

Date: 10/20/25

Subject: **Introducing the New Streamlined E-Signature Process**

Hello valued New Mexico Healthcare Providers,

The New Mexico Healthcare Authority (HCA) announces the launch of a **new e-signature process** that allows rendering providers to sign their applications **without logging in to YES.NM.GOV**. This e-signature process will make provider enrollment faster and more convenient.

Note: *This new e-signature process applies only to applications started on or after October 6, 2025.*

To learn the new process, please see the Job Aids for your provider type below:

- [Administrator and Credentialer E-signature Job Aid](#) – Administrators and credentialers should follow these steps to send the application for a signature.
- [Rendering Provider E-Signature Job Aid](#) – Rendering providers should follow these steps to sign the application. **Please note:** Once the e-signature process has been initiated, the provider has 48 hours to sign the application.

This new process is just one more way HCA is making the provider enrollment process **simpler and more efficient**.

If you have questions, please contact the Consolidated Customer Service Center at 1-800-299-7304.

Thank you for your continued service to New Mexicans,

The Health Care Authority and Medical Assistance Division