
General Information Memorandum

ISD-GI 13-20

TO: ISD Employees
FROM: Ted Roth, Director, Income Support Division
RE: Selection of New Bureau Chief for Quality Assessment Bureau
DATE: March 22, 2013

This memorandum is to announce the selection of Carolyn Craven to fill the Bureau Chief position at the Quality Assessment Bureau.

Carolyn has been employed with the Human Services Department for eleven years. She began her career as a Family Assistance Analyst in 2002, at the Otero County ISD, and promoted to Family Assistance Analyst II in 2006 in the Santa Fe County, ISD. In 2007, she accepted the position as Management Analyst for the Quality Improvement Section and in September 2012, she was promoted to Staff Manager for the Quality Assessment Bureau. She has a Bachelor's Degree in English from the University of Colorado at Colorado Springs.

We are pleased to have Carolyn fill this position, as she brings with her a wealth of ISD knowledge, dedication and professionalism. Carolyn will begin her new duties effective March 30, 2013.

Please join me in congratulating and welcoming Carolyn to her new position as Bureau Chief.