

Brain Injury Services Fund (BISF) Program

(Short-Term Services for People Who Live with Brain Injury)



TIP SHEET

Revised January 2026

What is the Brain Injury Services Fund (BISF) Program?

The BISF Program helps people with brain injury to live more independently in their homes and communities. The program provides statewide, short-term aid to people with brain injury at times of crisis when there is no other way to pay for the help that is needed. Those who qualify get services without any cost to them. This program is administered by the New Mexico Health Care Authority.

Who can you get help from the BISF Program?

To be eligible, applicants must:

- Be a New Mexico resident
- Have a diagnosis of brain injury from a doctor, doctor's assistant, nurse practitioner, or psychologist. The types of brain injury that qualify a person include traumatic brain injury, stroke, aneurysm, vascular lesions, brain tumor or anoxia. They also include damage from brain infections, lightning strike, electrical shock, or exposure to toxic or chemical substances
- Have a crisis caused by their brain injury

The program can help those without Medicaid or health insurance, or those whose health insurance or other benefits cannot pay for the services they need.

What services are available?

Service Coordination – The Service Coordinator helps with the eligibility process and assesses a person's needs. They help program participants find services and resources that will resolve the crisis, helping the person live more independently at home and as part of the community.

Home and Community Based Services (HCBS)- Services available include home health care, homemaker services, or respite care, treatment-related transportation, special equipment, communication or assistive devices, durable medical goods, professional life skills coaching, and organizer service. The program can also cover copays for outpatient mental health, therapies (traditional and alternative), doctor visits and medications related to the brain injury. The program also assists with emergency housing needs. Funds are for help that is needed due to the brain injury and may or may not be available for all services at the time of request. The BISF Program services are intended to help end the person's crisis, and they stop when the crisis is resolved.

How to Apply:

Please call the Service Coordination Agency (SCA) in the region where you live. These agencies are listed to the right. The SCA can help you learn more about the Program and how to apply. There is a choice of SCAs in the Metro region. You can also get help filling out the application from the Brain Injury Resource Center listed below.

For Information, Referrals and Resources:

Call the NM Brain Injury Resource Center (NMBIRC) at BIANM:
1-844-3NM-BIRC (1-844-366-2472) or 505-292-7414

Visit the NMBIRC Website:

<https://www.braininjurynm.org/nm-brain-injury-resource-center/>

Visit the New Mexico Brain Injury Resource Center:

3150 Carlisle Blvd NE, Ste. 208
Albuquerque, NM 87110

BISF SERVICE COORDINATION AGENCIES:

METRO REGION

CNRAG, Inc.
PO Box 1680
Fairacres, NM 88033
575-936-5807
575-526-9084

Or

Los Amigos LLC
1601 Randolph Ct., #110-S
Albuquerque, NM 87106
505-204-6035

NORTHEAST REGION

Los Amigos LLC
1435 St. Francis, Ste 210
Santa Fe, NM 87505
505-204-6035

NORTHWEST REGION

CNRAG, Inc.
PO Box 1680
Fairacres, NM 88033
575-936-5807
575-526-9084

SOUTHEAST REGION

CNRAG, Inc.
PO Box 1680
Fairacres, NM 88033
575-936-5807
575-526-9084

SOUTHWEST REGION

CNRAG, Inc.
PO Box 1680
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