

**MEDICAID MANAGED CARE  
ENCOUNTERS  
Tribal Consultation Version 10.15.2013**

**TITLE 8            SOCIAL SERVICES  
CHAPTER 305    MEDICAID MANAGED CARE  
PART 10         ENCOUNTERS**

**8.305.10.1        ISSUING AGENCY:** Human Services Department  
[8.305.10.1 NMAC - N, 7-1-01]

**8.305.10.2        SCOPE:** This rule applies to the general public.  
[8.305.10.2 NMAC - N, 7-1-01]

**8.305.10.3        STATUTORY AUTHORITY:** The New Mexico medicaid program is administered pursuant to regulations promulgated by the federal department of health and human services under Title XIX of the Social Security Act, as amended and by the state human services department pursuant to state statute See NMSA 1978 Section 27-2-12 et. seq.  
[8.305.10.3 NMAC - N, 7-1-01]

**8.305.10.4        DURATION:** Permanent  
[8.305.10.4 NMAC - N, 7-1-01]

**8.305.10.5        EFFECTIVE DATE:** July 1, 2001, unless a later date is cited at the end of a section.  
[8.305.10.5 NMAC - N, 7-1-01]

**8.305.10.6        OBJECTIVE:** The objective of these regulations is to provide policies for the service portion of the New Mexico medicaid managed care program.  
[8.305.10.6 NMAC - N, 7-1-01]

**8.305.10.7        DEFINITIONS:** See 8.305.1.7 NMAC.  
[8.305.10.7 NMAC - N, 7-1-01]

**8.305.10.8        MISSION STATEMENT:** The mission of the medical assistance division is to reduce the impact of poverty on people living in New Mexico and to assure low income and disabled individuals in New Mexico equal participation in the life of their communities.  
[8.305.10.8 NMAC - N, 7-1-01; A, 7-1-09]

**8.305.10.9        ENCOUNTERS:** MCOs/SE shall submit encounter data to HSD under requirements established by HSD. CMS requires that encounter data be used for rate-setting purposes. HSD maintains oversight responsibility for evaluating and monitoring the volume, timeliness and quality of encounter data submitted by the MCOs/SE. If an MCO/SE contracts with a third party to process and submit encounter data, the MCO/SE remains responsible for the quality, accuracy and timeliness of the encounter data submitted to HSD. HSD shall communicate directly with the MCO/SE, not with the third party contractor, regarding requirements, deficiencies, quality, accuracy and timeliness of encounter data. MCO/SE encounter data shall be used to determine compliance with performance measures and other contractual requirements, as appropriate.  
[8.305.10.9 NMAC - Rp 8 NMAC 4.MAD.606.9, 7-1-01; A, 7-1-04; A, 7-1-05]

**8.305.10.10       ENCOUNTER SUBMISSION MEDIA:** Encounter data shall be submitted to HSD or its designee on electronic media, as designated and directed by HSD.  
[8.305.10.10 NMAC - Rp 8 NMAC 4.MAD.606.9.1, 7-1-01; A, 7-1-05]

**8.305.10.11       ENCOUNTER SUBMISSION TIME FRAMES:** The MCOs/SE shall submit encounter data to HSD within 120 days of the service delivery date, payment date or discharge as defined by HSD. HSD shall establish error thresholds, time frames and procedures for the submission, correction and resubmission of encounter data.  
[8.305.10.11 NMAC - Rp 8 NMAC 4.MAD.606.9.2, 7-1-01; A, 7-1-04; A, 7-1-05; A, 7-1-09]

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**8.305.10.12 ENCOUNTER DATA ELEMENTS:** Encounter data elements are a combination of those elements required by HIPAA-compliant transaction formats, which comprise a minimum core data set for states and MCOs/SE and those required by CMS or HSD for use in managed care. Encounter data elements are specified in the medicaid systems manual. HSD may increase or reduce or make mandatory or optional, data elements as it deems necessary.

[8.305.10.12 NMAC - Rp 8 NMAC 4.MAD.606.9.3, 7-1-01; A, 7-1-04; A, 7-1-05; A, 7-1-09]

**HISTORY OF 8.305.10 NMAC:** The material in this part was derived from that previously filed with the Commission of Public Records - State Records Center and Archives:  
8 NMAC 4.MAD.606.9, Managed Care Policies, Encounters, 6-19-97.

**History of Repealed Material:**

8 NMAC 4.MAD.606.9, Managed Care Policies, Encounters - Repealed, 7-1-01.

Repealed