



HUMAN
SERVICES
DEPARTMENT



NATIVE AMERICAN TECHNICAL ADVISORY COMMITTEE
DECEMBER 11, 2019

AGENDA

- 9:00-9:30: Invocation, Welcome & Introductions
- 9:30-10:30: NATAC Member Updates & Open Discussion
- 10:30-10:45: Strategic Planning Presentation (Secretary Scrase)
- 10:45-12:00: Develop NATAC Objectives
- 12:00-1:15: Lunch (on your own)
- 1:15-3:15: Report back to the group & arrive at consensus
- 3:15-4:00: Next Steps (including scheduling next meeting)

NATAC MEMBER UPDATES & OPEN DISCUSSION

STRATEGIC PLANNING

STRATEGIC PLANNING OVERVIEW

- Mission
- Vision
- Goals
- Objectives
- Tactics



MISSION

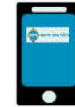
To transform lives. Working with our partners, we design and deliver innovative, high quality health and human services that improve the security and promote independence for New Mexicans in their communities.

GOALS



We help NEW MEXICANS

1. Improve the value and range of services we provide to ensure that every qualified New Mexican receives timely and accurate benefits.



We communicate EFFECTIVELY

2. Create effective, transparent communication to enhance the public trust.



We make access EASIER

3. Successfully implement technology to give customers and staff the best and most convenient access to services and information.



We support EACH OTHER

4. Promote an environment of mutual respect, trust and open communication to grow and reach our professional goals.

DEFINITIONS: MISSION. WHAT IS OUR CORE PURPOSE?

- A written declaration of an organization's core purpose and focus that normally remains unchanged over time.
- Properly crafted mission statements
 - serve as filters to separate what is important from what is not,
 - clearly state which markets will be served and how, and
 - communicate a sense of intended direction to the entire organization



DEFINITIONS: VISION. WHAT DOES THE FUTURE LOOK LIKE?

An aspirational description of what an organization would like to achieve or accomplish in the mid-term or long-term future. It is intended to serve as a clear guide for choosing current and future courses of action.



DEFINITIONS: GOALS

- Goals are the broad and highest-level outcomes towards which effort and actions are directed.
- They are "what's", not "how's" and we might have multiple goals to achieve.
- Normally they contain a verb.
- There is no measurement in the definition of a goal; the goal provides the general direction of the work group.
- Time frame: 2-5 years



NATAC GOALS

1. Increase BH services for Native Americans including community-based services for adults and children.
2. Increase Medicaid reimbursable provider types (e.g. case managers, community health representatives, care coordinators) and services for IHS and Tribal Clinics.
3. Increase the number of long-term care options.
4. Increase Native American enrollment in Medicaid.

DEFINITIONS: OBJECTIVES/STRATEGIES

- Objectives differs from goals in that they are measurable and specific.
- Quantifies and sets a target so the strategy can be planned around it.
- Measurable steps a Division takes to achieve its goals.
- For example, “fill all open positions in CY 2018” or “develop a succession plan for retiring physicians” would be objectives.
- Time frame: 1-2 years.



DEFINITIONS: TACTICS

- Tactics are actions or tools an work group takes to achieve our objectives.
- They are "how's," not "what's."
- Goals, objectives, and tactics must work in tandem, without tactics the organization has big thinking and no action.
- We needs both big wings (strategies/goals) and feet (tactics).
- Time frame: 3-12 months.



DEVELOPING NATAAC OBJECTIVES- OVERVIEW

- After lunch, we'll break into small groups for 60 minutes to develop objectives for each of the 4 goals.
- Each goal will have 3 objectives. If more than 3 are drafted, all NATAAC members will vote for top 3.
- Small group discussion will be cofacilitated by HSD and NATAAC.
- At 1:15, we'll return to larger group present objectives, answer questions, and arrive at consensus for objectives-voting if needed.
- Each group will have 30 minutes for presentation/discussion.

NATAAC Strategic Planning	
<u>Goal 1 : Increase BH services for Native Americans including community-based services for adults and children.</u>	
Objective 1:	
Objective 2:	
Objective 3:	
<u>Goal 2: Increase Medicaid reimbursable provider types (e.g. case managers, community health representatives, care coordinators) and services for IHS and Tribal Clinics.</u>	
Objective 1:	
Objective 2:	
Objective 3:	
<u>Goal 3: Increase the number of long-term care options.</u>	
Objective 1:	
Objective 2:	
Objective 3:	
<u>Goal 4: Increase Native American enrollment in Medicaid.</u>	
Objective 1:	
Objective 2:	
Objective 3:	

NEXT STEPS

NATAC OBJECTIVES

NATAC Strategic Planning

Goal1 : Increase BH services for Native Americans including community-based services for adults and children.

Objective 1:

Objective 2:

Objective 3:

Goal 2: Increase Medicaid reimbursable provider types (e.g. case managers, community health representatives, care coordinators) and services for IHS and Tribal Clinics.

Objective 1:

Objective 2:

Objective 3:

Goal 3: Increase the number of long-term care options.

Objective 1:

Objective 2:

Objective 3:

Goal 4: Increase Native American enrollment in Medicaid.

Objective 1:

Objective 2:

Objective 3: