




State of New Mexico
Medical Assistance Program Manual
Supplement



SPECIAL COVID-19 SUPPLEMENT #17

DATE: JUNE 29, 2021

TO: IN-STATE MEDICAID PROVIDERS

FROM: NICOLE COMEAUX, J.D., M.P.H., MEDICAL ASSISTANCE DIVISION DIRECTOR 

**THROUGH: LORELEI KELLOGG, DEPUTY DIRECTOR
BENEFITS & REIMBURSEMENT**

**SUBJECT: COVID-19 CLAIMS – WAIVE TIMELY FILING FOR COVID-19 TESTING AND
VACCINE ADMINISTRATION CLAIMS FOR ALL IN-STATE MEDICAID ENROLLED
PROVIDERS**

The purpose of this Supplement is to provide guidance and directives for modification of services and program standards related to the national public health emergency (PHE) associated with the 2019 Novel Coronavirus (COVID-19) outbreak. The purpose of these changes is to assure the continuation of essential services to Medicaid patients without disruption or delay while following Centers for Disease Control and Prevention (CDC) direction to maximize social distancing for the duration of the PHE.

The 90-day timely filing requirement stated in NMAC 8.302.2.11 will be waived for all COVID-19 claims associated to specimen collection and analysis and administration of FDA approved COVID-19 vaccines. All In-State New Mexico Medicaid providers will be allowed up to one calendar year from the date of service to submit claims for dates of service beginning March 11, 2020 through the end of the PHE. This guidance is intended to encourage providers to submit claims within 90-days but allows providers to submit any claims that were not submitted within the required 90-day timely filing period.

This guidance relates to fee-for-service (FFS) claims submission. The Medical Assistance Division (MAD) will coordinate an adjustment of FFS COVID-19 specimen collection and analysis and vaccine administration claims that denied for timely filing. Providers may submit any FFS COVID-19 testing claims and COVID-19 vaccine administration claims that have not been submitted to Conduent. Providers will have 60 days from the date of this supplement to submit claims to Conduent. Claims received more than 365 days from the date of service that initially deny or have denied for timely filing, with no other billing errors, will be adjusted once the 60-day filing window has passed.

Managed Care Organizations (MCOs) are required to follow this guidance.

Additional COVID-19 testing and vaccine administration information can be found in the Special COVID-19 Supplements located on the MAD website at the following link:

https://www.hsd.state.nm.us/providers/registers_and_supplements/

Thank you for your service to New Mexicans during this emergency pandemic. This COVID-19 Supplement is retroactive to the date of New Mexico's emergency declaration on March 11, 2020 and will sunset when the Human Services Department determines that the national PHE associated with the 2019 Novel Coronavirus (COVID-19) outbreak has been contained. Please contact the Medical Assistance Division at (505) 827-6252 or MADInfo.HSD@state.nm.us if you have any questions regarding this guidance.

New Mexico Human Services Department (HSD)

ADMINISTRATIVE ORDER AND INSTRUCTIONS

Pursuant to the authority and power granted by the Secretary of the Human Services Department (HSD) under §9-8-6 B(6), NMSA 1978 the following Administrative Order and Instruction is issued on this 22nd day of February 2021, and shall remain in effect for the duration of the current Public Health Emergency Declaration and thereafter until it is determined by the Secretary of HSD that these Orders and Instructions are no longer necessary to address the modification to Medicaid program standards needed to respond to the current circumstances.

IT IS SO ORDERED THAT:

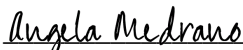
In response to the National Public Health Emergency (PHE) associated with the 2019 COVID-19 pandemic, the Human Services Department, Medical Assistance Division is issuing this administrative order and instruction to waive timely filing limits cited in NMAC 8.302.2.11.A(1); *Claims for services must be received within 90 calendar days of the date of service unless an alternative filing limit is stated within this section.* Waiver of this requirement is limited only to all COVID testing claims associated to specimen collection and analysis and administration of FDA approved COVID-19 vaccines when NM Medicaid is the primary or secondary payer.

This administrative order allows eligible NM Medicaid providers up to one calendar year from the date of service to submit claims for dates of service (DOS) beginning March 11, 2020 through the end of the PHE.

Thank you for your service to New Mexicans during this emergency pandemic. Please contact the Medical Assistance Division at (505) 827-6252 or MADInfo.HSD@state.nm.us if you have any questions regarding this administrative order.

ORDERED ON THIS 22nd DAY OF FEBRUARY 2021.

DocuSigned by:



ANGELA MEDRANO

Deputy Secretary HSD

Under Delegated Authority from

David R. Scrase, M.D., HSD Secretary

2/22/2021

Date

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