

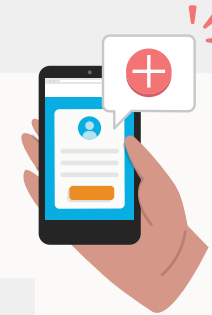
New Medicaid Work or Activity Hours Reporting Process

Most adults ages 19–64 who do not have an exemption must complete **80 hours of work, volunteering, job training, or be enrolled in school at least half-time** to keep **Medicaid coverage**.
Hours from different activities can be combined to total 80 hours.

You complete
required activity hours to
keep Medicaid coverage



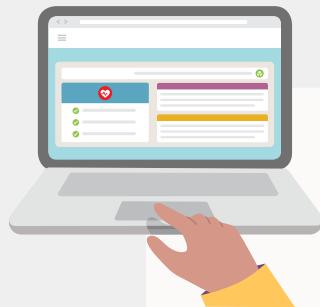
You keep
copies of all pay stubs, volunteer logs,
and job training or school forms



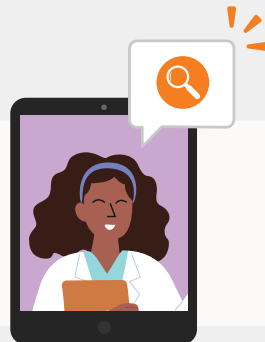
You gather
required documents



At renewal you submit documents
online, by phone, fax, mail, or in person at
your local Income Support Division office



Required documents
are reviewed by HCA to verify
that requirements were met



Medicaid coverage
continues if you meet
the requirements!



Learn more about the new Medicaid rules and see a list of exemptions at **[HCA.NM.GOV/KeepYourBenefitsNM](https://www.hca.nm.gov/KeepYourBenefitsNM)**

 **Submit online:** [YES.NM.GOV](https://www.yes.nm.gov)

 **Call the Income Support Customer Service Center Toll Free at:**
1-800-283-4465 (Monday-Friday, 7 a.m. to 6:30 p.m.)

 **Fax to:** 1-855-804-8960

 **In person at the ISD office:** Visit your local
Income Support Division Office

 **Mail to:**
Income Support Division Central ASPEN Scanning Area
PO Box 830 Bernalillo, NM 87004-0015