

NEW MEXICO MEDICAID 2025 ACCOMPLISHMENTS



SERVING MEMBERS WITH NEW PROGRAMS & BENEFITS

- ▶ Added **Food Is Medicine** home delivered meals for pregnant members with diabetes and long-term care members
- ▶ Added **Medical Respite** short-term housing for housing insecure members post-hospitalization
- ▶ Launched **JUST Health Plus** re-entry services for incarcerated youth and adults
- ▶ Developed a **Preferred Drug List** to reduce prescription costs,
- ▶ Provided supportive housing to **270 additional members**,
- ▶ Provided long-term care services at home to **720 additional members**, reducing nursing home placements,
- ▶ Care coordination efforts **improved member health outcomes in 4 key** metrics including Emergency Department utilization,
- ▶ Added Medicaid coverage **for doula services and Community Health Workers**
- ▶ Achieved **7% decrease** in number of members who were “difficult to engage, unable to reach.”

INNOVATING AND IMPROVING EFFICIENCIES

- ▶ **Participated in Medicaid Innovation Challenge** that awarded \$50k grant to MCOs to participate with technology vendors,
- ▶ Received **CMS Rural Health Transformation Grant** to expand access, strengthen outcomes, and address inequities in rural communities,
- ▶ Launched **Fee for Service Unit, Beneficiary Advisory Council, Pharmacy & Therapeutics** committee, and **Clinical Benefit Review** committee,
- ▶ Received **\$5 million federal grant** to help youth detention facilities provide Medicaid-covered services,
- ▶ Built and launched **YesNMConnect**, a statewide system to connect New Mexicans to social services,
- ▶ Modernized Provider Enrollment system to **decrease providers’ submission time** by 92% and decrease state worker screening time by 89%,
- ▶ The new YesNM.gov Unified Portal significantly **reduced Medicaid transaction times**, cutting member application completion time by 40%, renewal time by 18%, and change reporting time by 33%.



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INCREASING RATES TO SUPPORT PROVIDERS

- ▶ Paid **\$2.9 billion in 1,393 direct payments to MCOs** for CMS-approved programs,
- ▶ Increased dental provider rates,
- ▶ Increased rates for **Early Childhood Education & Care Division Family Infant Toddler Program**.

BUILDING PROVIDER & STATE WORKFORCE

- ▶ **Eliminated provider enrollment paper applications**, streamlining the process for providers and administrative staff,
- ▶ Improved the Medicaid eligibility system to reduce administrative workload,
- ▶ Trained **215 Presumptive Eligibility Determiners (PEDs)** in new online learning tool and increased total active PEDs to **585**,
- ▶ Increased number of active and enrolled Medicaid providers to 76,000
- ▶ Facilitated **4,186 individual one-on-one training sessions** with Medicaid providers,
- ▶ **Strengthened care coordination oversight** and alignment across state agencies and MCOs—improving accountability, frontline staff capacity, and more timely, coordinated services for members with complex needs.

