

Letter of Direction #74

Date: January 20, 2022

To: Centennial Care 2.0 Managed Care Organizations

From: Nicole Comeaux, Director, Medical Assistance Division

Subject: Revision to 4.4.9 Comprehensive Care Plan (CCP) Requirements

Title: Revision to Comprehensive Care Plan (CCP) Requirements

The purpose of this Letter of Direction (LOD) is to inform the Centennial Care 2.0 Managed Care Organizations that section 4.4.9 of the Medicaid Managed Care Services Agreement will be revised.

Effective immediately, the MCOs are instructed to follow the revised referenced contract sections below:

4.4.9 Care Plan Requirements

4.4.9.5 The care coordinator shall verify that all decisions made regarding the Member's needs and services, including the Member's choice to receive institutional care versus HCBS, and the Member's choice of waiver services and providers are documented in a written CCP.

4.4.9.6.2 Services that will be authorized by the CONTRACTOR, including the type, amount, frequency, duration and scope (tasks and functions to be performed) of each service to be provided;

4.4.9.6.18 A disaster preparedness plan specific to the Member,

4.4.9.6.19 The Member's eligibility begin and end date; and

4.4.9.6.20 Linkages to protective services (e.g. Ombudsman services, Protection and Advocacy, Division of Child Protection and Permanency).

This LOD will sunset upon inclusion in the Medicaid Managed Care Services Agreement.