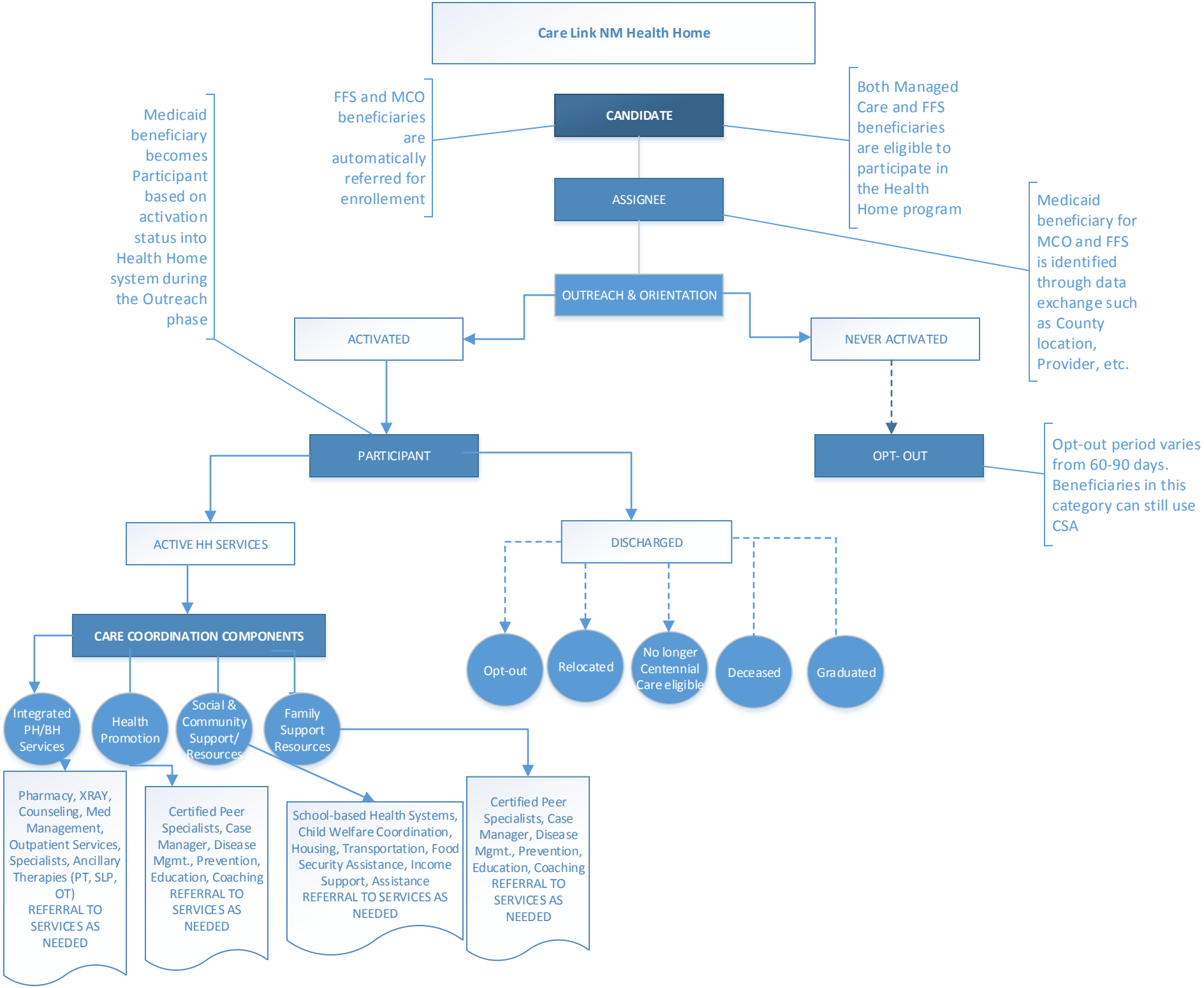
Care Link NM Health Home
CANDIDATE
ASSIGNEE
OUTREACH & ORIENTATION
ACTIVATED
NEVER ACTIVATED
PARTICIPANT
OPT- OUT
ACTIVE HH SERVICES
DISCHARGED
CARE COORDINATION COMPONENTS
Opt-out
Relocated
No longer Centennial Care eligible
Deceased
Graduated
Integrated PH/BH Services
Health Promotion
Social & Community Support/ Resources
Family Support Resources
Pharmacy, XRAY, Counseling, Med Management, Outpatient Services, Specialists, Ancillary Therapies (PT, SLP, OT) REFERRAL TO SERVICES AS NEEDED
Certified Peer Specialists, Case Manager, Disease Mgmt., Prevention, Education, Coaching REFERRAL TO SERVICES AS NEEDED
School-based Health Systems, Child Welfare Coordination, Housing, Transportation, Food Security Assistance, Income Support, Assistance REFERRAL TO SERVICES AS NEEDED
Certified Peer Specialists, Case Manager, Disease Mgmt., Prevention, Education, Coaching REFERRAL TO SERVICES AS NEEDED
Medicaid beneficiary becomes Participant based on activation status into Health Home system during the Outreach phase
FFS and MCO beneficiaries are automatically referred for enrollement
Both Managed Care and FFS beneficiaries are eligible to participate in the Health Home program
Medicaid beneficiary for MCO and FFS is identified through data exchange such as County location, Provider, etc.
Opt-out period varies from 60-90 days. Beneficiaries in this category can still use CSA