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Kari Armijo, Secretary
Alanna Dancis, Acting Medicaid Director

Letter of Direction #73

Date: January 26, 2026

To: Turquoise Care Managed Care Organizations

From: Alanna Dancis, Acting Director, Medical Assistance Division *Alanna Dancis*
Nick Boukas, Director, Behavioral Health Services Division *NB*

Subject: Permanent Supportive Housing and Tenancy Support Services (PSH-TSS)

Title: Permanent Supportive Housing and Tenancy Support Services (PSH-TSS)

The purpose of this LOD is to provide Managed Care Organizations with guidance for Permanent Supportive Housing and Tenancy Supportive Services (PSH-TSS). New Mexico Medicaid is expanding coverage for PSH-TSS services for provider types and program services, under the 1115 Waiver. This benefit is effective July 18, 2025.

1. **Provider Eligibility Requirements:**

Providers eligible to deliver PSH-TSS include:

- Any clinic, office, or agency providing permanent supportive housing services under HCA's **Linkages Program**, administered by the BHSD.
- Any clinic, office, or agency providing permanent supportive housing services under HCA's **Set Aside Housing Program (SAHP)** as a Local Lead Agency; SAHP is administered by the BHSD.

HCA/BHSD will send the MCOs an updated list of eligible providers and their current NPI.

2. **Provider staffing within an eligible provider clinic, office, or agency that are eligible to deliver PSH-TSS include:**

- Behavioral health practitioners licensed in the state of New Mexico, Certified Peer Support Workers, Certified Youth Peer Support Workers, Certified Family Peer Support Workers, **Case Managers, Community Support Workers, or Supportive Housing Coordinator.**

3. **MCO Member Eligibility:**

In order to receive PSH-TSS, a Medicaid member must:

- a) Be enrolled in the State’s Linkages Permanent Supportive Housing Program or the Set Aside Housing Program with a Local Lead Agency.
- b) Have an assessment documenting an eligible diagnosis, as defined by the following:
 - For Linkages services: must have a SMI diagnosis within the prior 12 months, if receiving services under the Linkages program;
 - For Set-Aside Housing Program: must be an individual with a SMI diagnosis within the past 12-months or, an individual with Substance Use Disorder (SUDs); an individual with physical, sensory, or cognitive disability occurring after the age of 22; or an individual with a disability caused by chronic illness (as determined by a physician or similarly qualified practitioner); or an individual with an age-related disability (as determined by a physician or similarly qualified practitioner).

Billing Instructions:

1. For billing, providers should use procedure code H0044 once per month for reimbursement.
2. For utilization tracking purposes, providers should use procedure code H0043 for pre tenancy and tenancy support services rendered during the month (see modifiers in table below). These procedure codes will not be reimbursed as the services are included in the H0044 monthly reimbursement. At least one H0043 procedure code must be identified for each H0044 claim to be reimbursed. Identify both rendering and date of each service.

Procedure Code Modifier	Service Description
Pre-Tenancy Services	
U1	Identifying preferences and barriers related to successful tenancy
U2	Developing an individual housing support plan based on the functional needs assessment, including establishing measurable goal(s), and a crisis plan
U3	Develop a Crisis Plan, which must identify prevention and early intervention services; Assisting participants with housing application and selection process, including appropriate documentation submission
U4	Ensuring that the living environment is safe and ready for move-in
U5	Provide tenancy orientation and life skills to meet obligations of tenancy
U6	Develop independent living skills
U7	Assisting members to communicate and build a relationship with the property owner/manager
Tenancy Support	

U8	Assist member with early identification of issues to ensure housing stability and housing safety
U9	Coaching to the Medicaid member about relationships with neighbors and property owners/managers and tenancy compliance
UA	Connecting the member to training and education about tenant's and property owner/manager roles, rights, and responsibilities.
UB	Supports to assist members with resolving tenancy issues and eviction prevention
UC	Regular review and updates to housing support plan and crisis plan
UD	Assist participants in linking to other community resources that may support individuals in maintaining housing

MCOs are instructed to update their systems within 60 days of this LOD.

This LOD will sunset upon completion of the Managed Care Policy Manual, BH NMAC and BH Billing and Policy Manual.