order</i>	<i>January 2017</i>	<i>Timeliness excluding Cases Impacted by DHG Court Ord.</i>	<i>January 2017</i>
NW Region 1		NW Region 1		NW Region 1	
Cibola	94.4%	Cibola	2.1%	Cibola	96.5%
McKinley	95.8%	McKinley	2.2%	McKinley	98.0%
San Juan	86.1%	San Juan	2.8%	San Juan	88.9%
Sierra	97.6%	Sierra	0.0%	Sierra	97.6%
Socorro	97.4%	Socorro	1.3%	Socorro	98.7%
Valencia North	95.0%	Valencia North	3.7%	Valencia North	98.7%
Valencia South	100.0%	Valencia South	0.0%	Valencia South	100.0%
NW Region 1 Total	92.0%	NW Region 1 Total	2.6%	NW Region 1 Total	94.6%
NE Region 2		NE Region 2		NE Region 2	
Colfax	100.0%	Colfax	0.0%	Colfax	100.0%
Guadalupe	100.0%	Guadalupe	0.0%	Guadalupe	100.0%
Quay	100.0%	Quay	0.0%	Quay	100.0%
Rio Arriba	95.3%	Rio Arriba	1.4%	Rio Arriba	96.7%
San Miguel	98.7%	San Miguel	1.3%	San Miguel	100.0%
Sandoval	97.5%	Sandoval	1.0%	Sandoval	98.5%
Santa Fe	96.8%	Santa Fe	1.6%	Santa Fe	98.4%
Taos	95.4%	Taos	1.9%	Taos	97.3%
NE Region 2 Total	97.0%	NE Region 2 Total	1.2%	NE Region 2 Total	98.2%
Central Region 3		Central Region 3		Central Region 3	
NE Bernalillo	62.9%	NE Bernalillo	0.6%	NE Bernalillo	63.5%
NW Bernalillo	47.0%	NW Bernalillo	0.1%	NW Bernalillo	47.1%
SE Bernalillo	84.2%	SE Bernalillo	3.1%	SE Bernalillo	87.3%
SW Bernalillo	54.9%	SW Bernalillo	1.4%	SW Bernalillo	56.3%
Torrance	94.7%	Torrance	0.9%	Torrance	95.6%
Cen. Region 3 Total	60.8%	Cen. Region 3 Total	0.9%	Cen. Region 3 Total	61.7%
SE Region 4		SE Region 4		SE Region 4	
Chaves	97.6%	Chaves	1.6%	Chaves	99.2%
Curry	78.2%	Curry	0.7%	Curry	78.9%
Eddy Artesia	96.8%	Eddy Artesia	3.2%	Eddy Artesia	100.0%
Eddy Carlsbad	95.8%	Eddy Carlsbad	3.2%	Eddy Carlsbad	99.0%
Lea	89.3%	Lea	1.2%	Lea	90.5%
Lincoln	98.6%	Lincoln	0.0%	Lincoln	98.6%
Roosevelt	94.8%	Roosevelt	0.0%	Roosevelt	94.8%
SE Region 4 Total	91.8%	SE Region 4 Total	1.6%	SE Region 4 Total	93.4%
SW Region 5		SW Region 5		SW Region 5	
East Dona Ana	97.8%	East Dona Ana	1.8%	East Dona Ana	99.6%
Grant	96.5%	Grant	2.3%	Grant	98.8%
Luna	99.3%	Luna	0.0%	Luna	99.3%
Otero	95.8%	Otero	1.6%	Otero	97.4%
South Dona Ana	96.7%	South Dona Ana	3.3%	South Dona Ana	100.0%
West Dona Ana	97.3%	West Dona Ana	2.4%	West Dona Ana	99.7%
SW Region 5 Total	97.2%	SW Region 5 Total	2.0%	SW Region 5 Total	99.2%
STATE TOTAL	82.7%	STATE TOTAL	1.5%	STATE TOTAL	84.2%

*Retro-active months due to court order-cases processed back to date suspended.

