



HEALTH CARE
AUTHORITY



JUST HEALTH PLUS
STAKEHOLDER MEETING
SEPTEMBER 25, 2025

INVESTING FOR TOMORROW, DELIVERING TODAY.

BEFORE WE START...

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On behalf of all colleagues at the Health Care Authority, we humbly acknowledge we are on the ancestral lands of the original peoples of the Pueblo, Apache, and Diné past, present, and future.

With gratitude we pay our respects to the land, the people and the communities that contribute to what today is known as the **Great State of New Mexico**.



A cloudy morning looking over Taos Pueblo

Photo provided by elpueblolodge.com

Learn more: About Taos Pueblo at Taospueblo.com



HEALTH CARE
AUTHORITY

Investing for tomorrow, delivering today.

MISSION

We ensure New Mexicans attain their highest level of health by providing whole-person, cost-effective, accessible, and high-quality health care and safety-net services.



HEALTH CARE
AUTHORITY

VISION

Every New Mexican has access to affordable health care coverage through a coordinated and seamless health care system.

GOALS



LEVERAGE purchasing power and partnerships to create innovative policies and models of comprehensive health care coverage that improve the health and well-being of New Mexicans and the workforce.



BUILD the best team in state government by supporting employees' continuous growth and wellness.



ACHIEVE health equity by addressing poverty, discrimination, and lack of resources, building a New Mexico where everyone thrives.



IMPLEMENT innovative technology and data-driven decision-making to provide unparalleled, convenient access to services and information.

AGENDA

- Purpose of this Stakeholder Meeting
- Status of JUST Health Plus
- Future Phase-In of Correctional Facilities
- Pre-Release Case Management
- Questions and Challenges
- Next Steps



QUESTIONS AND CHALLENGES

WHO ARE YOU REPRESENTING?

Take our poll to share
which type of organization you represent.



PURPOSE OF THIS STAKEHOLDER MEETING

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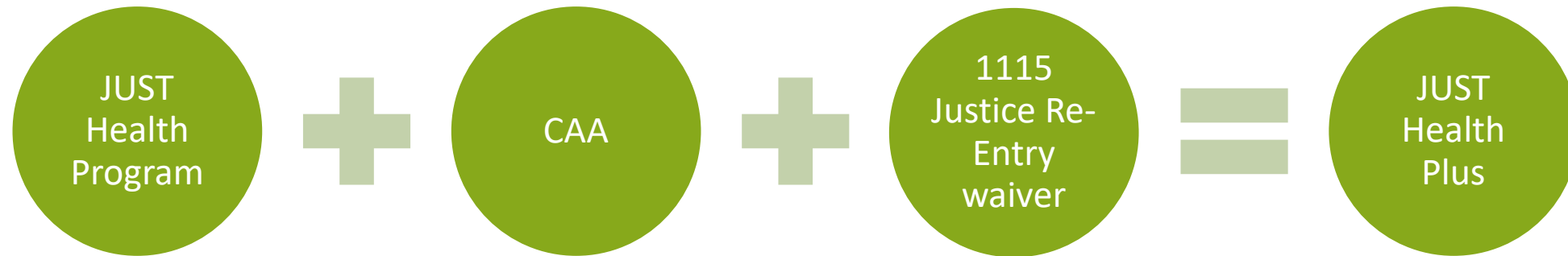
- **Inform** the group of the Justice Re-entry 1115 waiver demonstration progress.
- Explain **implementation** alignment with **CAA requirements**.
- Explain **future** program phase-in **expectations**.
- **Provide insight** on roles and responsibilities for **JUST Health Plus**.
- Have a **collaborative** discussion with the group.
- You are all key **partners** in helping us implement these life changing initiatives!



STATUS OF JUST HEALTH PLUS

STATUS OF JUST HEALTH PLUS

WHAT IS JUST HEALTH PLUS?



Look for more information on the Justice Initiative web page
www.hca.nm.gov/justice-initiatives/



STATUS OF JUST HEALTH PLUS

JUST HEALTH AND JUST HEALTH PLUS

JUST Health

- Medicaid enrollment is paused while incarcerated and restarted when released.
- Medicaid PE and on-going application assistance available while incarcerated.
- Implemented the MCO Justice Liaison to support Medicaid members with transition of care planning as they return to their communities.

JUST Health Plus

- Enhance current or implement new re-entry supports under JUST Health Plus.
- Emphasizes continuity of care post-release.
- Services provided within carceral facilities are Medicaid reimbursable during the 90-day pre-release period.



STATUS OF JUST HEALTH PLUS

NMCD PILOT COHORT

- **Three NMCD facilities are part of the pilot that started July 1, 2025:**
 - Central NM Correctional Facility
 - Western NM Correctional Facility
 - Springer Correctional Center
- **The JUST Health Plus pilot facilities are approved to cover the following services (Service Level Two):**
 - Medication Assisted Treatment (MAT)
 - Thirty Days of Medications Upon Release
 - Hepatitis C Diagnostic and Treatment Services
 - Case Management (CM)
 - Certified Peer Support Worker Services
 - Community Health Worker Services



STATUS OF JUST HEALTH PLUS IMPLEMENTATION

JUSTICE INVOLVED YOUTH

- Certain Medicaid eligible juveniles in youth carceral facilities are eligible for additional pre- and post-release services.
 - Targeted Case Management (30 days pre-release through 30 days post-release)
 - EPSDT Screening and Diagnostics for individuals up to age 21, and former foster care children up to age 26.
- CYFD successfully enrolled as a Medicaid provider and will begin billing Medicaid when HCA receives approval of our State Plan Amendment from our federal partners at CMS.
- Ongoing discussion regarding CYFD expanding coverage under the 1115, which will allow billing for additional pre-release services.



STATUS OF JUST HEALTH PLUS IMPLEMENTATION

PROGRESS

- **HCA Systems Updates**

Ongoing updates to monitor projected release dates, enable providers to bill Medicaid for case management, etc.

- **Policy and Billing Guide**

Clarifies program details, covered services, and billing guidance; when final, will be posted to [Justice Initiatives web page](#).

- **MCO Letter of Direction #66**

Guidance for case management has been shared with MCOs, including MCO Justice Liaisons.

- <https://www.hca.nm.gov/wp-content/uploads/FINAL-LOD-66-Just-Health-Plus.pdf>

- **NMCD and County Workgroups**

HCA meets weekly with NMCD and county partners.

- **Site Visits**

HCA will conduct post-readiness assessments at the 3 NMCD pilot facilities later this year.

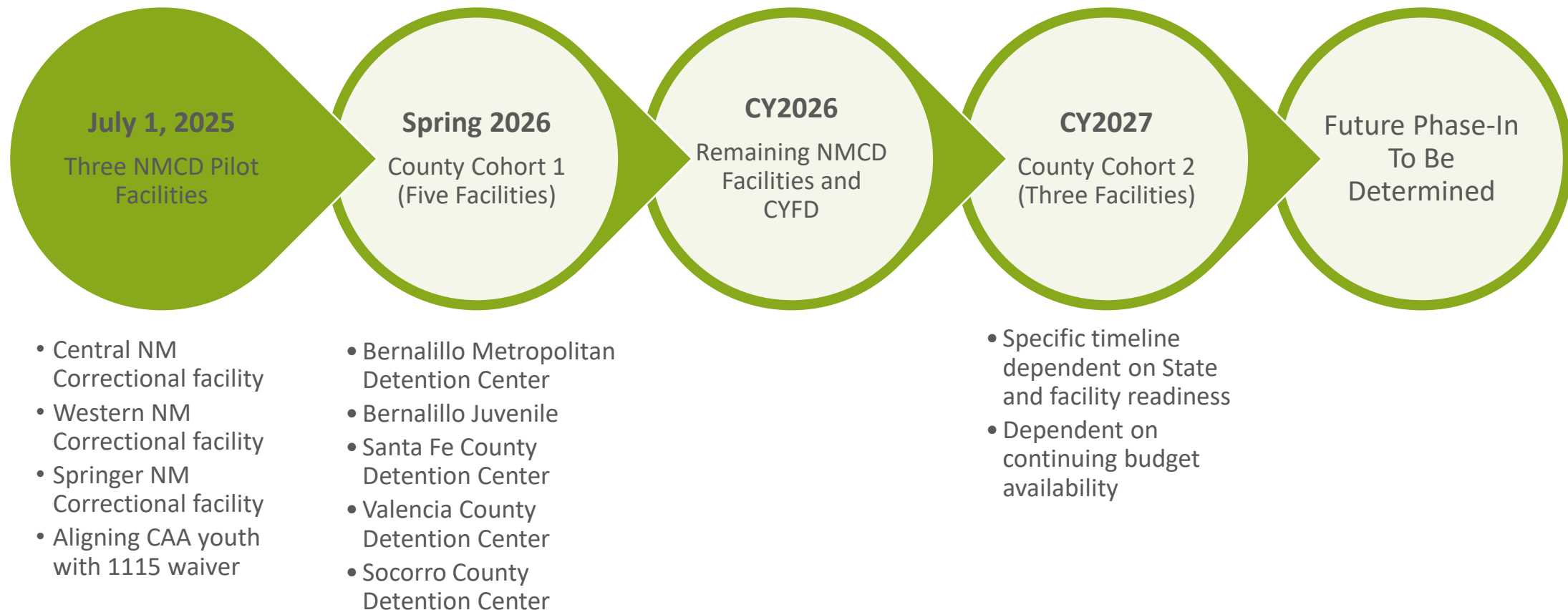


FUTURE PHASE-IN OF CORRECTIONAL FACILITIES

UPDATE ON ESTIMATED FUTURE 1115 PHASE-IN

TIMELINE

- Based on current legislative budget appropriations, HCA projects this phase-in schedule for facilities operating at service level two:



ESTIMATED FUTURE 1115 PHASE-IN

CAPACITY FUNDING

- Capacity building funding
 - supports facilities in meeting the 1115 waiver requirements.
 - Facilities request funding by completing readiness materials that assess their needs and readiness
 - Funding is awarded based on facility size and need, determined through readiness materials, and distributed in two payments after approval.
 - Readiness materials include facility attestations and narratives covering:
 - Medicaid application and enrollment process.
 - Responsibilities and processes of providers, facilities, and third-party contractors.
 - Delivery of mandatory services under service level two.
 - Oversight, staffing, and project management.

HCA has not yet identified facilities for future NMCD or County cohorts.



ESTIMATED FUTURE 1115 PHASE-IN

ALLOWABLE USES OF CAPACITY FUNDING

- Technology and IT Services
- Hiring of Staff and Training
- Adoption of Certified Electronic Health Record Technology
- Purchase of Billing Systems
- Development of Protocols and Procedures
- Additional Activities to Promote Collaboration
- Planning
- Other Activities to Support Provision of Pre-release Services



PRE-RELEASE CASE MANAGEMENT

PRE-RELEASE CASE MANAGEMENT (CM)

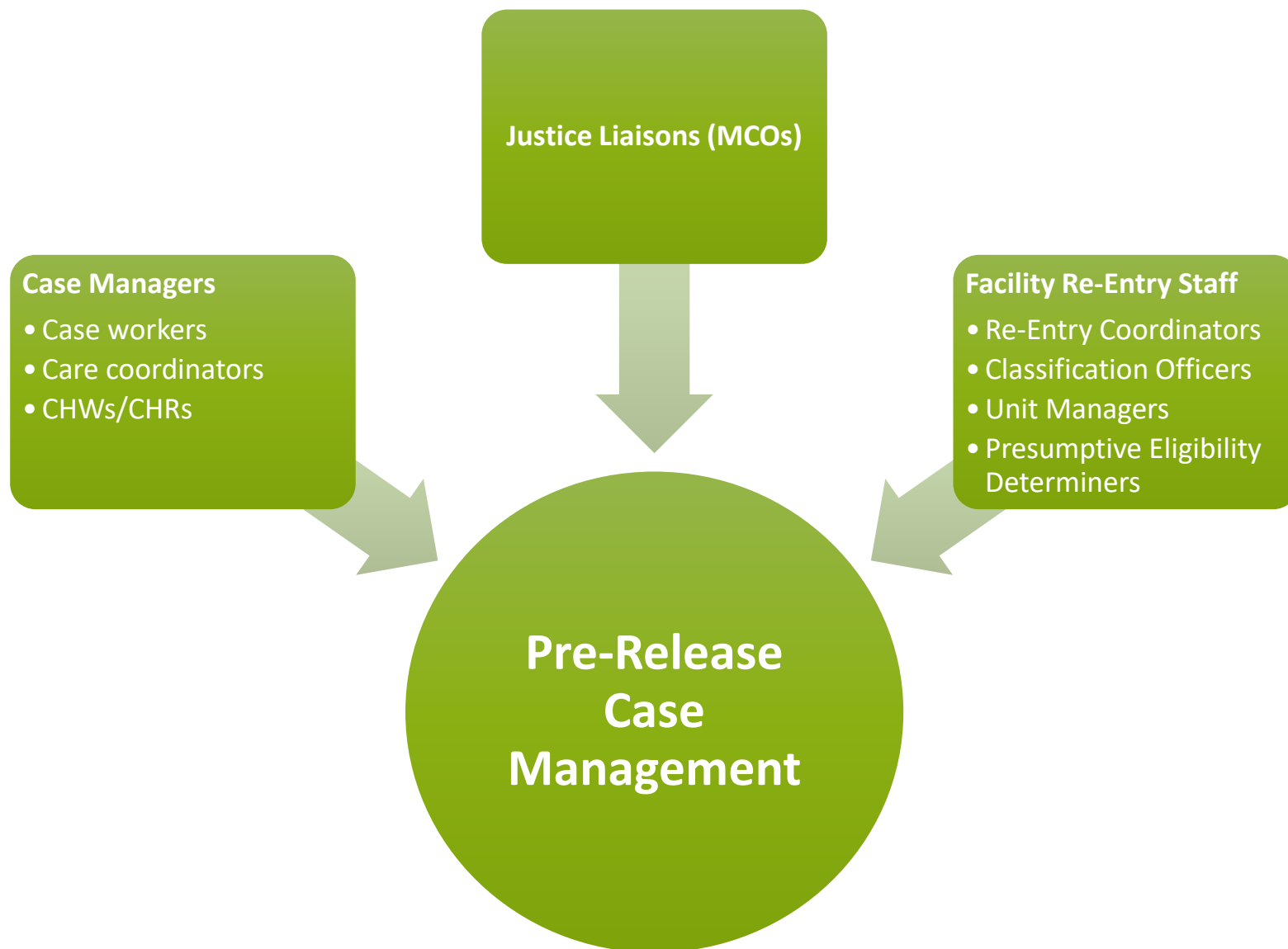
ROLES AND RESPONSIBILITIES

- CM assesses and addresses physical health, behavioral health, and health-related social needs, beginning 90 days pre-release.
- CM provision in the facility:
 - Coordinated by **Justice Liaisons** from the Managed Care Organizations (MCOs) for Managed Care Members
 - **In-reach providers**, which are community providers, that come into the facility to provide CM.
 - Facilities can **employ their own CM staff** and directly bill Medicaid (requires enrollment as a Medicaid provider).
- Scope of CM Services:
 - MCO Justice Liaison conducts **HCA MAD 900 JUST Health Transition of Care (TOC) Assessment** within the 90-day pre-release period.
 - Develop and implementation of a **re-entry care plan, referrals, and monitoring.**
 - If individual will transition to a different CM provider post-release, a **warm hand off** is required to ensure continuity of care.



PRE-RELEASE CASE MANAGEMENT

ROLES AND RESPONSIBILITIES



QUESTIONS AND CHALLENGES

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QUESTIONS AND CHALLENGES

DISCUSSION QUESTIONS

HCA needs to **hear from you!**

Add your answers in the chat

- Does your facility have a re-entry supports process? (yes or no?)
- What do reentry supports and services look like in your facility today?
- How much engagement do you have with the MCO Justice Liaisons or other MCO staff?
- Are there any challenges or barriers you have encountered?
- What resources or additional supports would help make reentry services work more effectively?



NEXT STEPS

NEXT STEPS

HCA

- ☐ Conduct onsite post-implementation reviews for NMCD pilot sites.
- ☐ Collaborate with County Cohort 1 to prepare for implementation and assess readiness.
- ☐ Continue partnership with CYFD to expand coverage under the 1115 waiver.
- ☐ Complete HCA Medicaid Enterprise System changes.
- ☐ Finalize service delivery monitoring and reporting templates.
- ☐ Approve the New Mexico Register and New Mexico Administrative Code (NMAC).
- ☐ Identify future NMCD and County cohorts.
- ☐ Develop resource packets to help facilities integrate JUST Health Plus into re-entry and service processes.
- ☐ Continue enrolling carceral providers as Medicaid billers.



NEXT STEPS

PARTNERS

- ❑ Begin brainstorming how JUST Health Plus could be implemented in your facility and identify needs.
- ❑ Explore the JUST Health Plus website for more information; additional content will be published soon.
- ❑ Contact Elena Sanchez at Elena.Sanchez2@hca.nm.gov or 505-670-7038 for questions or feedback.



NEXT STAKEHOLDER MEETING & FEEDBACK

Next JUST Health Plus quarterly stakeholder meeting

WHEN: Jan. 13, 12:30 p.m.

WHERE: Online (Zoom)

Register in advance for this meeting:

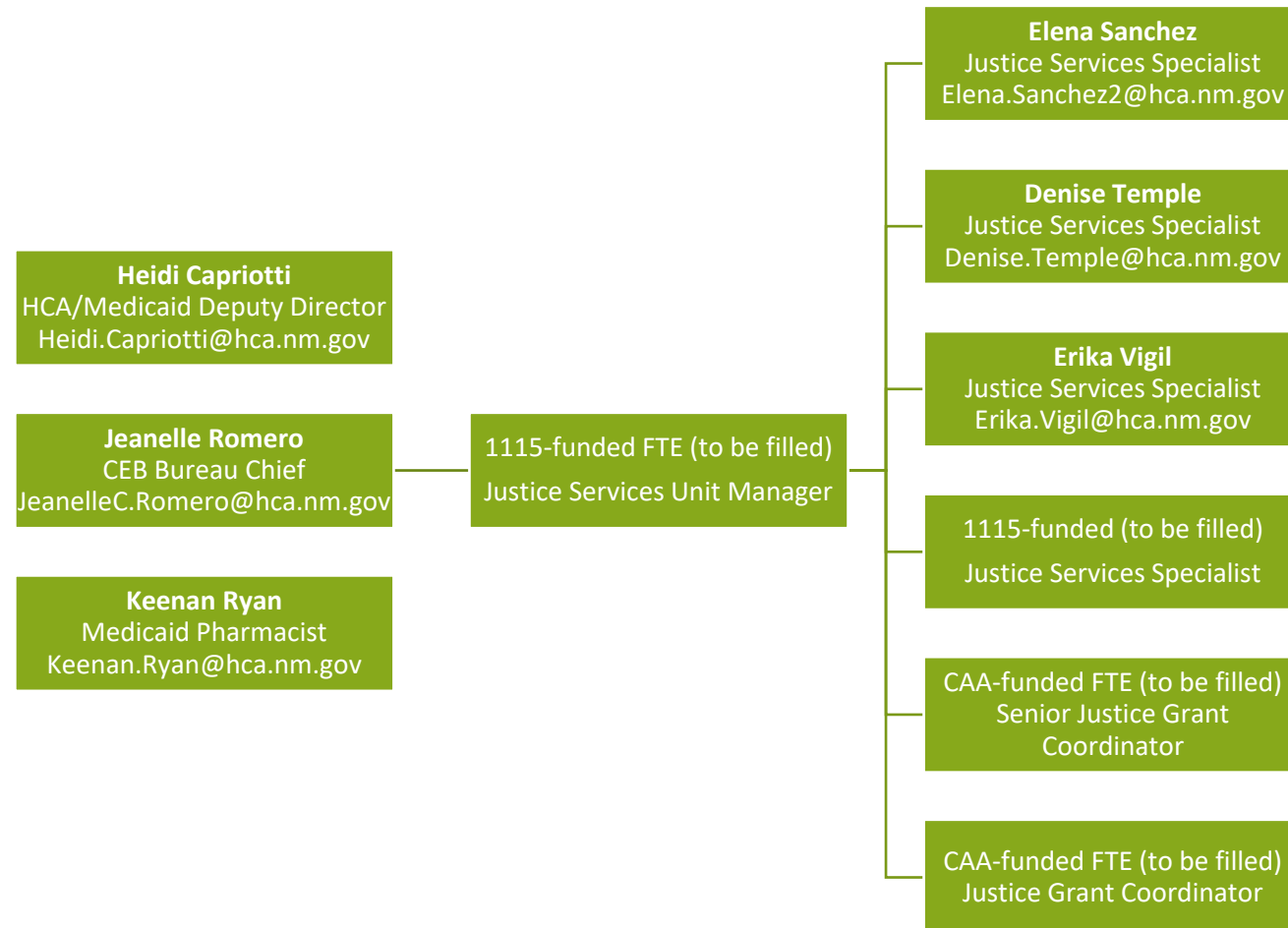
bit.ly/JUSTHealthJan2026



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MEET OUR TEAM



The Communications and Education Bureau, Justice Services unit, will implement JUST Health Plus.

