

# Turquoise Claims System

## NFLOC, LTC, and LOC Eligibility

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## Overview of Long Term Care Eligibility Elements

The following sections provide screenshot examples along with codes and descriptions for key Medicaid concepts, including NFLOC, LTC, and Lock-in.

### Nursing Facility Level of Care (NFLOC)

NFLOC is a level of need. It determines if someone qualifies for nursing home care or equivalent care at home under Medicaid. The COE Code column in the Eligibility Status section reflects the member’s coverage type. NFLOC information appears in this section.

#### Examples:

Eligibility Status				
COE Code	Benefit Description	Eligibility From Date	Eligibility To Date	COE Add Date
095-HCBW - Developmentally Disable	Full Medicaid benefits and some Home and Community Based waiver services.	04/10/2026	12/31/9999	07/16/2020
MIV-Mi Via	Mi Via	04/10/2026	04/27/2026	03/21/2025
004-SSI Disabl & Mcaid Exten-Disabl	Full Medicaid benefits.	04/10/2026	12/31/9999	07/16/2020

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Eligibility Status				
COE Code ↓	Benefit Description	Eligibility From Date	Eligibility To Date	COE Add Date
ANW-Agency Directed No Waiver	Agency Directed No Waiver	04/10/2026	05/31/2026	03/26/2026
044-QMB - Under 65	Medicaid benefits are limited to paying for Medicare coinsurance, deductible and copayments only, unless this client has other overlapping Medicaid coverage.	04/10/2026	12/31/9999	10/08/2024
004-SSI Disabl & Mcaid Exten-Disabl	Full Medicaid benefits.	04/10/2026	12/31/9999	10/08/2024

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### NFLOC Level of Care Codes

Code	Description	Code	Description	Code	Description
ADB	Agency Directed Waiver	DEW	Disabled & Elderly Waiver	SDB	Self-Directed Waiver
ANW	Agency Directed No Waiver	MFW	Medically Fragile Waiver	SNW	Self-Directed No Waiver
DDW	Developmentally Disabled Wvr	MIV	Mi Via	SWA	Supports Wvr Agency Directed

### Reference

Wvr-Waiver

Mi Via – Self-directed Waiver Program

### Long-Term Care (LTC)

Long-Term Care (LTC) refers to services that help members who cannot fully take care of themselves due to age, disability or chronic illness. LTC information is displayed under the Long Term Care Information section under the Level of Care panel.

**Example:**



### LTC Level of Care Codes

Code	Description	Code	Description
AR3	Accredited RTC Level 3	TF2	Treatment Foster Care Level 2
AR4	Accredited RTC Level 4	TFC	Treatment Foster Care
AR5	Accredited RTC Level 5	TR1	Tx Res Non Accredited Level 1
HNF	Nursing Facility High FFS	TR2	Tx Res Non Accredited Level 2
INF	Institutional Nursing Facility	TR3	Tx Res Non Accredited Level 3
LNF	Nursing Facility Low FFS	TR4	Tx Res Non Accredited Level 4
MR1-ICF/MRL1	MR Level 1		
MR2-ICF/MRL2	MR Level 2		
MR3-ICF/MRL3	MR Level 3		

### Acronyms

- FFS – Fee For Service
- ICF – Intermediate Care Facility
- MR – Medicaid Residential Eligibility/Category
- MRL – Medicaid Level of Residential Support Intensity
- RTC – Residential Treatment Center
- TR – Transitional Residential

### Lock-In Span

Lock-in is a Medicaid program control that restricts a member to using a specific primary provider or pharmacy network. It is used to improve care coordination, reduce inappropriate utilization, and ensure services are managed through approved providers. The Lock-in information is displayed under the Lock-In Spans panel.

**Example:**



Begin Date	End Date	Provider ID	Provider Name	Lock-in Type
01/01/2026	01/31/2026	42101522	BLUE CROSS BLUE SHIELD OF NM	CCN

### Lock-In Span Codes

Code	Description
CCN	Recoupment-No Money CCO
MMD	Medical Management – Physician
MRX	Medical Management - Pharmacy

### Acronym

CCO-Care Coordination Organization