



**State of New Mexico  
Health Care Authority  
Health Care Authority Register**



**I. DEPARTMENT  
NEW MEXICO HEALTH CARE AUTHORITY**

**II. SUBJECT**

8.50.114.9 NMAC Freeze Order, 8.50.114.10 NMAC Seize Order

8.50.130.8 NMAC Administrative Hearing, 8.50.130.9 NMAC In General, 8.50.130.10 NMAC Notice of Administrative Enforcement Action, 8.50.130.11 NMAC Time Frames For Requesting an Administrative Hearing, 8.50.130.12 NMAC Contesting Tax Refund Intercept in Cases, 8.50.130.13 NMAC Contesting Tax Refund Intercept in Responding Cases, 8.50.130.14 NMAC Contesting the Denial of Payments of an Undistributed Collection, 8.50.130.15 NMAC Initiation of Hearing Process, 8.50.130.16 NMAC Denial/Dismissal of Request for Hearing, 8.50.130.17 NMAC Notice of Hearing, 8.50.130.18 NMAC Appellant's Rights, 8.50.130.20 NMAC Pre-Hearing Activity, 8.50.130.21 NMAC Conduct of Hearing, 8.50.130.23 NMAC Implementation of Decisions, 8.50.130.24 NMAC Right of Appeal, 8.50.130.25 NMAC State Directory of New Hired Penalty Assessment Hearings

**III. PROGRAM AFFECTED  
(TITLE IV-D) CHILD SUPPORT SERVICES DIVISION**

**IV. ACTION  
PROPOSED RULES**

**V. BACKGROUND SUMMARY**

The Health Care Authority through the Child Support Services Division (CSSD), is proposing to amend/repeal/replace rule 8.50.114 NMAC – Financial Institution Data Match (FIDM) (specifically sections 9 and 10). The purpose of this proposed rule change is to provide clarity for situations where there are multiple data matches reported for an obligor, aka, non-custodial parent (NCP), and to provide how separate criteria for financial accounts with the Federal Thrift Savings Plan (TSP) should be applied as 8.50.114.9. The Health Care Authority proposes to amend 8.50.114.10 to provide clarity on what appeals consists of regarding FIDM.

The Health Care Authority is proposing to amend rule 8.50.130 NMAC – Administrative Hearings (specifically sections 8, 9, 10, 11, 12, 13, 14, 15, 16, 17, 18, 19, 20, 21, 23, 24, and 25). The purpose of this rule is to provide additional matters of when an NCP (or NCP's spouse) can request an administrative hearing, update names of federal entities to align with federal name changes, allow requests for hearings to be requested either in writing or verbally, update names of NMAC sections to coincide with interjurisdictional terminology, revisions made to incorporate gender neutral language in compliance with NMAC requirements, added a general

language for guidance on office of fair hearing providing reasonable accommodations, and added language to provide consistency on pre-hearing activity.

In addition, minor edits, gender neutral language and statutory name changes.

The Health Care Authority is authorized to propose and adopt rules under section 9-8-6, NMSA 1978 and Public Assistance Act, Section 27-1-13 and 27-1-11K, NMSA 1978.

No technical information serves as the basis for this proposed rule change.

Summary of proposed changes include:

**8.50.114 NMAC**

Specific proposed changes in 8.50.114 NMAC are as follows:

**8.50.114.9 NMAC**

Added to rule, guidance of how to handle multiple matches, and provide a separate threshold for TSP accounts. Deleted “appeal” and added “an administrative hearing.”

**8.50.114.10 NMAC**

Removed “written appeal” from language. Added “requests for administrative hearings and judicial appeals.”

**8.50.130 NMAC**

Specific proposed changes in 8.50.130 NMAC are as follows:

**8.50.130.8 NMAC**

Exchanged “Title IV-D agency” with “department” as the department provides hearings through the HCA office of fair hearings.

In subparagraph A, added “medical support coverage withholding,” “lien on property, lien on insurance claims,” and exchanged “FIDM” with “Financial Institution Data Match (FIDM).” Added “federal thrift savings plan” since CSSD receives data matches for these accounts.

**8.50.130.9 NMAC**

In subparagraph A removed “the appellant’s claim,” and added “their case.”

In subparagraph B removed “review,” and added “hearing.”

In subparagraph C description and subparagraph C(1), added “administrative” to remain consistent with the rule.

**8.50.130.10 NMAC**

In subparagraph A(1), removed “FMS.”

In subparagraph B, added “includes federal thrift savings plan (TSP) freeze orders.” Added “Title.”

In subparagraph D, exchanged “FMS” with “bureau of the fiscal services (BFS)” to reflect the new name of the federal office which issues the offset notices.

In subparagraph F exchanged “FMS” with “BFS” to reflect the new name of the federal office which issues the offset notices. Added existing reasons to request a hearing and the notice coincided with each one, which is mailed to the last known address reported to the IV-D agency. Moved information in subparagraph G, to be under new subparagraph L.

Added subparagraph “G. Notice to obligor for insurance claim lien: The Title IV-D agency will mail notice of lien to the obligor at the last known address on file with the IV-D agency.”

Added subparagraph “H. Notice to obligor for consumer reporting: The Title IV-D agency will mail notice regarding the referral for consumer reporting to the obligor at the last known address on file with the IV-D agency.”

Added subparagraph “I. Notice to obligor for property lien: The Title IV-D agency will mail notice of lien to the obligor at the last known address on file with the IV-D agency.”

Added subparagraph “J. Notice to obligor for income withholding: The Title IV-D agency will mail notice regarding income withholding to the obligor at the last known address on file with the IV-D agency.”

Added subparagraph “K. Notice to obligor for medical support withholding: The Title IV-D agency will mail notice regarding medical support withholding to the obligor at the last known address on file with the IV-D agency.”

#### **8.50.130.11 NMAC**

Deleted “written.” Non-written requests are applicable methods to request administrative hearings.

#### **8.50.130.12 NMAC**

Updated section name to “CONTESTING FEDERAL TAX REFUND INTERCEPTS IN INTERGOVERNMENTAL CASES,” to coincide with interjurisdictional terminology.

In subparagraph A, deleted “worker.” Exchanged “place,” with “location.”

In subparagraph B, exchanged “his or her” with “their,” to provide gender neutral language.

#### **8.50.130.13 NMAC**

Updated section name to “CONTESTING TAX REFUND INTERCEPT IN RESPONDING INTERGOVERNMENTAL CASES,” to coincide with interjurisdictional terminology.

In subparagraph A, exchanged “FMS,” with “BFS,” to reflect the new name of the federal office which issues the offset notices. Exchanged “he or she,” with “they” to provide gender neutral language. Deleted “staff.”

In subparagraph A, and subparagraph B, deleted “worker,” and added “Title IV-D agency.”

Added “they,” to add gender neutral language to the document.

In subparagraph B, deleted “and” to correct grammar. Added “An,” to correct grammar.

In subparagraph C, added “an administrative,” to specify an internal review process of contesting action taken by the agency.

#### **8.50.130.14 NMAC**

Added “or verbal,” to provide an additional option for appellants to request an administrative fair hearing.

#### **8.50.130.15 NMAC**

In subparagraph A, added “an administrative,” to specify an internal review process of contesting action taken by the agency. Removed “must,” added “may,” added “or verbally by the appellant or their authorized representative.”

In subparagraph B, deleted “in writing,” and “a written.” Added “an administrative,” to specify an internal review process of contesting action taken by the agency.

Deleted subparagraph C, “Upon the request of the appellant, the Title IV-D staff shall assist in the preparation of a notice of hearing. The notice of hearing will be signed by the appellant,” since this is a function of the Office of Fair Hearings and not the Title IV-D agency.

#### **8.50.130.16 NMAC**

In subparagraph A, added “an administrative,” to specify an internal review process of contesting action taken by the agency.

In subparagraph A(2), exchanged “situation,” with “matter,” to convey circumstances addressed are a single topic. Added “or,” to acknowledge conjunction with the last subsection within subparagraph A.

Deleted subparagraph A(3) content and replaced with subparagraph A(4) content. Deleted subparagraph A(4).

In subparagraph A(3), added “an administrative,” for consistency.

In subparagraph B, added “an administrative,” for consistency.

Exchanged “his or her” with “their,” to provide gender neutral language. Added “scheduled,” and deleted “time and place of the.”

#### **8.50.130.17 NMAC**

Exchanged “place,” with “location.” Deleted “Arrangements will be made to ensure that the hearing process is accessible to and accommodates the appellant, as long as the,” and “notice to the administrative law judge of the need for reasonable accommodations.” Added “notice informs the,” to acknowledge a notice sent by OFH. Deleted “provides at least 10 days advance notice to the administrative law judge. of the need for reasonable accommodations.” Added “to submit a request for a reasonable accommodation to the administrative law judge at least 10 days in advance of the administrative hearing for consideration.” Deleted “ruling,” and replaced with “final decision,” so that the agency is consistent with the title of the forms provided.

#### **8.50.130.18 NMAC**

In subparagraph A, exchanged “staff,” with “agency.”

In subparagraph B, exchanged “his or her,” with “their,” to provide gender neutral language.

#### **8.50.130.19 NMAC**

Deleted subparagraph, B and subparagraph C, since the functions are a duty of HCA Office of Fair Hearings, not the title IV-D agency. Exchanged the text of subparagraph D to a new subparagraph B.

In the new subparagraph B, exchanged “his or her,” with “their,” to provide gender neutral language.

#### **8.50.130.20 NMAC**

Exchanged all occurrences of “preliminary conference,” with “Agency Review Conference (ARC) or ARC,” to provide the verbiage of what the agency uses when describing pre-hearing activity.

In subparagraph A, added “administrative,” to specify an internal review process of contesting action taken by the agency. Deleted “worker.” Deleted “if an attorney is representing the appellant and the appellant's representative.” Exchanged “his or her,” with “their,” to provide gender neutral language.

#### **8.50.130.21 NMAC**

In subparagraph A, added “unless accommodation is requested and granted.”

In subparagraph B, deleted “hearings unit,” and added “office of fair hearings (OFH),” to updated outdated names. Deleted “by the appellant or representative.”

In subparagraph B and subparagraph D, deleted “Title IV-D agency,” and added “OFH,” since the hearing record and index log is a function of “OFH.”

#### **8.50.130.23 NMAC**

In subparagraph A(1), deleted “tax intercept,” and added “administrative enforcement,” to distinguish the unit which oversees the tax intercept process. Deleted “administrative hearing,” and added “final decision.”

In subparagraph A(2), deleted “refunds” and added “shall refund.”

In subparagraph B, added “property, insurance claim,” and “consumer reporting, income withholding, medical support withholding, passport denial, administrative offset,” to coincide with the changes made in part 8.50.130.8 and 8.50.130.10. Removed “administrative,” in subsection B.

Added into subparagraph B, “or may be held by the Title IV-D agency until all appeals relevant to the action have been exhausted.”

Added a new Subparagraph, “C. RE-OPENING AN ADMINISTRATIVE HEARING,” to describe circumstances when a closed hearing may be re-opened. The re-opening of a closed hearing is at the discretion of the administrative law judge (ALJ). The evidence must be new information that was not available or presented to the ALJ at the time of the hearing. The ALJ will determine based on the new information provided if the evidence is enough to re-open the hearing, stay the established final decision, or open a new office of fair hearing case.

#### **8.50.130.24 NMAC**

Added “final,” to be consistent with the title of the forms provided.

In subparagraph B, removed “administrative law judge,” and added “department.”

#### **8.50.130.25 NMAC**

Deleted “human services department,” and added “health care authority,” to reflect department name change.

In subparagraph A(1) exchanged “he or she has” with “they” to provide gender neutral language.

In subparagraph A(2) changed “issue,” with “matter.” Exchanged “place” with “location.”

## **VI. RULES**

These proposed rules will be contained in 8.50.130.8; 8.50.130.9; 8.50.130.10; 8.50.130.11; 8.50.130.12; 8.50.130.13; 8.50.130.14; 8.50.130.15; 8.50.130.16; 8.50.130.17; 8.50.130.18; 8.50.130.19; 8.50.130.20; 8.50.130.21; 8.50.130.23; 8.50.130.24; 8.50.130.25.

Copy of proposed rules: This register and the proposed changes are available on the Health Care Authority website at <https://www.hca.nm.gov/lookingforinformation/child-support-services-division-registers/>. If you do not have internet access, a copy of the final register and rules may be requested by contacting the Child Support Services Division at (505) 699-1488.

## **VII. EFFECTIVE DATE**

January 1, 2026

## **VIII. PUBLIC HEARING**

A rule making public hearing to receive testimony on these proposed rules will be held in person and online on Thursday, December 18, 2025, from 10:00 am to 11:00am Mountain Standard Time (MST). See options below:

**In person:** 1474 Rodeo Rd., Santa Fe, New Mexico, in the large HCA/ASD conference room on the first floor.

### **Online (Microsoft Teams):**

Please join the meeting from your desktop, laptop, mobile device, or smart TV and appliance (also via the web browser without installing the full application). Download the application (not required, but recommended) and be ready prior to the meeting:

Microsoft Teams Link Address

**[Join the meeting now](#)**

Meeting ID: 263 465 246 723

Passcode: Rt7sx9vC

If you are unable to attend using the link provided, please dial in using the audio only option below.

505-312-4308, then enter the conference ID when prompted: 98159450#

### **Find a local number**

Phone conference ID: 981 594 50#

If you are a person with a disability and you require this information in an alternative format or require special accommodation to participate in the public hearing, please contact the CSSD in Santa Fe at (505) 699-1488. The HCA requests at least ten (10) working days advance notice to provide requested alternative formats and accommodations.

For TTY – Hearing Impaired services, please dial 711 and provide the number and passcode for this open forum. After dialing 711 they will ask if you are using a TTY device and will assist further.

## IX. ADDRESS

Interested persons may address written comments to:  
Health Care Authority  
ATTN: Child Support Services Division Public Comments – Policy Unit  
P.O. Box 2348  
Santa Fe, New Mexico 87504-2348

Recorded comments may be left at (505) 699-1488. Interested persons may also address comments via electronic mail to: [vincent.montoya@hca.nm.gov](mailto:vincent.montoya@hca.nm.gov). Written mail, electronic mail and recorded comments must be received no later than 5 p.m. MST on December 18, 2025. Written and recorded comments will be given the same consideration as oral testimony made at the public hearing. The public comment period is from November 18, 2025, to December 18, 2025, at 5pm (MST). Copies of all comments will be made available by CSSD upon request by providing copies directly to a requestor or by making them available on the Health Care Authority's website within 3 days of receipt or at a location within the county of the requestor.

## X. PUBLICATIONS

Publication of these rules approved on 11/6/2025 by:

DocuSigned by:  
  
1BA9EB5EAD00499...  
Kari Armijo, Cabinet Secretary  
Health Care Authority

**TITLE 8            SOCIAL SERVICES**  
**CHAPTER 50    CHILD SUPPORT ENFORCEMENT PROGRAM**  
**PART 114       FINANCIAL INSTITUTION DATA MATCH (FIDM)**

**8.50.114.1       ISSUING AGENCY:** New Mexico Health Care Authority - Child Support Services Division.  
 [8.50.114.1 NMAC - Rp, 8.50.114.1 NMAC, 12/30/2010; A, 7/1/2024]

**8.50.114.2       SCOPE:** To the general public. For use by the Title IV-D agency and recipients of Title IV-D services.  
 [8.50.114.2 NMAC - Rp, 8.50.114.2 NMAC, 12/30/2010; A, 1/1/2022]

**8.50.114.3       STATUTORY AUTHORITY:** Public Assistance Act, Section 27-2-27 et seq., NMSA 1978. The health care authority (HCA) is designated as the single state agency for the enforcement of child and spousal support obligations pursuant to Title IV-D of the Social Security Act (42 USC 651 et. seq.). Section 9-8-1 et seq. NMSA 1978 establishes the health care authority as a single, unified department to administer laws and exercise functions relating to health care facility licensure and health care purchasing and regulation.  
 [8.50.114.3 NMAC - Rp, 8.50.114.3 NMAC, 12/30/2010; A, 1/1/2022; A, 7/1/2024]

**8.50.114.4       DURATION:** Permanent.  
 [8.50.114.4 NMAC - Rp, 8.50.114.4 NMAC, 12/30/2010]

**8.50.114.5       EFFECTIVE DATE:** December 30, 2010, unless a later date is cited at the end of a section.  
 [8.50.114.5 NMAC - Rp, 8.50.114.5 NMAC, 12/30/2010]

**8.50.114.6       OBJECTIVE:** To provide regulations in accordance with federal and state laws and regulations.  
 [8.50.114.6 NMAC - Rp, 8.50.114.6 NMAC, 12/30/2010]

**8.50.114.7       DEFINITIONS:** [RESERVED]  
 [See 8.50.100.7 NMAC]

**8.50.114.8       AGREEMENTS WITH FINANCIAL INSTITUTIONS:** The department, through the Title IV-D agency, has developed procedures and forms by which it enters into agreements with financial institutions doing business in the state to develop and operate, in coordination with such financial institutions, a data match system for the purpose of identifying and seizing assets to satisfy past-due support. All references to the Title IV-D agency below are on behalf of the department.

**A.** Data match agreements: The Title IV-D agency has agreements with financial institutions for data match using a standard Title IV-D agency form. The institutions may elect to report through an agent.

**B.** Election of reporting methods: Financial institutions shall elect their method of reporting using forms provided by the Title IV-D agency and return reporting agreements to the Title IV-D agency within 30 days of notification of required reporting. Acceptable methods of reporting are contained in the federal office of child support enforcement's data match specification handbook (DMSH). The financial institution may elect to report through an agent authorized and identified to the Title IV-D agency by the financial institution.

**C.** Quarterly matches: Financial institutions shall conduct quarterly matches of their accounts against the names and social security numbers provided by the Title IV-D agency and report all accounts matched, or may elect to provide a quarterly list of all accounts in a format acceptable to the Title IV-D agency. Each calendar year, information matches shall be furnished no later than:

- (1) March 31 (first quarter);
- (2) June 30 (second quarter);
- (3) September 30 (third quarter); and
- (4) December 31 (fourth quarter).

**D.** Failure to report: Financial institutions failing to perform a quarterly match, return the reporting election forms, or furnish account information are subject to the penalties in 8.50.131 NMAC. If the financial institution is unable to perform a quarterly match due to circumstances outside of its control, it should immediately notify the Title IV-D agency to request an extension of time. If the Title IV-D agency grants an extension, a penalty shall not be assessed against the financial institution.



**E.** False statements: If false statements are used to obtain a release, penalties will be assessed as set forth in 8.50.131 NMAC.  
[8.50.114.8 NMAC - Rp, 8.50.114.8 NMAC, 12/30/2010; A, 1/1/2022]

**8.50.114.9 FREEZE ORDER:**

**A.** An obligor who has been on wage withholding for at least six months or who has made all payments (voluntary) for the last 12 months is exempt from this process.

**B.** Issuance and effect: ~~[When a match occurs showing the existence of an obligor's assets in an amount of more than \$2,000, the]~~The Title IV-D agency may issue an administrative freeze order to the financial institution when a match occurs showing the existence of an obligor's assets in one or more accounts with a combined total in an amount of more than \$2,000, excluding federal thrift savings plan accounts, or when a match occurs showing the existence of an obligor's assets in a federal thrift savings plan account in an amount of more than \$5,000. Account funds shall not be released by the financial institution during the pendency of proceedings involving a freeze order. The financial institution shall send a copy of the notice of lien to the obligor and to all persons listed on the account by certified mail within three business days after the notice of lien is received by the financial institution. The institution shall reply within 10 days on the form provided by the Title IV-D agency.

**C.** Right to ~~[appeal]~~an administrative hearing: The notice of lien shall notify the obligor that the obligor has 15 days from the date of the notice to ~~[contest or appeal the freeze]~~request an administrative hearing.  
[8.50.114.9 NMAC - Rp, 8.50.114.9 NMAC, 12/30/2010; A, 1/1/2022]

**8.50.114.10 SEIZE ORDER:**

**A.** Seizure: If no ~~[written appeal]~~request for administrative hearing is received, ~~[within the time frame for appeal]~~a final decision is found in favor of the Title IV-D agency or if [an] a judicial appeal is not upheld, a seize order will be issued by the Title IV-D agency. The financial institution must transfer the assets to the Title IV-D agency within three working days of the receipt of the seize order.

**B.** ~~[Appeals]~~Requests for administrative hearings and judicial appeals: If ~~[an]~~a request for administrative hearing or judicial appeal is received, it will be processed in accordance with the ~~[appeals]~~process set forth in 8.50.130 NMAC.

[8.50.114.10 NMAC - Rp, 8.50.114.10 NMAC, 12/30/2010; A, 1/1/2022]

**8.50.114.11 INTERSTATE FIDM ORDERS:** A freeze or seize order issued by another state's Title IV-D agency will be treated as if it were issued by New Mexico's Title IV-D agency. Any institution failing to honor the order will be subject to all fines and penalties as if the institution had failed to honor an order of New Mexico's Title IV-D agency.

[8.50.114.11 NMAC - Rp, 8.50.114.11 NMAC, 12/30/2010]

**8.50.114.12 SEIZED ASSETS:** Assets seized from accounts will be distributed according to the Title IV-D agency distribution rules.

[8.50.114.12 NMAC - Rp, 8.50.114.12 NMAC, 12/30/2010; A, 1/1/2022]

**8.50.114.13 DISTRIBUTION OF FIDM COLLECTIONS IN MULTIPLE CASES:** FIDM collections will always be prorated to all open Title IV-D cases for an obligor based on the arrearage owed in each case. By operation of law, arrearages include all adjudicated arrears and delinquency on current support, plus accrued interest.

[8.50.114.13 NMAC - Rp, 8.50.114.13 NMAC, 12/30/2010; A, 1/1/2022]

**History of 8.50.114 NMAC:**

Pre-NMAC History: The material in this part was derived from that previously filed with the State Records Center and Archives:

ISD CSEB 501.1100, State and Local Requirements, 6/23/1980.

**NMAC History:**

8 NMAC 5.CSE.000 through 8 NMAC 5.CSE.970, 12/30/1994.

**History of Repealed Material:**

8 NMAC 5.CSE, Child Support Enforcement - Repealed effective 5/31/2001.

8.50.114 NMAC, Financial Institution Data Match (FIDM), filed 5/14/2001 - Repealed effective 12/30/2010.

**TITLE 8 SOCIAL SERVICES**  
**CHAPTER 50 CHILD SUPPORT ENFORCEMENT PROGRAM**  
**PART 130 ADMINISTRATIVE HEARINGS**

**8.50.130.1 ISSUING AGENCY:** New Mexico Health Care Authority - Child Support Services Division.  
 [8.50.130.1 NMAC - Rp, 8.50.130.1 NMAC, 12/30/2010; A, 7/1/2024]

**8.50.130.2 SCOPE:** To the general public. For use by the Title IV-D agency and recipients of Title IV-D services.  
 [8.50.130.2 NMAC - Rp, 8.50.130.2 NMAC, 12/30/2010; A, 1/1/2022]

**8.50.130.3 STATUTORY AUTHORITY:** Public Assistance Act, Section 27-2-27 et seq., NMSA 1978. The health care authority (HCA) is designated as the single state agency for the enforcement of child and spousal support obligations pursuant to Title IV-D of the Social Security Act (42 USC 651 et. seq.). Section 9-8-1 et seq. NMSA 1978 establishes the health care authority as a single, unified department to administer laws and exercise functions relating to health care facility licensure and health care purchasing and regulation.  
 [8.50.130.3 NMAC - Rp, 8.50.130.3 NMAC, 12/30/2010; A, 7/1/2024]

**8.50.130.4 DURATION:** Permanent.  
 [8.50.130.4 NMAC - Rp, 8.50.130.4 NMAC, 12/30/2010]

**8.50.130.5 EFFECTIVE DATE:** December 30, 2010, unless a later date is cited at the end of a section.  
 [8.50.130.5 NMAC - Rp, 8.50.130.5 NMAC, 12/30/2010]

**8.50.130.6 OBJECTIVE:** To provide regulations in accordance with federal and state law and regulations.  
 [8.50.130.6 NMAC - Rp, 8.50.130.6 NMAC, 12/30/2010]

**8.50.130.7 DEFINITIONS: [RESERVED]**  
 [See 8.50.100.7 NMAC]

**8.50.130.8 ADMINISTRATIVE HEARINGS:** Administrative hearings will be provided by the ~~[Title IV-D agency]~~department in the following situations:

**A.** an obligor requests a review pertaining to income withholding, medical support coverage withholding, consumer reporting, an adverse administrative order, referral for federal tax intercept, referral for state tax intercept, referral for passport denial, referral for administrative offset, lien on lottery winnings, lien on gaming winnings, lien on property, lien on insurance claim, or a ~~[FIDM]~~ Financial Institution Data Match (FIDM), including federal thrift savings plan, referral;

**B.** any IV-A recipient or former IV-A recipient who believes the recipient is entitled to part or all of a support payment that was made to the Title IV-D agency but not disbursed to the recipient;

**C.** an obligor's spouse who requests the refund of more than one-half of a state tax intercept; and

**D.** an owner as defined in 8.50.132.7 NMAC who is claiming an interest in undistributed collections.  
 [8.50.130.8 NMAC - Rp, 8.50.130.8 NMAC, 12/30/2010; A, 1/1/2022]

**8.50.130.9 IN GENERAL:**

**A.** The hearing process provides the appellant notice and an opportunity to ~~[the appellant's claim]~~ their case.

**B.** Hearing appellant: A hearing "appellant" for the purpose of these regulations is any obligor, obligor's spouse (only in cases involving a state tax intercept), or obligee requesting and entitled to a ~~[review]~~ hearing.

**C.** Appellant's rights: the right to ~~[a]~~an administrative hearing includes the right:  
 (1) to be advised of the nature and availability of ~~[a]~~an administrative hearing;  
 (2) to safeguards of the appellant's opportunity to present a case;  
 (3) to have prompt notice and implementation of the decision based upon the hearing results;  
 and

(4) to be advised that if the appellant is not in agreement with the administrative hearing result, a judicial review may be invoked to the extent such review is available under state law.

[8.50.130.9 NMAC - Rp, 8.50.130.8 NMAC, 12/30/2010; A, 1/1/2022]

**8.50.130.10 NOTICE OF ADMINISTRATIVE ENFORCEMENT ACTION:**

**A.** Notices to obligor of referral to tax-offset program: The IV-D agency or federal office of child support enforcement sends written notice to inform an obligor that due to the amount of the obligor's past-due support the obligor will be referred for a tax refund offset. One or more of the following notices is sent:

- (1) ~~[FMS]~~pre-offset notice (obligor);
- (2) taxation and revenue department pre-offset notice (obligor);
- (3) taxation and revenue department pre-offset notice (injured spouse);
- (4) IRS notice of offset; and
- (5) taxation and revenue department final distribution notice.

**B.** Notice to obligor of FIDM freeze order (includes federal thrift savings plan freeze orders): The Title IV-D agency will mail a notice of lien to the obligor at the last known address on file with the Title IV-D agency.

**C.** Notice to obligor of administrative lien on lottery and gaming winnings: The Title IV-D agency will mail a copy of the notice of administrative lien to the obligor at the last known address on file with the Title IV-D agency.

**D.** Notice to obligor for passport referral: Notice regarding the referral for passport denial is included in the ~~[FMS]~~bureau of the fiscal service (BFS) offset notice and is sent to the obligor at the last known address on file with the Title IV-D agency.

**E.** Notice to owner of an undistributed collection: The Title IV-D agency will mail a copy of the notice of undistributed collection to the owner at the last known address on file with the Title IV-D agency.

**F.** Notice to obligor for administrative offset referral: The Title IV-D agency will mail notice regarding the referral for administrative offset is included in the ~~[FMS]~~BFS offset notice, and is sent to the obligor at the last known address on file with the Title IV-D agency.

**G.** Notice to obligor for insurance claim lien: The Title IV-D agency will mail notice of lien to the obligor at the last known address on file with the IV-D agency.

**H.** Notice to obligor for consumer reporting: The Title IV-D agency will mail notice regarding the referral for consumer reporting to the obligor at the last known address on file with the IV-D agency.

**I.** Notice to obligor for property lien: The Title IV-D agency will mail notice of lien to the obligor at the last known address on file with the IV-D agency.

**J.** Notice to obligor for income withholding: The Title IV-D agency will mail notice regarding income withholding to the obligor at the last known address on file with the IV-D agency.

**K.** Notice to obligor for medical support withholding: The Title IV-D agency will mail notice regarding medical support withholding to the obligor at the last known address on file with the IV-D agency.

**L.** All notices will include the process and timeframes for requesting an appeal.

[8.50.130.10 NMAC - Rp, 8.50.130.8 NMAC, 12/30/2010; A, 1/1/2022]

**8.50.130.11 TIME FRAMES FOR REQUESTING AN ADMINISTRATIVE HEARING:** In all cases where a time frame is not specifically provided, the appellant has 15 calendar days following the date of mailing of notice by the Title IV-D agency to submit a ~~[written]~~ request for an administrative hearing. The appellant has 30 days from the date on the pre-offset notice to request a hearing. In order to be considered timely, the request for a hearing on a pre-offset notice must be received by the Title IV-D agency no later than the close of business on the 30th day, or the next business day if the 30th day is a weekend or federally recognized holiday.

[8.50.130.11 NMAC - Rp, 8.50.130.8 NMAC, 12/30/2010; A, 1/1/2022]

**8.50.130.12 CONTESTING FEDERAL TAX REFUND INTERCEPTS IN [INTERSTATE]INTERGOVERNMENTAL CASES:**

**A.** If an appellant requests an administrative hearing the administrative law judge will send a notice of acknowledgment to the appellant and to the respective Title IV-D agency ~~[worker]~~. The notice and acknowledgement shall include a statement regarding the timeliness of the request for hearing. In non-Title IV-A cases, the Title IV-D agency shall notify the custodial party of the time and ~~[place]~~location of the administrative hearing. The Title IV-D agency worker shall be available to testify at the administrative hearing.

**B.** If the appeal concerns an IRS joint tax refund that has not yet been intercepted, the appellant is informed that the IRS will notify the injured spouse at the time of intercept regarding the steps to take to secure ~~[his]~~

~~or her~~ their proper share of the refund. If the appeal concerns a joint tax refund that has already been intercepted, the injured spouse is referred to the IRS to seek resolution.  
[8.50.130.12 NMAC - Rp, 8.50.130.9 NMAC, 12/30/2010; A, 1/1/2022]

**8.50.130.13 CONTESTING TAX REFUND INTERCEPT IN RESPONDING ~~[INTERSTATE]~~ INTERGOVERNMENTAL CASES:** Administrative hearing requests are referred to the ~~[central registry in the]~~ responding state if the obligor requests a hearing in that state.

**A.** When the obligor, after receiving the ~~[FMS]~~BFS offset notice from the other state, contacts the Title IV-D agency ~~[worker]~~, the ~~[worker]~~Title IV-D agency may refer the obligor to the state that issued the notice. However, if the obligor contacts the Title IV-D agency as the last resort because ~~[he or she]~~they cannot get assistance from the other state, the ~~[worker]~~Title IV-D agency may contact the other state, or refer the obligor to central registry and central registry ~~[staff]~~ will contact the other state.

**B.** If a request from the obligor for an administrative hearing in New Mexico is received and the case was submitted based on another state's order, a review of the arrearage computation submitted for tax intercept and the underlying documentation, and any new evidence provided by the appellant is completed. ~~[and]~~ An attempt is made to resolve the complaint. If the complaint cannot be resolved by the Title IV-D agency ~~[worker]~~ and the obligor requests an administrative hearing in the initiating state, the other state is notified by the New Mexico Title IV-D agency of the request and all necessary information is provided within 10 days of the obligor's request for an administrative hearing.

**C.** The initiating state is responsible for all procedures required for conducting ~~[a]~~an administrative hearing within that state.

[8.50.130.13 NMAC - Rp, 8.50.130.10 NMAC, 12/30/2010; A, 1/1/2020]

**8.50.130.14 CONTESTING THE DENIAL OF PAYMENT OF AN UNDISTRIBUTED COLLECTION:** An owner who is claiming an interest in an undistributed collection has 30 calendar days following the date that the Title IV-D agency denied payment of the undistributed collection to submit a written or verbal request for an administrative hearing.

[8.50.130.14 NMAC - N, 12/30/2010; A, 1/1/2022]

**8.50.130.15 INITIATION OF HEARING PROCESS:**

**A.** A request for an administrative hearing ~~[must]~~may be made in writing or verbally by the appellant or their authorized representative.

**B.** The administrative law judge shall acknowledge~~[-in writing,]~~ the receipt of ~~[a written]~~an administrative hearing request, and shall provide the appellant with written acknowledgment of the receipt.

~~[C. Upon the request of the appellant, the Title IV-D staff shall assist in the preparation of a notice of hearing. The notice of hearing will be signed by the appellant.]~~

[8.50.130.15 NMAC - N, 12/30/2010; A, 1/1/2022]

**8.50.130.16 DENIAL/DISMISSAL OF REQUEST FOR HEARING:**

**A.** The administrative law judge may deny or dismiss a request for an administrative hearing when:

(1) the request is not received within the specified time period;

(2) the ~~[situation]~~matter has been resolved; or

~~[(3) the request is not made in writing; or~~

~~[(4)]~~

(3) a written withdrawal of request for an administrative hearing is received from the appellant, or a written agreement settling all issues is approved by all parties and is submitted to the administrative law judge.

**B.** A request for ~~[a]~~an administrative hearing is considered abandoned and therefore dismissed if neither the appellant nor ~~[his or her]~~their representative appears at the ~~scheduled~~[time and place of the] hearing, and if, within 10 days after a notice of abandonment is mailed by the administrative law judge, the appellant has not presented good cause for failing to appear. Good cause includes verification of a death in the family, doctor's note verifying a disabling personal illness, or other significant emergencies. At the discretion of the administrative law judge, a showing of exceptional circumstances is considered good cause.

[8.50.130.16 NMAC - Rp, 8.50.130.13 NMAC, 12/30/2010; A, 1/1/2022]

**8.50.130.17 NOTICE OF HEARING:** As early as possible and not less than 15 days prior to the hearing, written notice is sent by the administrative law judge to all parties involved in the hearing. The notice shall set forth the time, date and [place]location of the hearing. ~~[Arrangements will be made to ensure that the hearing process is accessible to and accommodates the appellant, as long as]~~ The notice informs the appellant ~~[provides at least 10 days advance notice to the administrative law judge of the need for reasonable accommodations.]~~to submit a request for a reasonable accommodation to the administrative law judge at least 10 days in advance of the administrative hearing for consideration. The notice of hearing includes an explanation of the hearing process and limitation of the scope of the hearing, the procedures to be followed during the hearing, and notification that the appellant should be ready to produce any required witnesses at the hearing or secure legal counsel prior to the hearing. The appellant is told that neither the department nor the Title IV-D agency will pay for any representation or legal counsel for appellant or for any hearing costs. The issuance of a notice of hearing by the administrative law judge shall act to stay the administrative action, pending the issuance of a ~~[ruling]~~final decision.

[8.50.130.17 NMAC - Rp, 8.50.130.12 NMAC, 12/30/2010; A, 1/1/2022]

**8.50.130.18 APPELLANT'S RIGHTS:** The appellant is given adequate opportunity to review and present evidence that is within the scope of the hearing.

**A.** The appellant may examine all documents to be used at the hearing prior to the date of the hearing, as well as during the hearing. If requested, the Title IV-D [staff]agency will provide copies of the portions of the case file that are relevant to the hearing. Confidential information that is protected from release and other documents or records that the appellant will not otherwise have an opportunity to challenge will not be introduced at the hearing or affect the administrative law judge's decision.

**B.** The appellant may present ~~[his or her]~~ their case or have it presented by a representative.

**C.** The appellant may bring witnesses to present information that the appellant believes is relevant to the case.

**D.** The appellant may advance relevant arguments without undue interference.

**E.** The appellant may confront and cross-examine adverse witnesses.

**F.** The appellant may submit relevant evidence to support pertinent facts and defenses in the case.

[8.50.130.18 NMAC - Rp, 8.50.130.14 NMAC, 12/30/2010; A, 1/1/2022]

**8.50.130.19 TITLE IV-D AGENCY RESPONSIBILITY:** To ensure an appellant's rights during the hearing process, the Title IV-D agency shall:

**A.** make available, in a timely manner, without charge, the case documents (excluding any privileged, safeguarded or confidential information) necessary for an appellant or representative to determine whether a hearing should be requested or to prepare for a hearing;

~~[\_\_\_\_\_B.\_\_\_\_\_provide an interpreter if the appellant requests one;~~

~~C.\_\_\_\_\_provide reasonable accommodations, if requested in advance; and~~

~~D.\_\_\_\_\_~~

\_\_\_\_\_B. prepare a summary of evidence to include all documents to be presented by the Title IV-D agency at the hearing and all documents should be provided to the appellant, or ~~[his or her]~~ their representative, by the Title IV-D agency at least 10 days prior to the hearing.

[8.50.130.19 NMAC - Rp, 8.50.130.15 NMAC, 12/30/2010; A, 1/1/2022]

**8.50.130.20 PRE-HEARING ACTIVITY:**

**A.** ~~[Preliminary]Agency review conference (ARC): [A preliminary conference]~~An ARC may be scheduled prior to the administrative hearing to discuss the issues concerning the hearing. The ~~[preliminary conference]~~ARC is held between the Title IV-D agency [worker], the appellant, the Title IV-D attorney ~~[if an attorney is representing the appellant and the appellant's representative]~~, as applicable. The administrative law judge is not involved and will not participate in the ~~[preliminary conference]~~ARC. ~~[This conference]~~The ARC may provide an opportunity to resolve the dispute. ~~[A preliminary conference]~~An ARC may lead to an informal resolution of the dispute. However, a hearing shall still be held unless the appellant makes a written withdrawal of ~~[his or her]~~their request for a hearing. If a written withdrawal is received by the Title IV-D agency~~[worker]~~, it must be forwarded to the administrative law judge. Appellants are advised that the ~~[preliminary conference]~~ARC is optional and that it will not delay or replace the hearing process.

**B.** The purposes of the ~~[pre-hearing conference]~~ARC include, but are not limited to:

- (1) clarification, formulation and simplification of issues;
- (2) resolution of some or all issues;

- (3) exchange of documents and information;
- (4) review of any audit findings; and
- (5) discussion of other matters that might help dispose of any of the pending issues.

C. Matters left unresolved: If all matters in controversy are not resolved at the ~~[preliminary conference]~~ARC, a hearing is held.

[8.50.130.20 NMAC - Rp, 8.50.130.16 NMAC, 12/30/2010; A, 1/1/2022]

#### **8.50.130.21 CONDUCT OF HEARING:**

A. Conduct of a hearing is as follows:

(1) all hearings are conducted telephonically, unless accommodation is requested and granted;

(2) the hearing is not open to the public;

(3) the administrative law judge identifies for the record all persons present at the hearing;

and

(4) the administrative law judge takes administrative notice of those matters the same as state courts take judicial notice of, including the Title IV-D agency's policies and procedures.

B. Record: A hearing is electronically recorded. The recording is placed on file at the ~~[hearings unit]~~office of fair hearings (OFH) and is available for examination ~~[by the appellant or representative]~~for 30 days following the hearing. If a decision is appealed, an index log of the tape is prepared by the ~~[Title IV-D agency]~~OFH and a copy of the index log is supplied to the appellant free of charge.

C. Admission of evidence: Formal rules of evidence and civil procedure do not apply. The administrative law judge may allow hearsay testimony if it is deemed relevant to the decision. The rules of privilege will be effective to the extent that they are recognized in civil actions in the New Mexico district courts.

D. Case records: An appellant or representative is allowed to examine the entire hearing case record before, during and after the proceedings. The appellant or representative must request the hearing record and the ~~[Title IV-D agency]~~OFH will provide the record within a reasonable period of time.

[8.50.130.21 NMAC - Rp, 8.50.130.17 NMAC, 12/30/2010; A, 1/1/2022]

#### **8.50.130.22 DECISION MAKING:**

A. Authority: The hearing decision is based only on the evidence introduced and admitted by the administrative law judge during the hearing. This includes the record of the testimony, all reports, documents, forms, etc., made available at the hearing, provided that the appellant was given an opportunity to examine them as part of the hearing process.

B. Written decision: The administrative law judge will issue a written decision within 20 business days after the hearing.

[8.50.130.22 NMAC - Rp, 8.50.130.18 NMAC, 12/30/2010; A, 1/1/2022]

**8.50.130.23 IMPLEMENTATION OF DECISIONS:** The administrative law judge's decision is final and binding on all issues within the scope of a hearing and that have been the subject of a hearing, unless stayed by an appeal or a district court order.

A. Decision favorable to appellant regarding offsets:

(1) If the administrative hearing results in a deletion of, or decrease in, the amount referred for tax intercept, the ~~[tax intercept]~~administrative enforcement unit notifies the OCSE within 10 business days of the ~~[administrative hearing]~~final decision.

(2) If, as a result of the administrative hearing, an amount which has already been offset is found to have exceeded the amount of past-due support owed, the Title IV-D agency ~~[refunds]~~shall refund the excess amount to the obligor promptly, and reports the refund to the OCSE. In joint return cases, the refund check is made payable to both parties.

B. Decisions regarding liens on lottery, gaming, ~~[or]~~property, insurance claim, FIDM, consumer reporting, income withholding, medical support withholding, passport denial, administrative offset: The Title IV-D agency will take appropriate action in accordance with the decision of the administrative law judge. If the administrative law judge rules in favor of the appellant, the Title IV-D agency will take action to fully or partially release a freeze order or ~~[administrative]~~lien, as appropriate, or may be held by the Title IV-D agency until all appeals relevant to the action have been exhausted. If the administrative law judge rules in the agency's favor, the Title IV-D agency will proceed to have the funds routed for distribution to the obligor's case(s) or held by the Title IV-D agency until all appeals relevant to the action have been exhausted.

~~[8.50.130.23 NMAC - Rp, 8.50.130.19 NMAC, 12/30/2010; A, 1/1/2022]~~

**C. RE-OPENING AN ADMINISTRATIVE HEARING:**

The administrative law judge or designee of the HCA office of fair hearings, at their discretion, may re-open a closed IV-D administrative hearing when the evidentiary record fails to address an issue or applicable evidence, that is relevant to resolution of the administrative hearing request. Written notice of the date, time, and location of the re-opened IV-D administrative hearing shall be sent by the administrative law judge to the parties not less than 15 calendar days before the re-opened IV-D administrative hearing. An appellant, appellant's authorized representative, or IV-D agency may request a re-opening of the IV-D administrative hearing if additional material information becomes available that was not available at the time of the initial IV-D administrative hearing. The previously assigned administrative law judge has the discretion to determine if the additional information would necessitate a new IV-D administrative hearing.

~~[8.50.130.23 NMAC - Rp, 8.50.130.19 NMAC, 12/30/2010; A, 1/1/2022]~~

**8.50.130.24 RIGHT OF APPEAL:** Either party has the right to judicial review of the administrative law judge's final decision or a denial of a hearing issued pursuant to 8.50.130.15 NMAC, unless a written withdrawal of request for hearing was signed by the appellant. If a hearing decision is in favor of the Title IV-D agency, appellant is notified of the right to pursue judicial review at the time of the decision.

**A.** Timeframes for appealing decision: Within 30 days after the date ~~[on]~~of the administrative law judge's final decision, an appellant or the Title IV-D agency may appeal by filing an appropriate action for judicial review with the clerk of the appropriate district court and filing a copy with the Title IV-D administrative law judge.

**B.** Record sent to district court: All appeals to the district court are on the record made at the hearing. The ~~[administrative law judge]~~department files one copy of the hearing record with the clerk of the appropriate district court and furnishes one copy to the appellant within 20 days after receipt of the notice of appeal.

**C.** Stay pending appeal: An appeal to the state district court shall act as a stay of the underlying administrative action, pending the court's ruling.

[8.50.130.24 NMAC - Rp, 8.50.130.20 NMAC, 12/30/2010; A, 1/1/2022]

**8.50.130.25 STATE DIRECTORY OF NEW HIRES PENALTY ASSESSMENT HEARINGS:** The ~~[human services department]~~health care authority, Title IV-D agency, has established a hearing process that provides for impartial review of New Mexico state directory of new hires claims against non-complying employers. (45 USC 653(d)). For purposes of these regulations, an employer requesting a hearing is referred to as an appellant.

**A.** Appellant eligibility: The Title IV-D agency established a hearing process for any individual who meets the following criteria:

- (1) any employer who believes ~~[he or she has]~~they have been erroneously assessed penalties; and
- (2) who has been unable to resolve this ~~[issue]~~matter with the New Mexico state directory of new hires representative at a preliminary conference.

**B.** Hearing appellant: A hearing appellant for the purposes of these regulations is any employer requesting review.

**C.** Appellant's rights: The right to a hearing includes the right:

- (1) to be advised of the nature and availability of a hearing and the process to request a hearing;
- (2) to be represented at the hearing by counsel or other person of the appellant's choice;
- (3) to have a hearing that safeguards the appellant's opportunity to present a case;
- (4) to have prompt notice and implementation of the administrative law judge's decision and
- (5) to be advised that the appellant may request judicial review to the extent such review is available under state law, and that the Title IV-D agency does not pay for the cost of such proceedings

**D.** Penalty assessment notice: The New Mexico state directory of new hires sends written notice to inform an employer that penalties have been assessed. Each penalty assessment notice will:

- (1) cite the statutory authority (Section 50-13-4 et seq., NMSA 1978) for the assessment of the penalty;
- (2) include the name and last four digits of the social security number for each party not reported;
- (3) list the total amount of penalties assessed;
- (4) inform the employer that failure to report is the basis for penalty and does not require a knowing or deliberate act on the part of the employer;



- (5) inform the employer that conspiracy can be established by circumstantial evidence;
- (6) list requirements for employers to request a hearing if they disagree with the assessment;
- (7) provide the name and business telephone number of a Title IV-D agency contact to provide additional information or answer questions relating to the assessment of penalties and to request a hearing.

**E.** Time frames for requesting hearing: The appellant has 30 days from the date on the penalties assessment notice to submit a written request for a hearing. In order to be considered timely, the request must be received by the administrative law judge no later than the close of business on the 30th day. When a timely request for hearing is received by the administrative law judge, the administrative law judge notifies the new hires directory, state project manager immediately so that a preliminary conference can be scheduled.

**F.** Notice of hearing: Upon receipt of a timely request for hearing, written notice is sent by the administrative law judge to all parties involved in the hearing regarding the time, date and ~~[place]~~location of the hearing. Arrangements will be made to ensure that the hearing process is accessible to and accommodates the appellant. In the hearing notice, appellants are also given an explanation of the hearing process, the procedures to be followed for the hearing, and enough time to secure witnesses or legal counsel. The appellant shall be informed that neither the department nor the Title IV-D agency pays for representation or legal counsel for appellant or for any hearings costs, and are provided the name and business telephone number of a contact who can provide additional information relating to the assessment of penalties. A hearing may be continued or rescheduled with the consent of all parties.

**G.** State directory of new hires responsibility: To ensure an appellant's rights during the hearing process, the state directory of new hires staff will:

- (1) upon request, make available in a timely manner the documents necessary for an appellant or representative to determine whether to request a hearing or to prepare for a hearing;
- (2) upon request, help appellant submit a written hearing request.

**H.** Effect of issuance of notice of hearing: All provisions contained in sections 8.50.130.15, 8.50.130.17, 8.50.130.19, 8.50.130.20 and 8.50.130.22 NMAC apply when a notice of hearing is issued pursuant to subsection F above.

[8.50.130.25 NMAC - Rp, 8.50.130.21 NMAC, 12/30/2010; A, 1/1/2022]

**History of 8.50.130 NMAC:**

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**NMAC History:**

8 NMAC 5.CSE.000 through 8 NMAC 5.CSE.970, 12/30/1994.

**History of Repealed Material:**

8 NMAC 5.CSE, Child Support Enforcement - Repealed effective 5/31/2001.

8.50.130 NMAC, Administrative Hearings, filed 5/14/2001 - Repealed effective 12/30/2010.