



Michelle Lujan Grisham, Governor
Kari Armijo, Secretary
Alex Castillo Smith, Deputy Secretary
Kathy Slater Huff, Deputy Secretary
Niki Kozlowski, Acting Deputy Secretary
Dana Flannery, Medicaid Director

Date: November 6, 2025

To: Gabe Parra, CEO Presbyterian Health Plan

From: Jennifer Jones, Deputy Bureau Chief, Managed Care Oversight Bureau

CC: Dana Flannery, Medical Assistance Division (MAD) Director, Michal Hayes, MAD Senior Deputy Director, Tallie Tolen Acting Bureau Chief, Managed Care Oversight Bureau and Valerie Tapia, Federal Relations Manager/Policy Advisor

Re: Notice of Concern Closure: Special Reimbursement Requirements

The New Mexico Health Care Authority/Managed Care Oversight Bureau (HCA/MCOB) is writing to Presbyterian Health Plan (PHP) to acknowledge the notice of concern submission on October 2, 2025.

At this time, all items cited in the notice of concern issued September 12, 2025, are closed. HCA will continue to monitor progress and compliance with contract requirements through existing oversight processes.

If you have any questions, please contact your MCO contract manager.

A handwritten signature in black ink, appearing to read "Jr J", is positioned above the typed name of Jennifer Jones.

Jennifer Jones
New Mexico Health Authority
MCOB Deputy Bureau Chief
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