

Health Homes Manual Comparison

High-level list of major changes as compared with the 2021 CareLink NM Health Homes Manual.

- New manual has condensed definition of comprehensive care management
- Restructuring of definitions/services
 - Examples of core services previously in the definitions section, now are included in the covered services section
 - Best practices have been moved from introduction to covered services section
 - Specifics on designated CLNM provider requirements and staffing requirements moved to BHSD Star tracking and requirements
 - Provider application process and readiness requirements moved to appendix
 - Title of “Emergency Department, Inpatient Admissions and Residential Services” changed to “Referral Protocols”
 - Billing instructions moved to billing and claims requirements
 - Compliance and Oversight changed to Performance and Oversight
- NM Wraparound Cares is now referred to as High Fidelity Wraparound throughout new manual
- Includes updated and additional information on health information technology to link services
- Target population updated to Eligible Members
 - High Fidelity Wraparound eligible members specifically listed in new manual
- BHSDStar tracking and requirements now includes information on identifying members
- Includes updated and additional information on identifying members for High Fidelity Wraparound
- Includes updated and additional information on Medicaid eligible members enrolled in FFS
- Includes updated information on enrolling members for counties with only one CLNM provider
- Includes additional information of ASAM Screening for placement of SUD services
- Includes additional information on general MAD billing requirements
- Note:
 - Removal of House of Reps Bill HR443 on Trauma Informed Care
 - New manual links to reimbursement methodology and fee schedule