

Managed Care Organizations - Value Added Services - Available January 1, 2026

Categories	Blue Cross Blue Shield	Prior Auth	Limit	Molina	Prior Auth	Limit	Presbyterian	Prior Auth	Limit	United	Prior Auth	Limit
Behavioral Health	Friends & Family Circle - Gift card to a friend or family member to provide respite care.	Y	Y	BeMe Health is a digital behavioral health mobile application that delivers mental health interventions designed specifically for teens.	Y		Peer Support Groups	Y		Calm Health is a mental health and wellness solution that combines evidence-based clinical programs with the sleep, meditation, and mindfulness content. This app bridges the gap between physical and mental health to help people find the right level of care at the right time.		
Behavioral Health	Wellness/Drop-in centers and Family support centers provide peer driven/family driven BH recovery services.		Y				Onto Better Health - online cognitive behavioral health therapy.			SUD Helpline. Online behavioral health resources connect members to information and resources for overall health and wellness, including specific behavioral health tools, resources and information.		
Behavioral Health	Electroconvulsive Therapy (ECT)	Y								Electroconvulsive Therapy (ECT)	Y	Y
Behavioral Health	Epic Heading Home + Health Partnership for members in Bern Co experiencing chronic homelessness.	Y	Y				Enhanced care coordination may include electroconvulsive therapy; hippotherapy and a variety of other supports as need by individual members.	Y				
Youth and Children in State Custody							Please see PHP Website or Representative for six (6) Value Added Services for Children in State Custody.	Y	Y			
Culturally Responsive Treatments	Native American Traditional Healing Benefit.		Y	Holistic Healing assistance is available for eligible members to cover the cost of holistic healing services.	Y	Y	Native American Traditional Medicine Benefit for up to \$300 per calendar year.		Y	Traditional Healing/Alternative Treatment, supports member preference for Native American and Curanderismo alternative healing.		Y
Culturally Responsive Treatments				Traditional healing supplies and materials. Assistance is available for eligible Native American members to cover the cost of traditional healing supplies and materials.	Y	Y						
Dental				Financial support for enhanced dental services.	Y	Y				Fluoride Treatment and ACC/Fluoride Varnishing Treatment, enhanced Dental-more frequent treatments.		Y
Health/Wellness & Fitness	Lifestyle modification support for Nutrition and Fitness.	Y					Community and online wellness classes for members with Diabetes and/or Asthma to promote healthy behaviors and improve quality of life.	Y		Platinum Diet & Nutrition Counseling- Dietary counseling for any UHC member with any in-network provider. Maximum of 24 visits.		Y
Health/Wellness & Fitness				Activity Bucks - Financial support for fees and related expenses associated with activities such as sports, band, adult and youth activities, nutritional classes, 4H, dance, etc. All Ages.	Y	Y	Gym Membership; Nutritional Supplements; Weight Control Programs;	Y	Y	OnePass™ - for adults 18 & older providing physical, mental, & social well-being solutions to include access at no cost to gyms and fitness locations.		Y
Health/Wellness & Fitness							Enhanced Care Coordination for members in care coordination to include wellness programs and home monitoring for high-risk members	Y	Y	Hypoallergenic Pillow and Mattress Cover		Y
Health/Wellness & Fitness										Keeping Health While you Wait- Provides services and support for members experiencing food insecurity due to a lack of accessibility to public benefits and community-based resources. May include infant formula & fresh rx health meals. \$500/per member/year		
Housing/Behavioral Health	Transitional Living for Chemically Dependent/ Psychiatrically Impaired Adults age 18 years or older.	Y	Y	Healthy Home Assistance. Support members to maintain a safe, comfortable, and healthy living environment by helping with essential home needs such as portable AC, bed, or small refrigerator.	Y	Y				Pet care support offering up to \$80 in services or supplies, including walks, visits, short-term care, or essential pet items, with options varying by location.		Y
Housing/Behavioral Health				Housing stability assistance. Provides financial support to help members maintain stable housing. This benefit may be used toward rental or mortgage payments and housing deposits.	Y	Y				Move-In Assistance for a New Start (MANS): Provides limited pre-tenancy support to address social and housing needs such as: IDs, application fees, utilities, and pest control. For eligible members experiencing housing instability without other funding sources.		Y

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<b>Housing/Behavioral Health</b>				Sober living. Financial support for eligible members transitioning from Detox, Residential Substance Use Disorder (SUD) treatment, or incarceration into a sober living environment.	Y	Y				Home Modifications for a Healthier Home covers small, non-structural home improvements (like air purifiers, grab bars, and ramps) to improve safety, accessibility, and health for eligible members		Y
<b>Physical Health</b>	Respite Bed	Y	Y				Meals on Wheels and enhanced care coordination for members returning home from inpatient stay. Assistive devices: Big grip button hook, power seat lift, activator poles, tabtime vibrating pill reminder.	Y	Y	Chiropractic/Acupuncture treatment \$75/session, 5 sessions per year.		Y
<b>Legal/Justice</b>	Resource tool kit for Justice Involved/Homeless.			Court Record Expungement financial assistance.	Y	Y						
<b>Long-Term Care Supports</b>										Home-delivered, medically tailored, culturally appropriate meals that support recovery and ongoing health needs after hospital stays, Skilled Nursing Facility stays, or release from incarceration for justice-involved population. Members can get up to 2 meals a day for 14 days.	Y	Y
<b>Long-Term Care Supports</b>	Care Giver Thank You Packages;		Y	Home/environmental modifications; short-term personal care services for newly discharged members from an inpatient stay or program.	Y	Y	Community Reintegration: Environmental Modifications; Extermination/Pest Control; Furniture; Utilities.	Y	Y	SeniorLink -Support services for unpaid family caregivers.	Y	
<b>Long-Term Care Supports</b>	Home meal delivery- upon discharge from an inpatient or long-term care facility for up to 7 days.	Y		Additional respite, remote home-based monitoring, home-maker services, additional e-mods, adaptive technology, and other services based on member needs.	Y	Y	Online Wellness Classes for members with diabetes and/or asthma. Gift card for members to participate and complete class.			Program to Encourage Active, Rewarding Lives Peer Support (PEARLS) - treatment program to reduce symptoms of depression.		Y
<b>Long-Term Care Supports</b>	Shower Chairs.		Y	Pet care support. Provides reimbursement for pet-related expenses incurred during a member's inpatient hospital admission such as kenneling, pet food, and emergency veterinary care while hospitalized.			Monitoring Devices: Emergency Response Services/Life Alert	Y		Enhanced hearing aid benefits.	Y	Y
<b>Social Determinants of Health</b>	Assistance with Social Determinants of Health.	Y	Y							Flex Fund for non-medical needs to vital services such as housing and associated costs, food assistance, transportation, etc.	Y	Y
<b>Technology</b>	Learn to Live - Online mental health programs and services for members 13 years and older and their caregivers who deal with stress, anxiety, depression, and more.			MemberLink Wireless provides members with a wireless prepaid cell phone or minute to support access to healthcare services, care coordination, and emergency communication.	Y	Y	Wander Alert Door-or- Motion Alarm Kits plus Add Ons - for wandering seniors who have Alzheimer's or related dementias; Wander Alarm Door Monitor with Plug-in Alarm.	Y		Assurance Wireless enables members to connect to their providers virtually, via phones (through LifeLine), data plans, home-based internet and remote patient monitoring device.		Y
<b>Technology</b>	Remote Monitoring Program for chronic conditions - Tablet & related medical devices such as blood pressure cuff, pulse oximeter & scale.	Y					Joy for All: Companion Pets; Guardian Bedside Bedwetting Alarm; C-Pen- Reader Pen; and Wireless Door Strobe/Chime.	Y		Member Solution- 1:1 member support. The Ombudsman is here to help you with health plan problems. They are a neutral person who works one-on-one with you to listen, explain your rights, and help you find solutions.		Y

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Technology							Monitoring Services: Internet Service. Speech Tablet with TalkTablet PRO; Talking Thermostat; Sammons Preston Basic Assistive Device Kit. NMTAp; & DiverselT.	Y				
Transportation/Travel				Pre-paid card for additional transportation needs and services. Includes for non-emergent medical, pharmacy, grocery store, and more.	Y	Y	Transportation to Wellness Activities.	Y		TripMaster - Non-Emergency Medical Transportation - Patient + 3 family members.		Y
Transportation/Travel				Overnight lodging to members & their family who are receiving care more than 150 mi. from their home.	Y	Y	Transportation for children of pregnant mothers	Y				
Vision				Supports members' eye health and quality of life by covering additional vision-related products and services not included under Medicaid.	Y	Y				Refractive Eye Exam - enhanced vision benefit, more frequent lenses and frames.		Y
Women & Infants	Infant care seat for Pregnant Members. Portable crib and SIDs related educational materials. Diapers for the first month of life.	Y	Y	Supplying various new mother and new baby items as well as general feminine items. Such as: OTC Pregnancy Tests, feminine hygiene products, cradle board, car seat, travel crib or stroller.	Y	Y				Car Seat to Pregnant members to help infants travel safely.		Y
Women & Infants	Prenatal community classes in-person at partner hospitals in Alb and Roswell.	Y	Y	Pre-paid card for additional vision services, including frames and lenses.	Y	Y	Baby Bonus is a program that offers rewards for members who take their child to their well-child appointments.		Y	Virtual Doula & Lactation Services virtual maternal health solutions offered 24/7. On-demand access to doulas and lactation consultants.	Y	Y
Women & Infants	Home meal delivery for pregnant women with certain conditions.	Y	Y	Members can earn rewards for completing preventive care such as well-child visits, immunizations, dental exams, and age-appropriate health screenings.	Y	Y	Pregnancy Passport new parent program offers rewards for attending prenatal and postpartum appointments.		Y	Baby Scripts -A digital maternity engagement, education and incentive program for members who are pregnant and new parents. Wellhop - virtual support group for pregnant members.		Y
Work & School	\$50 to pay for after school or sports activities for members under age 18.	Y	Y	Workforce & Educational Development - such as books, tools, technology, uniforms, GED vouchers.	Y	Y	School Sports Physicals for members aged 12-18.		Y	Clothing allowance for school aged children through care coordinators and community partners. Provides \$100.00 per child per year	Y	Y
Work & School										Employment & Education- Provides scholarships/funding to members seeking to obtain certificate, degree or workforce programs; select New Mexico higher education Schools.	Y	Y