



HEALTH CARE
AUTHORITY

Michelle Lujan Grisham, Governor
Kari Armijo, Secretary
Alex Castillo Smith, Deputy Secretary
Kathy Slater Huff, Deputy Secretary
Kyra Ochoa, Deputy Secretary
Dana Flannery, Medicaid Director

Date: June 16, 2025

To: Andrew Peterson, CEO United Health Care

From: Jennifer Jones, Deputy Bureau Chief, Managed Care Oversight Bureau

CC: Dana Flannery, Medical Assistance Division (MAD) Director, Michal Hayes, MAD Deputy Director, and Charles Canada, Acting Compliance Unit Bureau Chief

RE: Notice of Concern Closure: Credentialing and Care Coordination

The New Mexico Health Care Authority/Managed Care Oversight Bureau (HCA/MCOB) is writing to United Health Care (UHC) to acknowledge the notice of concern submission on May 5, 2025. At this time, all items cited in the notice of concern issued on April 21, 2025, are closed for ongoing reporting. HCA will continue to monitor progress and compliance with contract requirements through existing oversight processes.

If you have any questions, please contact your contract manager.

A handwritten signature in black ink, appearing to be 'J. Jones'.

Jennifer Jones
New Mexico Health Care Authority
MCOB Deputy Bureau Chief