

# Turquoise Claims System

## Payment Information

### How To View a Remittance Advice

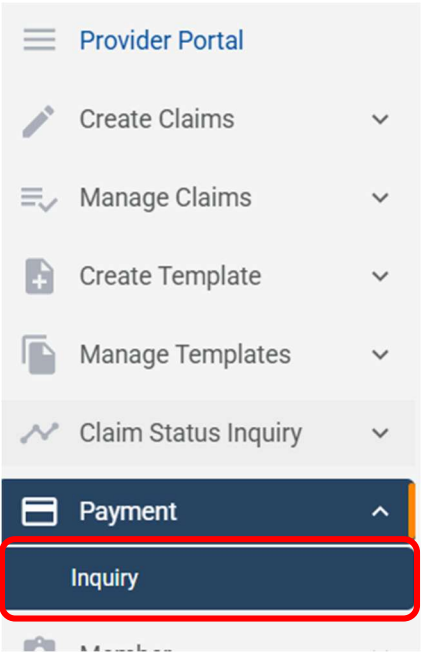
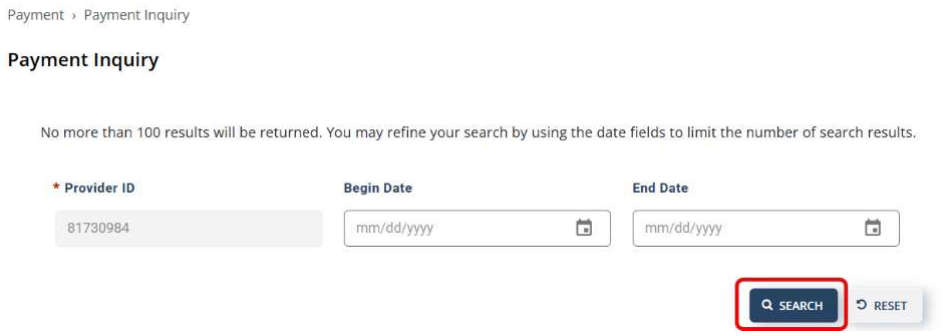
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## Payment Information

Users may view information on payments that have been received. The payment cycle is weekly. To review payment information, enter the search criteria and the portal displays the matching payment list. You can also view the **Print Image Remittance Advice (RA)** which is available in a PDF format. The remittance advice will provide detailed information on each claim.

### Viewing Payment Information

To view payment Information, complete the following steps:

| Step   | Screenshot   |
|--|--|
| <p>1. On the <b>Payment</b> menu, select <b>Inquiry</b>.</p>   |  <p>The screenshot shows a vertical menu titled 'Provider Portal'. The menu items are: 'Create Claims', 'Manage Claims', 'Create Template', 'Manage Templates', 'Claim Status Inquiry', 'Payment', and 'Market'. The 'Payment' item is expanded, and the 'Inquiry' sub-item is highlighted with a red rectangular box.</p>   |
| <p>2. On the <b>Payment Inquiry</b> page, enter the search criteria and select the <b>Search</b> button.</p> |  <p>The screenshot shows the 'Payment Inquiry' page. It includes a breadcrumb 'Payment &gt; Payment Inquiry' and a title 'Payment Inquiry'. Below the title is a note: 'No more than 100 results will be returned. You may refine your search by using the date fields to limit the number of search results.' There are three input fields: '* Provider ID' (containing '81730984'), 'Begin Date' (with a placeholder 'mm/dd/yyyy' and a calendar icon), and 'End Date' (with a placeholder 'mm/dd/yyyy' and a calendar icon). At the bottom right, there is a 'SEARCH' button with a magnifying glass icon and a 'RESET' button with a circular arrow icon. The 'SEARCH' button is highlighted with a red rectangular box.</p> |

| Step   | Screenshot  |                      |                         |                      |                |            |  |             |                         |            |  |              |                         |            |  |             |                         |            |  |             |                         |            |  |             |                         |
|--|---|----------------------|-------------------------|----------------------|----------------|------------|--|-------------|-------------------------|------------|--|--------------|-------------------------|------------|--|-------------|-------------------------|------------|--|-------------|-------------------------|------------|--|-------------|-------------------------|
| <p>3. A list of payments that meet the search criteria for the selected Provider ID are displayed in the Search Results section.</p> <p><b>Note:</b> <i>No more than 100 results will be displayed. You can refine your search by using the date fields to limit the number of search results.</i></p> | <p>Search Results</p> <p>Below is a list of payments that met your search criteria for the selected provider ID. Print image RAS are available in PDF format. PDF format files can be read using the free Adobe Acrobat Reader from Adobe.</p> <p style="text-align: center;">Provider ID: 81730984</p> <table border="1"> <thead> <tr> <th>Paid Date</th> <th>Check / EFT Number</th> <th>Reimbursement Amount</th> <th>Print Image RA</th> </tr> </thead> <tbody> <tr> <td>12/16/2024</td> <td></td> <td>\$29,255.52</td> <td><a href="#">4672841</a></td> </tr> <tr> <td>12/09/2024</td> <td></td> <td>\$166,772.48</td> <td><a href="#">4670427</a></td> </tr> <tr> <td>11/29/2024</td> <td></td> <td>\$14,922.44</td> <td><a href="#">4668020</a></td> </tr> <tr> <td>11/25/2024</td> <td></td> <td>\$16,552.81</td> <td><a href="#">4665686</a></td> </tr> <tr> <td>11/18/2024</td> <td></td> <td>\$17,743.51</td> <td><a href="#">4663298</a></td> </tr> </tbody> </table> <p>Page 1 Rows per page: 5 1-5 of 59   &lt; &gt; &gt;&gt;</p> | Paid Date            | Check / EFT Number      | Reimbursement Amount | Print Image RA | 12/16/2024 |  | \$29,255.52 | <a href="#">4672841</a> | 12/09/2024 |  | \$166,772.48 | <a href="#">4670427</a> | 11/29/2024 |  | \$14,922.44 | <a href="#">4668020</a> | 11/25/2024 |  | \$16,552.81 | <a href="#">4665686</a> | 11/18/2024 |  | \$17,743.51 | <a href="#">4663298</a> |
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| 11/29/2024   |   | \$14,922.44          | <a href="#">4668020</a> |                      |                |            |  |             |                         |            |  |              |                         |            |  |             |                         |            |  |             |                         |            |  |             |                         |
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| <p>4. To view the Remittance Advice, select the <b>Print Image RA</b> link. The Remittance Advice is displayed as a PDF in Adobe Reader.</p>   | <p>Search Results</p> <p>Below is a list of payments that met your search criteria for the selected provider ID. Print image RAS are available in PDF format. PDF format files can be read using the free Adobe Acrobat Reader from Adobe.</p> <p style="text-align: center;">Provider ID: 81730984</p> <table border="1"> <thead> <tr> <th>Paid Date</th> <th>Check / EFT Number</th> <th>Reimbursement Amount</th> <th>Print Image RA</th> </tr> </thead> <tbody> <tr> <td>12/16/2024</td> <td></td> <td>\$29,255.52</td> <td><a href="#">4672841</a></td> </tr> <tr> <td>12/09/2024</td> <td></td> <td>\$166,772.48</td> <td><a href="#">4670427</a></td> </tr> <tr> <td>11/29/2024</td> <td></td> <td>\$14,922.44</td> <td><a href="#">4668020</a></td> </tr> <tr> <td>11/25/2024</td> <td></td> <td>\$16,552.81</td> <td><a href="#">4665686</a></td> </tr> <tr> <td>11/18/2024</td> <td></td> <td>\$17,743.51</td> <td><a href="#">4663298</a></td> </tr> </tbody> </table> <p>Page 1 Rows per page: 5 1-5 of 59   &lt; &gt; &gt;&gt;</p> | Paid Date            | Check / EFT Number      | Reimbursement Amount | Print Image RA | 12/16/2024 |  | \$29,255.52 | <a href="#">4672841</a> | 12/09/2024 |  | \$166,772.48 | <a href="#">4670427</a> | 11/29/2024 |  | \$14,922.44 | <a href="#">4668020</a> | 11/25/2024 |  | \$16,552.81 | <a href="#">4665686</a> | 11/18/2024 |  | \$17,743.51 | <a href="#">4663298</a> |
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