



BHPC
Meeting Minutes
Aug 14th, 2024

Present:

Susie Kimble, BHPC Vice Chair, Mesilla Valley
Seth Damon, Deputy Secretary at IAD
Jacqueline Nielsen, BHSD
Natalie Rivera, BHPC Liaison
Mariah Kennedy, CPSW with BHSD/BHPC, NM CBBHP
Jaime Campbell, Peer member of BHPC
Dr. Royleen Ross, PhD
Noreen Kelly, LC 15 Chair, CPSW
Christine Fuller, DVR, Council Member
Monica Miura, CASC Chair
Patricia Vigil, LC-18-member, Council member
Lonna Valdez,
Patrick Beyers-Smith, CPSW, BHPC Member
Jeremy Lihte, BHC/ ASAM Co-Chair
Paul Jenkins, ASAM Co-Chair, BHPC Member
Cynthia Romero, Block Grant Coordinator
Stacey Keener, Advocate for Mental Health
Trinidad Arguello, BHPC Member
Carmela Quitugua
Lisa Howley, BHSD Housing Specialist
Lisa Trujillo, Council Member, Family Rep.

Stacey Keener, BHPC Member
Carol Luna–Anderson, LLTI, Member of BHPC
Tami Spellbring, BHSD
Wendy Linebrink-Allison,
Wendy Price, Psy.D., NMCD
Amber Grewal
Anjali Dasari
Art Salazar,
Athena Huckaby,
Carmen Bliss, PHP
Christopher Miller
Corey Roybal
Craig Hay
Cynthia Romero
David Romine
Denise H
Denise Leonardi, MD,
Dr. Julia Gallegos
Elisha Mahboub, BCBSNM
Georganne Benjamin
Jennifer Patton
Jessica Urioste, BCBSNM
Jolene Martinez
Kris Gomez
Linda Atencio, United Health Care
Mark Garnand, BHSD
Rachel O' Connor
Ray Duran, BHC
Ricky Martinez
Rose Nelson, Molina Healthcare
Rosella McCaffrey
Shari Roanhorse-Aguilar, Molina
Sindy Sacoman
Sona Siaz, NM PED
Stacy Burns
Stacy Martin

Land Acknowledgment by Natalie Rivera

Approval of Agenda- Jackie Nielsen motioned to approve the agenda Paul Jenkins seconded the motion, the motion passed. Athena Huckaby motioned to add the Access to Buprenorphine Recommendation to this agenda to be voted on which is being moved from the Executive Team Committee Meeting. Paul Jenkins Seconded this motion, the motion passed.

Approval of April Meeting Minutes- Noreen Kelly motioned to approve the July meeting minutes as is, Stacey Keener seconded the motion, the motion passed.

BHSD Staff Leadership Introductions by Jacqueline Nielsen

- Tami Spellbring, Deputy Director of Clinical & Program Services
- Ricky Martinez, Deputy Director, Finance & Administration
- Annabelle Martinez, Deputy Director, Stakeholder Collaboration

Jacqueline Nielsen shares about ***Provider Listening Sessions*** that will be held throughout the Four Corners of the state and then one in Central NM. These sessions will be geared toward Administrative Burden; getting feedback from providers on things that may be troubling you as providers such as administrative burden. Those who are not providers are still welcome to attend. BHSD is largely trying to focus on riding as much administrative burden on the providers side as well as on the BHSD side.

Athena Huckaby, Access to Buprenorphine ASAM Recommendation

Athena presented to the ASAM Committee about the shortages around NM of Buprenorphine and how that is affecting New Mexicans who rely on their prescription for it. Just as a Diabetic may be reliant on their insulin, those prescribed to Buprenorphine are very much so reliant on their prescription in order to maintain their sobriety. Athena presented her presentation on the issues around Access to Buprenorphine, and the struggles pharmacies and providers are seeing around all of NM. ASAM voted for the recommendation that was made, for it to be brought to the BHPC to now be voted on here.

The Purpose of the proposed recommendation is to:

- A. Address statewide barriers to pharmacies stocking adequate amounts of Buprenorphine, an evidence-based medication for Opioid Use Disorder.

- B. Increase access to and retention in OUD treatment with Buprenorphine., thereby mitigating the heightened Risk of Fatal and non-fatal overdose among individuals recently released from incarceration, detoxification, inpatient treatment, and hospital settings.

*It is recommended that the NM Gov. issue an executive order to ensure pharmacies can access sufficient quantities of buprenorphine to provide timely access to this life saving medication.

⇒ ***Paul Jenkins would like to make a motion to approve this recommendation, Stacey Keener seconds the motion, the motion carries.***

Turquoise Care MCO Reports and Updates – 20-minute presentations

Turquoise Care

The Medicaid Managed Care name has changed from Centennial Care 2.0 to Turquoise Care and their benefit package will also be changing:

- The change to Turquoise Care went into effect on July 1st.
- As of July 1st, Western Sky Community Care will no longer be a Medicaid Managed Care Organization.
- As of July 1st, 2024 there are 4 MCO's:
 - Blue Cross Blue Shield of NM
 - Molina Healthcare of NM
 - Presbyterian Health Plan
 - United Healthcare Community Plan of NM

New Benefits Under Medicaid

- Continuous eligibility for children up to age six (started 1/1/24)
- Expanding Access to supportive Housing
- Addition of Chiropractic Services
- Additional Community Benefit Slots
- Expansion of the home visiting benefit for new mothers

Turquoise Care & Children in State Custody (CISC)

- ⇒ Presbyterian Healthcare selected as the MCO to serve and meet the complex needs of most Children in State Custody.
- ⇒ Presbyterian Healthcare will provide services designed to improve the health outcomes and experiences of children and their families/caregivers.
- ⇒ Native American Children in state custody have their choice of any MCO.

Turquoise Care Email Box: TCinfo@HSD.nm.gov

Blue Cross Blue Shield Presentation

CISC-

- BCBS has identified 33 members who are identified as Children in State Custody and Native American.
- BCBS has transitioned all CISC members to Presbyterian.

Comprehensive Addiction and Recovery Act (CARA Program)-

- CARA Members are provided care coordination through its Full Delegation Model while providing oversight.
- The CARA program helps mothers and babies while they're in the NICU, and then follow them through that entire 1st year of life, making sure that they have the resources and the supports that they need.

Value Added Services:

- **Friends and Family Circle-** For parents/caregivers that are caring for family members with complex needs that struggle to do basic routine things like go to the store, movie or a restaurant.
 - \$50 Walmart gift card a day for up to 10 days.
 - Eligible Population Adults, Children, adolescents with complex health needs. Both Medical and Medical Expansion Populations.
 - Caregiver Thank you Package
- **Afterschool or Youth Activities-** Targets members under 18 years old to pay for after school or sports activities. Up to \$50 per youth.
- **Infant Diapers-** Available for pregnant members and new moms. Infant diapers are available for the first month from birth.
- **Resource Toolkit**
 - Targets justice involved members and members experiencing homelessness. A "tool kit" notebook will contain both pre- identified statewide and national resource listings, and space to add personalized notes and resources. This will include preprinted resource information on the first several pages, such as the NMCAL, Unity and support, food banks, housing, etc.

Other value-added services can be found on the BCBS website:

Outreach Efforts:

Our Recovery Support Assistants (CPSWs):

- To connect BCBSNM peer support workers with people who are struggling with substance abuse and mental illness.
- For peer support workers to share personal stories of lived experience.
- To promote Recovery.

- To empower our members
- To help improve the quality of our members lives free from substance use.

Tribal Outreach:

- Tribal Communities
- Tribal Governments & Agencies
- Indian Health Services, Tribal 638's and Urban Health Centers
- Attend ABQ and Navajo HIS Business Office Meetings
- Native American Advisory Board

Provider Updates:

New BH Contracts executed in:

- 2023- 230
- 2024 – 146 to date

Currently, BCBS has 1,805 contracted entities that are Behavioral Health only and or multi-specialty contracts. This includes over 4,000 BH providers in our network for Medicaid.

BCBS BH Network is currently open and accepting applications.

How to join and become a contracted provider with BCBSNM:

<http://www.bcbsnm.com/provider/network-participation>

Molina Health Care Presentation

By Rose Nelson, Vice President of Healthcare Services and Behavioral Health joined by Sherry Aguilar & Chris Gomez

Across the US Molina brings over 40 years of Medicaid experience and expertise in supporting members with complex needs such as Behavioral Health and Long-Term Services and Supports.

Value Added Services

-All Molina VAS require Member action and Molina service authorization. Members must work with a Care Coordinator as well as completing a Health Risk Assessment to be eligible for VAS.

VAS include but not limited to:

- Once members have completed their HRA, they will be eligible to receive a VISA Debit Card up to \$300 that can be used for an array of things.
- Enhanced Transportation up to \$300 a year.
- Enhanced overnight lodging.
- Traditional and Holistic Healing
- Women's and infant health supplies up to \$500
- Enhanced Services for LCSS Members
- Workforce Development
- Housing Assistance

- Activities Bucks
- Enhanced Vision
- Enhanced Dental

*For more information on VAS through Molina Healthcare as well as members who need to get connected with a care coordinator, they can call:
#(188)-862-4543

Online Resources-

Website: www.Molinahealthcare.com

United Healthcare Presentation

By: Georganne Benjamin, Executive Director

As well as: Linda Atencio, Dr Leonardi & Dr. Galloz

“Serving Medicaid members is deeply personal to us at United Healthcare. What matters is not only the years of experience, but also the deep and connected experience of our people who serve our members every day. We are part of NM’s communities-employees who are dedicated to our Medicaid members, many who have been Medicaid recipients themselves and faced similar issues to the members we serve.”

Membership

- Over half of the members for United Healthcare (41,434) reside in counties of Bernalillo, Dona Ana and Santa Fe.
- Total members 17 and under = 43%
- Only 4 percent of United’s members are of Native or Alaskan Native Descent.

BH Network Summary- August

- More than 2,900 Unique Licensed an non- independently licensed Providers
 - 30 Facilities
 - 182 groups
 - 2700 clinicians
 - 428 prescribers
 - 6,400 locations
- 200 ABA Providers
 - 26 groups
 - 70 locations
- Nearly 1,100 Virtual Visit Providers in NM and through national partnerships for increased access.
 - 15 groups
 - More than 1000 Clinicians

United Healthcare Commitment to our Members:

- Health Equity Manager- includes justice involved, SBHC, SDOH and Housing
- Population Health Manager - Includes disease management.
- Member Advocate/ Ombudsman Manager
- Care Coordination Staff- including dedicated BH workers partnering with RNs, Social Workers, Community Health Workers and Wellness Coordinators
- Recovery and Resiliency Staff – CPSW's
- Crisis Administrator

BH Value Added Services

- BH Programming
- Electroconvulsive Therapy
- Seeking Safety Program-
- SUD Helpline- an anonymous, confidential helpline for SUD.
- Children and Adolescent Health- Includes peer support for youth as well as an online support program for children and youth who are transitioning out of the justice system or into independent living.
- Senior/ Eldercare Health
- Transportation

**Plus, many more VAS which members can find on the United Healthcare website under VAS.*

-Lina Atencio, Executive Director Tribal and Community Development with United Healthcare
cell:505-720-9280

Email: Linda.atencio@uhc.com

United Healthcare Turquoise Care Community Health plan website:

<https://member.uhc.com/myuhc> or myuhc.com/communityplan/nm

Member services phone # 1-877-236-0826 TTY 711

Provider services phone # 1-888-702-2202 tty 711

Nurseline: 1-833-890-3050 TTY 711

Presbyterian Health Plan Presentation

Policy Updates

- Care Coordination
 - Delegated Care Coordination
 - Follow up post discharge for difficult or unable to reach members
 - Well child visits within 30 days of a child being taken into state custody

- Monthly in-person visits
- Co-location of CISC dedicated care coordinators in CYFD Offices
- CISC Enhanced Provider Network
 - Value Based Purchasing
 - CISC Provider Trainings
- Value Added Services
- Medicaid Benefits
 - CISC well child- visit
 - Evidence Based Practices
 - Crisis Continuum
 - TFC Augmented services (same date of service)

Value Added Services (VAS)

- PHP Strategically developed VAS to expand benefits to support our members.
- VAS benefits are evaluated annually for effective and revised, supplemented or retired based on that evaluation and are approved by HCA and used to supplement the covered Medicaid benefits.
 - Standard VAS for all Members
 - Enhanced VAS crafted specifically to meet the needs of our target populations
- PHP uses population assessment data to identify potential gaps in care and to identify supports and services to bridge those gaps. The selected VAS benefits are designed to optimize outcomes for our most vulnerable Members.

Some Value-Added-Services Under PHP include but are not limited to:

- Baby Bonuses Well Baby program
- Medisafe Medication reminder
- Pregnancy Passport new parent program
- School Sports Physicals
- Pill time reminder via 'Tabtime'
- Traditional Medicine / Native American Healer
- Community Reintegration
- Discharged Meals
- Wellness

CISC Enhanced Provider Network Trainings

- CISC orientation
- NM Children's Code and New Mexico Administrative Code
- Cultural Competency
- Trauma-Informed care
- Evidence-based practices
- No eject/no reject
- Quality Improvement Programs

- Critical incident reporting
- Crisis now and 988

The CISC Extended Provider Network trainings can be found here:

<https://www.phs.org/providers/resources/training-education/outreach>

Brief Sub-Committee Updates

CASC Updates by Monica Miura:

- ⇒ At the last CASC Meeting there were a couple great presentations-
 - One presentation was on the Kevin S update to see what is going on in the children's realm. There was a lot of disappointing information on what has been going on in the Children's realm.

ASAM Updates

- Paul Jenkins was voted in as a new Co Chair for the ASAM.
- Next Month will be a re-set of priorities for ASAM, where they will be establishing their priorities and goals.

NASC Updates

*NASC update was tabled until the next meeting.

BHPC Finance Update

- The BHPC Budget has been increased to add in funding for Administrative Support.
- There is also an increase in the budget to cover our 20th annual Behavioral Health Day since it will be a big year for this event we will have a little extra funding for this years event.
- The increase in the budget also has some room for any unforeseen costs or in-person meetings.

MAC Update by Carol Luna- Anderson

- The last MAC meeting was held last week. Which was a lot of going over the new MCOs and what was going to be covered, as well as what the impact and changes will be from the change to the Health Care Authority.
- The enrollment period was another thing that was gone over as well as all children up to age 6 who are in state custody being covered by Presbyterian.
- Another one of the things talked about what type of changes we want to see within the Medicaid Advisory itself. There will be a special meeting In June outside of the normal MAC schedule to talk about this.

Block Grant Annual Report 2024 by Cynthia Romero

Cynthia would like to remind all of us of that it is the year for our Block Grant Application. Every year BHSD submits a grant and right now BHSD is in the middle of what's called the mini application. BHSD receives federal funding from SAMSHA for mental health, Substance use and prevention, treatment and recovery. Right now you can all go into the web system that SAMSHA has to review the block grant and what BHSD will be submitting for this coming year.

<https://www.hca.nm.gov/wp-content/uploads/2025-NM-MH-SUPTRS-Application-BH-Assessment-Plan-Public-Comment-8.2024-Final.pdf>

- ⇒ Susie Kimble makes a recommendation to have Sub-committee Recommendations on each agenda for our BHPC meetings, that way if a sub-committee has a recommendation that has been voted on and passed we can then vote on it here at the BHPC.

September Recovery Month Events by Natalie Rivera

There will be over 27 events around the state of NM for Recovery month if you are wanting to attend an event in your community the calendar of events can be found here:

<https://www.rconm.org>

Motion to adjourn at 3:53pm