



State of New Mexico  
Medical Assistance Program Manual  
**Supplement**



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**TO:** ALL PROVIDERS PARTICIPATING IN THE NEW MEXICO MEDICAID PROGRAM

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**THROUGH:** KRESTA OPPERMAN, BUREAU CHIEF, PROGRAM AND POLICY BUREAU

**SUBJECT:** Permanent Supportive Housing and Tenancy Support Services (PSH-TSS)

The purpose of this Supplement is to provide providers with guidance for Permanent Supportive Housing and Tenancy Supportive Services (PSH-TSS). New Mexico Medicaid is expanding coverage for PSH-TSS services for provider types and program services, under the 1115 Waiver. This benefit is effective July 18, 2025.

1. **Provider Eligibility Requirements:**

Providers eligible to deliver PSH-TSS include:

- Any clinic, office, or agency providing permanent supportive housing services under HCA's **Linkages Program**, administered by the BHSD.
- Any clinic, office, or agency providing permanent supportive housing services under HCA's **Set Aside Housing Program (SAHP)** as a Local Lead Agency; SAHP is administered by the BHSD.

HCA/BHSD will send the MCOs an updated list of eligible providers and their current NPI.

2. **Provider staffing within an eligible provider clinic, office, or agency that are eligible to deliver PSH-TSS include:**

- Behavioral health practitioners licensed in the state of New Mexico, Certified Peer Support Workers, Certified Youth Peer Support Workers, Certified Family Peer Support Workers, **Case Managers, Community Support Workers, or Supportive Housing Coordinator.**

3. **MCO Member Eligibility:**

In order to receive PSH-TSS, a Medicaid member must:

- a) Be enrolled in the State's Linkages Permanent Supportive Housing Program or the Set Aside Housing Program with a Local Lead Agency.
- b) Have an assessment documenting an eligible diagnosis, as defined by the following:

- For Linkages services: must have a SMI diagnosis within the prior 12 months, if receiving services under the Linkages program;
- For Set-Aside Housing Program: must be an individual with a SMI diagnosis within the past 12-months or, an individual with Substance Use Disorder (SUDs); an individual with physical, sensory, or cognitive disability occurring after the age of 22; or an individual with a disability caused by chronic illness (as determined by a physician or similarly qualified practitioner); or an individual with an age-related disability (as determined by a physician or similarly qualified practitioner).

#### Billing Instructions:

1. For billing, providers should use procedure code H0044 once per month for reimbursement.
2. For utilization tracking purposes, providers should use procedure code H0043 for pre tenancy and tenancy support services rendered during the month (see modifiers in table below). These procedure codes will not be reimbursed as the services are included in the H0044 monthly reimbursement. At least one H0043 procedure code must be identified for each H0044 claim to be reimbursed. Identify both rendering and date of each service.

| Procedure Code Modifier | Service Description  |
|-------------------------|--|
| Pre-Tenancy Services    |  |
| U1                      | Identifying preferences and barriers related to successful tenancy   |
| U2                      | Developing an individual housing support plan based on the functional needs assessment, including establishing measurable goal(s), and a crisis plan   |
| U3                      | Develop a Crisis Plan, which must identify prevention and early intervention services; Assisting participants with housing application and selection process, including appropriate documentation submission |
| U4                      | Ensuring that the living environment is safe and ready for move-in   |
| U5                      | Provide tenancy orientation and life skills to meet obligations of tenancy   |
| U6                      | Develop independent living skills  |
| U7                      | Assisting members to communicate and build a relationship with the property owner/manager  |
| Tenancy Support         |  |
| U8                      | Assist member with early identification of issues to ensure housing stability and housing safety   |

|    |  |
|----|--|
| U9 | Coaching to the Medicaid member about relationships with neighbors and property owners/managers and tenancy compliance         |
| UA | Connecting the member to training and education about tenant's and property owner/manager roles, rights, and responsibilities. |
| UB | Supports to assist members with resolving tenancy issues and eviction prevention   |
| UC | Regular review and updates to housing support plan and crisis plan   |
| UD | Assist participants in linking to other community resources that may support individuals in maintaining housing                |