
General Information Memorandum

ISD-GI 16-3

TO: ISD Employees
FROM: *MM* Marilyn Martinez, Director, Income Support Division
RE: Selection of New General Manager
DATE: January 19, 2016

This memorandum is to announce the selection of Ms. Agnes C. Cárdenas as the new ISD General Manager for the Income Support Division (ISD) of the State of New Mexico Human Services Department (HSD).

Agnes was born and raised in El Prado, NM. Graduated Top Ten from Taos High School 1981 and received BA Degree at NMHU in Music and Math Education 1986.

- Desert Storm Army Veteran granted a Top Secret Clearance assigned at the Pentagon (Personnel Command) and Lackland Air Force Base in San Antonio TX 1989 - 1995
- While on active duty completed a MA degree in Computer Resource Information Management at Webster University (GI Bill) 1995
- Worked as a manager in the fields of Telecommunications, Human Resources, and Computer Information Technology. 1996-2004
- First Woman appointed as the County Manager for Taos County in 2005 - 2007
- Governor Appointee as State Approving Agency for Military Educational Programs (GI Bill, etc) with the NM Department of Veterans Services
- Job Developer at TeamWorks, a Program under the NM Commission on the Status of Women
 - Instrumental in establishing a first time ever partnership with Walgreens, a nationwide corporation creating a win-win situation for single moms and Walgreens
 - Worked as a Career Development Counselor for NM State University at the HSD Office in the South Valley, Albuquerque in early 2011
- Inmate Programs and Religious Services Management for Bernalillo County at the Metropolitan Detention Center.
 - Unit Management Development in Delta Unit for Detail Pods and reentry initiatives via networking evidence-based practices and project management

Agnes began her new duties effective January 16, 2016. Please join me in congratulating and welcoming her to her new position in the Director's Office!